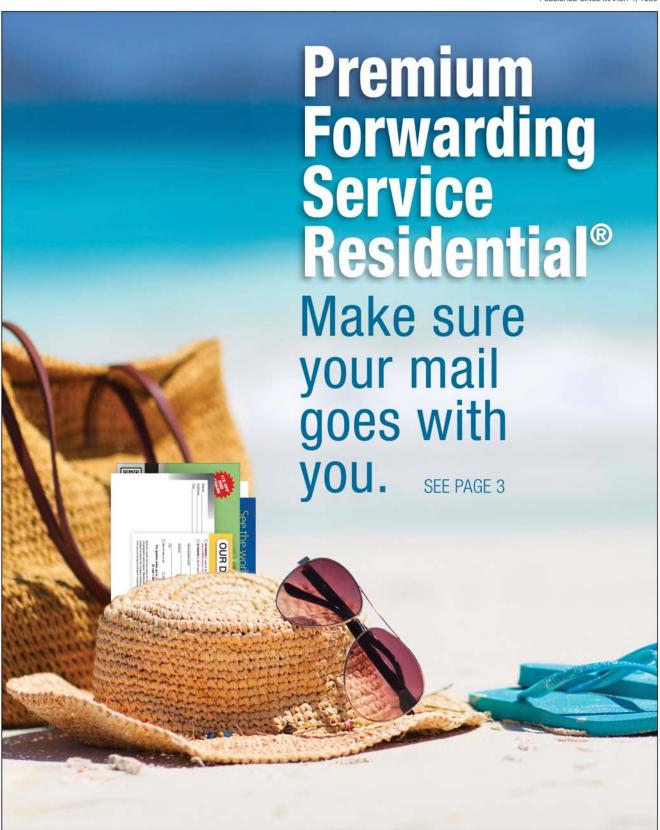
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Contents

COVER STORY Premium Forwarding Service Residential: Make Sure Your Mail Goes with You	3
POLICIES, PROCEDURES, AND FORMS UPDATES	
Manuals ASM Revision: Audits and Investigations ELM Revision: Safety and Health	4
Handbooks Handbook EL-505 Revision: Rehabilitation Program Handbook F-1 Revision: Accounting Policy Handbook F-23 Revision: Accounting Policy	58 59 62
ORGANIZATION INFORMATION	
Finance Change in Procedure for Stamp Orders to RMPO Offices	65
Information Security Holiday Phishing: Online Criminals Using Email Scams	65
Mailing and Shipping Services Mail Alert	65
Pricing Reminder: IMpb Compliance Thresholds	66
Safety and Health Statutory Requirement to Review and Post OSHA Form 300A Summary for Calendar Year 2014	66
Stamp Services Stamp Announcement 15-7: Robert Robinson Taylor Stamp	67
Stamp Announcement 15-8: Vintage Rose Stamp Stamp Announcement 15-9: Vintage Tulip Stamp	69 71
Stamp Announcement 15-10: Stars and Stripes (Presorted Standard) Stamps	73 75

How to Order the First-Day-of-Issue Digital Color or Traditional Postmarks	76
Supply Management USPS Headquarters Managers and Field Installation Heads: February 2015 Semi-Annual Capital Property Review	79
PULL-OUT INFORMATION	
Fraud	
Withholding of Mail Orders	37
Invalid USPS Corporate Account Numbers	37
Missing, Lost, or Stolen U.S. Money Order Forms	39
Missing, Lost, or Stolen Canadian Money Order	
Forms	45
Verifying U.S. Postal Service Money Orders	48
Counterfeit Canadian Money Order Forms	48
Toll-Free Number Available to Verify Canadian	
Money Orders	48
Other Information	
Overseas Military/Diplomatic Mail	49
Thrift Savings Plan Fact Sheet.	54
Time davings Flam act directions in the control of	5
	
2014 ANNUAL INDEX	04
2017 ANNUAL INDEA	01

USPS National Emergency Hotline Is your facility operating? Call 888-363-7462

The U.S. Postal Service Is Everywhere So You Can Be Anywhere®

Cover Story

Premium Forwarding Service Residential: Make Sure Your Mail Goes with You

The Postal Service™ offers Premium Forwarding Service Residential® (PFS-Residential®), a personalized service for reshipping mail from a primary residential address (or PO Box™, with certain restrictions) to a temporary address using Priority Mail® Service with USPS® Tracking Service. It is perfect for residential customers going away from home for two weeks up to one full year, such as "Snowbirds," executives on temporary assignments, students, and individuals with an extended family care situation or who are away on an extended vacation.

Benefits include:

- Customers do not miss important mail while they are away.
- A customer's permanent address does not change, and temporary address information is never provided to senders.
- All of the customer's mail reaches them, most of it via Priority Mail Service with USPS Tracking. The Domestic Mail Manual (DMM®) contains more information on what mail should be reshipped immediately at no additional charge and not held for the weekly Priority Mail reshipments (e.g., Priority Mail Express® and Registered Mail items).
- Post Office™ weekly mailing goes out the same day (Wednesday) every week on a regular schedule that customers can depend on.

PFS-Residential is not available for the following types of addresses:

- Business addresses.
- APO, FPO, and DPO addresses.
- Single-point delivery addresses such as RV parks, hospitals, hotels, and U.S. Department of State addresses.

Size 3, Size 4, or Size 5 PO Box addresses (a customer with a Size 1 or Size 2 PO Box as the primary address is eligible for PFS-Residential, but must apply at a retail location (not online).

A customer has the option to apply for Premium Forwarding Service Residential at their primary address, Post Office, or online at http://usps.com.

Retail Application/Payment

Customers must pay a nonrefundable application fee and reshipment charge per week for each week of service requested. If for any reason the customer requests early termination of a PFS-Residential order, the Postal Service can refund weekly reshipment charges not used to the customer.

Online Application/Payment

A customer who enrolls in PFS-Residential using the online application must pay the application fee by credit card upon submission of the application. The Postal Service will also use the customer's designated credit card to process the weekly reshipment charge in a weekly recurring fashion. For a customer who enrolls in PFS-Residential using the online application, both the application fee and any weekly reshipment fee previously charged are nonrefundable, but customers can cancel the PFS-Residential order and stop future weekly reshipment charges by logging onto their USPS account and canceling the PFS-Residential order.

Refer to Notice 123, *Price List*, for the application fee (sometimes referred to as the "enrollment fee") and the weekly reshipment charge.

Retail Operations,
 Retail and Customer Service Operations, 1-22-15

Policies, Procedures, and Forms Updates

Manuals

ASM Revision: Audits and Investigations

Effective January 22, 2015, the Postal Service™ is implementing a revenue assurance system to ensure accuracy of postage payment, primarily focused on its PC Postage and meter payment systems. The purpose of the planned system is to support recovery of postage discrepancies via detection of incorrectly paid postage based on piece characteristics.

This revenue assurance system compares data collected from within the postal network and derived from postal operations such as the in-line sortation equipment with data in the National Meter Account Tracking System (NMATS) database, Electronic Verification System (eVS) (for those customers using the Shortpaid model), Program Registration, and Product Tracking and Reporting (PTR) to determine whether accurate postage has been paid on mailpieces and packages.

This data will be summarized in a report or itemized file shared with third party software providers for purposes of remediating instances in which a postage disparity was identified by the Postal Service. Providers will see which of their postage accounts the Postal Service has identified as having paid incorrect postage on mailpieces and packages entered into the Postal Service system. In instances where no third party software vendor is employed, data will be shared directly with the end customer (eVS).

Because data derived from mailpieces will form the basis for assessing accurate postage and will be disclosed both internally and externally, the Postal Service is amending the *Administrative Support Manual*, section 2, to account for the disclosure of information or data about a piece of mail outside of the Postal Service, by employees, while performing official duties.

Administrative Support Manual (ASM)

2 Audits and Investigations

27 Security

* * * * *

274 Mail Security

74.5 Disclosure of Information Collected From Mail

274.5 Disclosure of Information Collected From Mai Sent or Received by Customers

[Add item n to read as follows:]

n. Within the Postal Service and directly to eVS customers, or through third-party software providers (including meter and PC Postage providers) for the purpose of enabling responsible administration of revenue assurance and other postage evidencing system activities, facilitating remediation of postage disparities, and meeting SOX compliance requirements, in accordance with 39 CFR Part 501.

* * * * *

We will incorporate this revision into the next online update of the *Administrative Support Manual*, which is available on the Postal Service PolicyNet website:

- Go to http://blue.usps.gov.
- Under "Essential Links" in the left-hand column, click PolicyNet.
- Click Manuals.

The direct URL for the Postal Service PolicyNet website is http://blue.usps.gov/cpim.

Privacy Office,
 General Counsel and Executive VP, 1-22-15

ELM Revision: Safety and Health

Effective January 22, 2015, the Postal Service™ is revising the *Employee and Labor Relations Manual* (ELM), Chapter 8, to update organizational structure references, reflect new reporting systems, and incorporate changes in

the Occupational Safety and Health Administration's (OSHA's) serious accident reporting requirements.

* * * * * *

Employee and Labor Relations Manuals (ELM)

* * * * *

[Revise the title of chapter 8 to read as follows:]

8 Safety and Health

* * * * *

810 Occupational Safety and Health Program

* * * * * *

811 General

* * * * *

811.21 Management Commitment, Involvement, and Accountability

[Revise the text of 811.21 to read as follows:]

Managers must:

- Demonstrate a commitment to providing safe and healthful working conditions in all Postal Service owned and leased installations,
- Become involved in day-to-day safety performance, and
- c. Be held accountable for safety performance and compliance with OSHA standards and regulations (see Handbook EL-802, Executives' and Managers' Safety and Health Program and Compliance Guide).

811.22 Vision Statement

[Revise the last sentence of 811.22 to read as follows:]

***The Postal Service also engages in innovative safety efforts such as the Ergonomics Program and joint labormanagement safety and health committees (see 816).

811.23 Guiding Principles

[Revise the text of 811.23d to read as follows:]

d. Integrity — As a leader in occupational safety and health, we enhance our integrity with our customers, business partners, and Congress.

811.24 Safety Philosophy

[Revise the text of 811.24 to read as follows:]

The safety philosophy of the Postal Service is stated below:

- a. Any occupational injury or illness can be prevented.
 This goal is realistic, not theoretical. Supervisors and managers have primary responsibility for the well-being of employees and must fully accept this principle.
- Management, which encompasses all levels including the first-line supervisor, is responsible and accountable for the prevention of accidents and control of resultant losses. Just as the line organization is responsible for attaining production levels, ensuring

quality of performance, maintaining good employee relations, and operating within cost and budget guidelines, supervisors and managers must likewise accept their share of responsibility for the safety and health of employees.

- c. It is possible to safeguard against all operating exposures that can result in accidents, injuries, and illnesses. It is preferable to eliminate the sources of danger. However, where this is not practical, management must use protective measures, including:
 - 1. Administrative controls,
 - 2. Machine guards,
 - 3. Safety devices, and
 - 4. Personal protective equipment.
- d. All employees must be trained in proper work procedures and must be educated to work safely and to understand that they are responsible for doing so. Management is responsible for the adequate safety training and education of employees. However, all employees are responsible for working safely, and in doing so, they benefit not only themselves but also their organization.
- e. It is good business practice in terms of efficiency and economy to prevent personal injuries on and off the job. Injuries cost money, reduce efficiency, and cause human suffering.

811.25 Voluntary Protection Programs

[Revise the text of 811.25 to read as follows:]

The Postal Service is committed to participation in OSHA's Voluntary Protection Programs (VPP). This program recognizes and establishes partnerships with businesses and worksites that show excellence in occupational safety and health. The Postal Service is committed to effective employee protection beyond the requirements of OSHA standards. The Postal Service is also committed to developing and implementing systems that effectively identify, evaluate, and control occupational hazards to prevent employee injuries and illnesses. Postal Service VPP implementation and maintenance procedures, based on the latest criteria from OSHA, are available on the Safety Resources Web site.

811.3 Off-site Safety

[Revise the text of 811.3 to read as follows:]

The Postal Service safety and health program and OSHA standards and regulations cover Postal Service employees who perform Postal Service duties in private employers' establishments, as well as while delivering mail and performing other activities off Postal Service property. To

ensure that employees are protected, safe and healthful working conditions must be provided through:

- a. Engineering and administrative controls,
- b. Personal protective equipment (PPE),
- c. Enforcement of safe work practices,
- d. Withdrawal of employees from the private sector facility, and
- e. If necessary, curtailment of mail.

811.4 Records Retention and Disposition

811.41 Records Control Schedule

[Revise the text of 811.41 to read as follows:]

General retention and disposal instructions for the records and forms referenced in 810 through 850 can be found in the appendix, Records Control Schedules. Additional information can be found in Handbook AS-353, *Guide to Privacy, the Freedom of Information Act, and Records Management,* section 6-3.3, Retention Periods, and in the Electronic Records and Information Management Systems (eRIMS) on the intranet.

* * * * *

812.11 Postmaster General and Chief Executive Officer

[Revise the text of 812.11 to read as follows:]

The Postmaster General and chief executive officer is responsible for establishing and maintaining an effective, comprehensive national occupational safety and health program that fully complies with the OSH Act.

812.12 Chief Operating Officer and Executive Vice President

[Revise the text of 812.12 to read as follows:]

The chief operating officer and executive vice president ensures that area management implements and maintains effective area safety and health programs by, among other activities, monitoring Area Executive Safety and Health Committee activities during quarterly business reviews.

* * * * *

812.22 Area Human Resources Managers

[Revise the text of 812.22 to read as follows:]

Area Human Resources managers are responsible for monitoring area safety and health programs and performance in compliance with national policy and direction.

[Revise the title of 812.3 to read as follows:]

812.3 District Managers

812.31 District Managers

[Revise the 2nd sentence of 812.31 to read as follows:]

Additionally, they must develop a district accident reduction plan (ARP) using the Safety Toolkit to achieve the corporate objectives of reducing injury, illness, and motor vehicle accidents.

812.32 Installation Heads and Managers

[Revise the text of 812.32 to read as follows:]

Installation heads and managers are responsible for:

- a. Employee safety and health;
- b. Implementation of the occupational safety and health program;
- c. Compliance with OSHA standards and regulations, including maintenance of the accident reports, OSHA Log, and Summary of Injuries and Illnesses through the Employee Health and Safety (EHS) system; and
- d. Developing, implementing, and monitoring facility ARPs using the Safety Toolkit to achieve the corporate objectives of reducing injuries, illnesses, and motor vehicle accidents. Refer to the Safety Resources site and the Safety Toolkit for additional information on developing, implementing, and monitoring ARPs.

Installation heads are encouraged to attend annual safety and health training.

812.4 Middle-Level Managers

[Revise the text of 812.4 to read as follows:]

Middle-level managers are responsible for the safety and health program within their operations. This includes responsibility for:

- a. Administering OSHA-mandated written programs;
- b. Conducting accident prevention activities;
- c. Training employees; and
- d. Evaluating the safety performance of supervisors.
- e. Coordinating activities, including correction of safety deficiencies, with other operational managers.

Middle-level managers are encouraged to attend annual safety and health training.

812.5 Supervisors' Responsibilities

812.51 **General**

[Revise the text of 812.51 to read as follows:]

Supervisors are responsible for:

a. Identifying and correcting physical hazards;

- b. Investigating and reporting accidents;
- c. Administering OSHA-mandated written programs;
- d. Conducting accident prevention activities;
- e. Training employees;
- f. Developing job safety analyses; and
- g. Enforcing safe work practices.

Supervisors are encouraged to attend annual safety and health training.

812.52 Observation of Work Practices

[Revise the text of 812.52 to read as follows:]

Supervisors will observe employees' work practices to ensure that they are working safely and document their observations on:

- a. PS Form 4588, Observation of Work Practices Delivery Services, or
- b. PS Form 4589, *Observation of Work Practices* General, whichever is appropriate.

When used correctly, these forms can:

- Help the supervisor and the employee to identify and eliminate work practices that could lead to accidents and injuries.
- b. Give the supervisor an opportunity to recognize and reinforce safe work practices.

* * * * * *

813.1 Headquarters

[Revise the text of 813.1 to read as follows:]

Safety and OSHA Compliance Programs (SOCP) assists the vice president of Employee Resource Management in administration and evaluation of the safety and health program by monitoring and improving the program and related safety and health policies, procedures, and standards.

In conjunction with the General Counsel and other functional organizations, SOCP establishes policies and procedures to manage OSHA compliance activity, including citations, penalties, abatement, negotiated settlements, and judicial procedures.

The Ergonomics Program works with SOCP and OHS to identify ergonomic issues and propose solutions to reduce or eliminate injury risks, ensuring that ergonomic safety is integrated into all Postal Service operations.

SOCP does the following:

- a. Provides expertise and staff support to other Headquarters functional areas and area offices as necessary;
- b. Provides comments on proposed OSHA regulations to Government Relations; and

 c. Coordinates with other federal agencies, private sector employers, and professional groups on matters of safety and health.

813.2 Area Offices

[Revise the text of 813.2 to read as follows:]

The area Human Resources manager:

- a. Assists the area vice president in the implementation of national safety and health policies, programs, and directives. This includes responsibility for long-term planning and monitoring activities.
- b. In conjunction with field legal counsels, provides oversight and advice on OSHA compliance activities.
- c. Supports the districts in the administration of their safety and health programs and monitors status of the OSHA Log and Summary of Injuries and Illnesses.
- d. Responsibilities include budgeting for and scheduling safety and health resources, including professional development of the safety and health staff.
- e. Additionally, the area Human Resource function provides technical support for district safety personnel.

[Revise the title of 813.3 to read as follows:]

813.3 Districts

813.31 Safety Personnel

[Revise the text of 813.31 to read as follows:]

Safety personnel are responsible for developing and monitoring a comprehensive safety and health program for facilities within their geographic boundaries. While the responsibilities of safety personnel will vary depending on the size of the organization, the number of locations, and the type of operation, their major function is to serve as technical advisors and consultants to line management. To support line management, they contribute their experience, knowledge, and judgment to the formation of decisions that affect safety and health. Other safety personnel functions include:

- a. Tracking and reviewing accidents in the Employee Health and Safety (EHS) system.
- b. Monitoring the status of the OSHA Log and Summary, and advising management of deficiencies.
- c. Collaborating with management to prepare and administer OSHA-mandated written programs.
- d. Assisting line managers, in conjunction with injury compensation and medical personnel, to:
 - 1. Resolve safety and health problems,
 - 2. Interpret policies, standards, and regulations, and
 - 3. Provide detailed action plans for management implementation.

- Analyzing accident, injury, and illness statistics, hazardous condition reports, inspection results, and related data in order to advise management on corrective actions.
- f. Identifying and assessing accident- and loss-producing conditions, practices, and trends.
- g. Advising management on incorporating effective countermeasures into District and facility-specific ARPs.
- Conducting safety and health inspections and program evaluations.

In addition, full-time safety personnel assist collateral duty facility safety coordinators with technical advice, OSHA reporting, training, and related issues.

813.32 Collateral Duty Facility Safety Coordinator

[Revise the text of 813.32 to read as follows:]

In facilities in which there are no full-time safety positions, the installation head or designee is the collateral duty facility safety coordinator (FSC) and performs safety-related duties appropriate to the size and function of the facility. The FSC must be an EAS employee and his or her responsibilities include the following:

- a. If there are fewer than 100 work years of employment (see 824.33) in the facility, conducting the annual safety and health inspection. He or she performs the inspection under the guidance of the servicing safety office.
- b. Maintaining the hazard log PS Form 1767, Report of Hazard, Unsafe Condition, or Practice (see 824.634).
- c. Using the Safety Toolkit in the performance of their duties. At a minimum, they must record:
 - 1. Safety and health inspection deficiencies and abatements,
 - 2. Program evaluation findings and corrective actions, and
 - 3. Employee reports of hazards and corrective actions.
- d. Advising the installation head/manager with development, implementation, and monitoring of countermeasures in the facility ARP.
- e. Coordinating with supervisors and the district on Human Resources Management issues.
- f. Completing training for their duties using Postal Service-approved courses. At a minimum, all FSCs must complete the online FSC training course (see http://nced.usps.gov/safety/course.htm).

814 Employee Rights and Responsibilities

814.1 **Rights**

[Revise the text of 814.1 to read as follows:]

Employees have the right to:

- a. Become actively involved in the Postal Service's safety and health program and be provided a safe and healthful work environment.
- b. Report unsafe and unhealthful working conditions using PS Form 1767, Report of Hazard, Unsafe Condition, or Practice.
- Consult with management through appropriate employee representatives on safety and health matters such as program effectiveness.
- d. Participate in inspection activities where permissible.
- e. Participate in the safety and health program without fear of:
 - 1. Restraint,
 - 2. Interference,
 - 3. Coercion,
 - 4. Discrimination, or
 - 5. Reprisal.

814.2 Responsibilities

[Revise the text of 814.2g to read as follows:]

g. Driving defensively and professionally, extending courtesy in all situations, and obeying all state, local, and Postal Service regulations when driving a vehicle owned, leased, or contracted by the Postal Service.

815.12 Area Executive Safety and Health Committee

[Revise the text of 815.12 to read as follows:]

The area executive safety and health committee, chaired by the area vice president and consisting of district managers, area office managers (as determined by the vice president), and inspectors-in-charge, must meet at least quarterly. The area vice president establishes a system to track and monitor committee activities. The committee is responsible for monitoring area safety and health activities to ensure that Headquarters' goals and objectives for reducing injuries, illnesses, and motor vehicle accidents are met. The area committee must monitor and review:

- a. Safety and health inspections, and facilitate prompt abatement of identified hazards.
- b. Program evaluations and implementation of safety and health program improvement plans at facilities that do not receive a passing score on their program evaluation.

- c. District ARPs to ensure that countermeasures are implemented to reduce motor vehicle accident (MVA) and occupational injuries and illnesses (OSHA II) rates to achieve established targets.
- d. Safety and health training and recordkeeping.
- e. Joint labor-management safety and health committee activities.

The chief operating officer monitors area executive committee activities during quarterly business reviews.

[Revise the title and text of 815.13 to read as follows:]

815.13 District Executive Safety and Health Committees

The district executive safety and health committee, chaired by the district manager, must meet quarterly. The committee must include:

- a. Plant managers,
- b. Postmasters of large associate offices,
- c. Critical enabling managers (e.g., Maintenance, In-Plant Support), and
- d. Others as determined by the district manager and the committee.

Their primary responsibilities are to review:

- Safety and health inspections and facilitate prompt abatement of identified hazards.
- Program evaluations and implementation of safety and health program improvement plans at facilities that do not receive a passing score on their program evaluation.
- District ARPs to ensure countermeasures are implemented to reduce OSHA II and MVA rates to achieve established targets.
- d. Safety and health training and recordkeeping.
- e. Local joint labor-management safety and health committee activities.

The committee must report to the area on actions taken, and the area vice president must establish a system to track and monitor committee activities.

815.14 Plant Executive Safety and Health Committee

[Revise the text of 815.14 to read as follows:]

The committee¹, chaired by the plant manager, is composed of plant safety, maintenance, and others as appropriate. The committee meets as often as needed, but at least once every quarter. Primary responsibilities are to implement objectives established at a higher level and to develop additional objectives to improve the local safety and health program. To achieve these objectives, the com-

mittee must identify major safety and health problems by reviewing the following:

- a. Facility safety and health program evaluations.
- b. Accident reports and injury trends.
- c. OSHA compliance activity.
- d. Local safety inspection reports.

Based on the problems identified, the committee:

- a. Assists the plant manager with developing and implementing the plant's ARP.
- Assists the plant manager with monitoring the effectiveness of the plan's countermeasures in reducing OSHA II and MVA rates.
- Recommends improvements if the countermeasures do not achieve the desired OSHA II and MVA rate-reduction targets.

815.2 Written Minutes

[Revise the text of 815.2 to read as follows:]

Written minutes of all management meetings at each organizational level must be prepared and retained for 3 years. In compliance with Program Evaluation Guide (PEG) version 2.0, minutes of the meetings must be stored in the Safety Toolkit, in the Committee Meeting Minutes module.

* * * * *

817.11 Postmasters, Managers, and Supervisors

[Revise the text of 817.11 to read as follows:]

All Postmasters, managers, and supervisors must receive safety and health training in accordance with the curriculum established by Safety and OSHA Compliance Programs (SOCP) and Learning and Development. Local offices, districts, and Headquarters provide this training. Postmasters, managers, and supervisors are encouraged to attend annual safety and health training.

817.12 Executives and Managers

[Add item g. to read as follows:]

g. Ergonomics.

817.2 Safety and Health Staff Training and Education

817.21 Safety Specialists

[Revise the text of 817.21 to read as follows:]

All safety staff must obtain a level of expertise in safety training through participation in and completion of the core curriculum safety courses taught by the National Center for Educational Development (NCED), or as established by SOCP. Safety personnel must be provided, at least annually, professional training and education to enable them to carry out their basic duties and to fulfill their roles as advi-

sors and consultants to management. To maintain their technical proficiency, safety personnel are encouraged to pursue professional credentials and advanced education, and to participate in professional safety and health-related organizations. Management must give a high priority to supporting these efforts to realize a professional safety staff. Specialized training not available within the Postal Service may be authorized in accordance with 740.

817.22 Facility Safety Coordinators

[Revise the text of 817.22 to read as follows:]

Facility safety coordinators (FSCs) must obtain a level of safety expertise commensurate with their responsibilities through the FSC training course and the Safety for Supervisors course. Annual attendance of at least 8 hours of safety training is required. Management must give FSC training a high priority.

817.3 Joint Labor-Management Safety and Health Committee Orientation

[Revise the text of 817.3 to read as follows:]

Each member of a local committee must receive an orientation by the Postal Service that includes:

- a. Responsibilities of the committee and its members.
- b. OSHA compliance.
- c. Basic elements of the safety and health program to include safety inspections.
- d. Identification and analysis of hazards and unsafe practices, including job safety analysis, and ergonomic task analysis.
- e. Explanation of reports and statistics to be reviewed and analyzed by the committee.

To meet the requirements listed above, safety and health committee members must attend the Safety and Health Committee training course (specified in Handbook EL-809T, Area/Local Joint Labor-Management Safety and Health Committee Training).

817.4 General Safety Orientation for Employees

[Revise the text of 817.4 to read as follows:]

All employees, including non-career employees, must receive a general safety and health orientation and sufficient on-the-job training to enable them to follow safe work practices, to recognize hazards, and to understand the benefits to be gained by following safe work practices. Such training must also include:

- a. Site-specific safety rules,
- b. Specific job safety analyses,
- c. Required OSHA programs,
- d. Emergency evacuation procedures, and
- e. OSHA rights and responsibilities (see 817.5).

817.5 Training Required by OSHA

[Revise the text of 817.5 reference note to read as follows:]

Reference Note:

For further information about training required by OSHA, refer to the following Handbook (HBK) and Management Instructions (MIs):

- HBK AS-556, Asbestos Management Guide
- MI EL-810-2009-4, Personal Protective Equipment and Respiratory Protection Programs
- MI EL-810-2000-2, Bloodborne Disease Exposure Control Plans
- MI EL-810-2000-1, Hearing Conservation Programs
- MI EL-890-2007-4, Lead Hazard Management Program
- MI EL-890-2007-2, Asbestos-Containing Building Materials Control Program
- MI EL-810-2006-3, Response to Hazardous Materials Releases
- MI EL-810-2008-4, Hazard Communication (HazCom) Program
- MI EL-810-2010-1, Confined Space Safety Program

Maintenance Management Orders (MMOs) on safety-related subjects such as lockout/tagout, hazard communication, and personal protective equipment are available on the Maintenance Technical Support Center's Web site: www.mtsc.usps.gov. Additional guidance is available in the Safety Training Matrix located on the Safety Resources Web site. Go to https://blue.usps.gov/wps/portal in the left column, under "Essential Links," click on Safety Resources, then click A to Z Index, then Safety Training.

817.51 Standard Curriculum

[Revise the text of 817.51 to read as follows:]

Learning and Development, in coordination with SOCP and other Headquarters functional areas, is responsible for developing, implementing, and keeping current a safety and health training curriculum to comply with OSHA standards and Postal Service policies. Managers and supervisors at all levels must refer to this curriculum and ensure that all affected employees are trained and that training is current and properly recorded.

817.52 Special Emphasis Training Programs

[Revise the text of 817.52 to read as follows:]

Special emphasis training programs must be developed and initiated by Headquarters, areas, districts, plants, and other offices, as appropriate, to:

- Reduce the principal causes of accidents and injuries, musculoskeletal disorders (MSDs) and occupational illnesses, and
- b. Ensure compliance with OSHA requirements.

817.53 Training in Handling Hazardous Materials

[Revise the text of 817.53 to read as follows:]

In installations where employees handle or transport potentially hazardous materials, the installation head must establish a program of promoting safety awareness through communications or training, as appropriate (see MI-EL-810-2008-4, *Hazard Communication (HazCom) Program*). Such a program must include, but is not limited to, the following elements:

- Posting information, pamphlets, or articles in Postal Service publications, such as area bulletins, and use of distributed posters or videos.
- Distribution of current Publication 52, Hazardous, Restricted, and Perishable Mail, to employees whose duties may require acceptance or dispatch of hazardous, restricted, or perishable items.
- c. Distribution of current Handbook EL-812, Hazardous Materials and Spill Response, to employees whose duties may include handling of hazardous materials and initial response to spills and leaks (First Responder Awareness Level). Acceptance and dispatch personnel must use Tag 44, Sack Contents Warning, to appropriately identify all mailbags containing only biological substances in Category "B" (UN 3373).
- d. Training in on-the-job awareness for employees whose duties may require the handling or transportation of hazardous, restricted, or perishable items. Training must include, but is not limited to, the following:
 - 1. Hazard identification,
 - 2. Proper handling of hazardous materials,
 - 3. Personal protective equipment availability and use, and
 - 4. Cleanup and disposal requirements for hazardous materials.

This includes Aviation Mail Security hazardous materials training.

17.8 OSHA Job Safety and Health Protection Posters

[Revise the text of 817.8 to read as follows:]

Each facility must post OSHA Poster 3165, *Job Safety and Health Protection*, in a conspicuous place. This poster outlines management responsibilities and employee responsibilities and rights under the OSH Act. Poster 3165 and the Spanish-language version, Poster 3167, are available from the Material Distribution Center.

817.9 Training Records

[Revise the text of 817.9 to read as follows:]

For each employee, records of safety and health training must be maintained to demonstrate compliance with Postal Service policies and OSHA requirements. The records must be retained and available to allow inspection by Postal Service and OSHA officials. All safety training

must be recorded in the Learning Management System (LMS).

Note: Documentation of safety talks and safety-related on-the-job training must be maintained either at the facility level or in the case of safety talks, in the Safety Talks module of the Safety Toolkit. These records must be available to allow inspection in a timely manner.

818 Safety and Health Program Budgeting

[Revise the text of 818d to read as follows:]

d. Development and delivery of safety, health, and ergonomics awareness and promotional programs.

821.11 Postal Service and OSHA Reporting and Recordkeeping Requirements

[Revise the text of 821.11 to read as follows:]

The Postal Service is required by 29 CFR 1904, *Recording and Reporting Occupational Injuries and Illnesses*, to use the following to record occupational injuries and illnesses:

- a. OSHA Form 300, Log of Work-Related Injuries and Illnesses;
- b. OSHA Form 300A, Summary of Work-Related Injuries and Illnesses; and
- c. OSHA Form 301, Injury and Illness Incident Report; or
- d. Equivalent forms.

The Postal Service uses an accident reporting process — the Employee Health and Safety system (EHS) — to fulfill these requirements. The PS Form 1769/301, *Accident Report*, generated by EHS is equivalent to the OSHA Form 301.

[Revise the title and text of 821.121 to read as follows:]

821.121 General Requirements for Using the Employee Health and Safety Subsystem

The manager or supervisor of the employee or operation involved must:

- a. Report all accidents and occupational injuries and illnesses in the Employee Health and Safety (EHS) within 24 hours of the date of the accident, the diagnosis of injury or illness, or the notification of the manager of the situation.
- b. Provide a copy of PS Form 1769/301, *Accident Report*, generated from EHS, to the employee involved upon written request.

Completion of the report in EHS is required by Postal Service policy if an accident occurs and by the OSH Act if an occupational injury or illness that is recordable by OSHA

definition occurs, regardless of tort claim action or the requirements of the Federal Employees' Compensation Act.

821.122 OSHA Requirements

[Revise the text of 821.122 to read as follows:]

In accordance with OSHA Part 1904, OSHA Form 301 must be completed for each recordable injury or illness. The PS Form 1769/301, *Accident Report*, must be maintained along with the OSHA 300 Log for 5 years.

821.123 Postal System for Accident Reporting

[Revise the text of 821.123 to read as follows:]

An accident report must be entered into EHS by the supervisor when any one of the following occurs:

- a. Injury or illness of a Postal Service employee. The appropriate OSHA recordable indicator and Postal Service reportable status are automatically identified in the EHS system, which uses OSHA recordkeeping guidelines to determine OSHA recordability, and follows guidelines for Postal Service requirements.
- b. Death of a Postal Service employee on Postal Service premises or on the job. U.S. Department of Labor Form CA-5, Claim for Compensation by Widow, Widower, and/or Children, or CA-6, Official Superior's Report of Employee's Death, is generated from EHS and submitted to the Office of Workers' Compensation Programs (OWCP).
- c. Injury or fatality to a non-Postal Service person on Postal Service premises. Unless a contractor is involved, this is not an OSHA-recordable event (see OSHA Parts 1904.25, 1904.39-41, and 1904.43-44).
- d. Motor vehicle accident that results in death, injury, or property damage, regardless of cost, who was injured (if anyone), or what property was damaged.
- e. Damage of \$500 or more to Postal Service property or to property of customers or the general public, regardless of whether an injury was involved.
- Fire damage of \$100 or more to Postal Service property.

[Revise the title of 821.13 to read as follows:]

821.13 Reporting Using EHS

[Revise the title and text of 821.131 to read as follows:]

821.131 Completing the Accident Report in EHS

The manager or supervisor of the employee or operation reports all accidents and occupational injuries and illnesses in EHS within 24 hours.

Managers and supervisors of the employee or operation are responsible for quickly and accurately investigating all accidents and occupational injuries and illnesses to determine root causes, and they are responsible for completing the accident report in EHS.

[Revise the title and text of 821.132 to read as follows:]

821.132 Reviewing the Accident Report

Review is conducted as follows:

- a. The supervisor's immediate manager must review each PS Form 1769/301, Accident Report, for accuracy and its application (including OSHA recording status), and follow up to ensure that action is taken to prevent similar occurrences.
- b. The *installation head* (or designee) must review the report to see if positive action has been taken or is planned.
- c. Servicing safety personnel must ensure that accident causes are identified, that the action taken is appropriate, and complete the necessary actions in the back end of EHS.

[Revise the title and text of 821.133 to read as follows:]

821.133 Making Corrections to the Accident Report

Correct erroneously recorded data by submitting a new, correct version of the accident report into EHS.

The District Safety must be contacted if corrections to an accident report are necessary.

[Delete 821.134 in its entirety.]

821.14 Maintaining Logs and Summaries

821.141 OSHA 300, Log of Work-Related Injuries and Illnesses

[Revise the 2nd sentence of 821.141 to read as follows:]

***All such injuries and illnesses must be recorded and maintained in the Employee Health and Safety (EHS) system for inclusion on the automated OSHA 300 log.

821.142 OSHA 300A, Summary of Work-Related Injuries and Illnesses

[Revise the text of 821.142 to read as follows:]

Print a copy of the OSHA Form 300A from EHS, and post it for the period of February 1 through April 30 each year in a conspicuous place at every establishment where employees work or report to work.

821.143 OSHA 301, Injury and Illness Incident Report

[Revise the text of 821.143 to read as follows:]

OSHA Form 301 must be filled out for each OSHA-recordable, work-related illness or injury within 7 days of notification (see 821.122). PS Form 1769/301, generated by EHS, is equivalent to OSHA Form 301.

821.144 Retention

[Revise the text of 821.144 to read as follows:]

Retain OSHA Forms 300, 300A, and PS Form 1769/301 for 5 years after the end of the calendar year. These forms are all available for 5 years in the EHS system.

* * * * * *

821.22 Method

[Revise the text of 821.22 to read as follows:]

To have first-hand knowledge of every accident that occurs in their operation, supervisors must make thorough investigations that include at least the following:

- a. Interview employees to determine:
 - 1. What caused the accident,
 - 2. Why it happened, and
 - 3. What the employees and supervisor think could have been done to prevent it.
- b. Promptly inspect the accident site to determine what conditions (such as equipment and work practices) contributed to the accident.
- c. Interview witnesses and coworkers.
- d. Examine the most recent PS Form 1783, On-the-Job Safety Review/Analysis, for the task involved to determine if changes are required. Update as needed and review with all affected employees. If a PS Form 1783 is not on file, determine if one is necessary. If so, prepare one. See the Safety Resources page on Blue for assistance in completing a PS Form 1783.

* * * * *

[Move the text from current 822.1 to create new 822.11 to read as follows:]

822.11 General

Certain types of serious accidents need attention at the District, Area, and Headquarters levels. Managers must use the Serious Accident Report (SAR) Tool in the Safety Toolkit to comply with the serious accident reporting (SAR) requirements listed in 822.13 and 822.14.

[Renumber current 822.11 as 822.12 and revise the text to read as follows:]

822.12 Definition of "Serious Accident"

A "serious accident" is defined by the Postal Service as any Postal Service-related occupational accident, illness, or disease that:

- a. Results in the death of one or more employees or non-Postal Service persons¹.
- b. Results in the inpatient² hospitalization of one or more employees or non-Postal Service persons.

- c. Results in the death of an employee or non-Postal Service person within 6 months of the date of the accident (even if it was not immediately reportable).
- d. Involves property damage (combined Postal Service and non-Postal Service) estimated to exceed \$100.000.
- Involves mutilation, amputation (including major cartilaginous body parts such as ears and nose), or loss of vision in one or both eyes to an employee or non-Postal Service person.
- f. Results in inpatient² hospitalization due to chemical or biological exposure.
 - 1. For non-Postal Service persons, there must be a postal nexus. For example, a customer collapsing in a lobby due to illness would not be classified as a serious accident.
 - 2. Inpatient hospitalization does not include observation, emergency room, and all other forms of outpatient care.

[Renumber current 822.12 as 822.13 and revise the text to read as follows:]

822.13 Reporting Requirements for Installation Heads

The reporting requirements for installation heads are as follows:

- a. The installation head must report all serious accidents to the district manager by COB the day of the accident.
- b. The installation head, after consultation with the servicing safety office, must report by telephone (800-321-OSHA/800-321-6742), in person at the nearest OSHA office, or on the web-based fatality/injury/illness reporting application at www.osha.gov, the following:
 - Any accident that is fatal to one or more employees must be reported within 8 hours. *Note:* Employers must report all fatal heart attacks occurring in the work environment, whether OSHA recordable or not (OSHA § 1904.39(b) (5)).
 - 2. Any accident that results in in-patient hospitalization of one or more employees within 24 hours of the work-related injury must be reported within 24 hours.
 - Any amputation (partial or complete loss of a limb or external body part, but not requiring bone loss), even if not resulting in an in-patient hospitalization, must be reported within 24 hours.
 - 4. Any loss of an eye, even if not resulting in an inpatient hospitalization, must be reported within 24 hours.

- The report to OSHA should relate the following information:
 - 1. Name of the establishment.
 - 2. Location of the incident.
 - 3. Time of the incident.
 - 4. Number of fatalities or hospitalized employees.
 - 5. Names of any injured employees.
 - Postal Service contact person and his or her telephone number.
 - 7. Brief description of the incident.
- d. The installation head is not required to report:
 - Motor vehicle accidents that occur in public streets, except those in construction work zones (OSHA § 1904.39(b) (3)).
 - 2. Commercial airplane, train, subway, or bus accidents (OSHA § 1904.39(b)(4)).
- e. The installation head must provide records within 4 business hours to an OSHA compliance officer who requests them (OSHA § 1904.40(a)).
- f. The installation head must promptly report to the appropriate union:
 - 1. Any employee fatality.
 - 2. Any serious industrial, noncriminal accident or injury.

[Renumber current 822.13 as 822.14 and revise the title and text to read as follows:]

822.14 Reporting Requirements for District Managers

A fatality, amputation, mutilation, or OSHA-reportable accident, as defined in 822.13b, must be reported within 8 hours to the area Human Resources manager and manager, Safety and OSHA Compliance Programs, Headquarters.

822.15 How to Complete Serious Accident Reports

[Renumber current 822.14 as 822.15 and revise the text to read as follows:]

Complete as much as is known in order to submit a timely report. Follow up with additional information if necessary. The SAR Tool will use the following format:

- a. Post Office or facility, city, state, and ZIP Code.
- Name, title, and telephone number of the installation head (state whether the official has personal knowledge of the situation).
- c. Brief description of accident, including:
 - Date and time of accident or death (make a supplementary report if a death occurs after the initial report).
 - 2. Location.

- Name, home address, title, age, sex, years of service, and extent of injuries to Postal Service employee(s).
- 4. Name, age, sex, address, and extent of injuries to non-Postal Service persons involved.
- 5. Type of work employee was performing when the accident occurred.
- Vehicle, equipment, or property damage, Postal Service or non-Postal Service (state the make, model, and type of vehicle and whether a seat belt was used).
- 7. Probable cause(s) of accident.
- 8. Police charges (if any and if known).
- 9. Name, title, and level of supervisor on duty.

822.2 Investigating Serious Accidents

822.21 OSHA Investigations

[Revise the text of 822.21 to read as follows:]

OSHA may elect to investigate occupational fatalities or serious accidents. If notified by OSHA personnel of their intent to investigate, the servicing safety office will immediately notify the:

- a. Local Area Law Department,
- b. Area Manager Human Resources,
- c. Headquarters General Counsel, and
- d. Manager, SOCP.

822.22 Postal Service Serious Accident Investigation Board

822.221 Mandatory Composition

[Revise the text of 822.221 to read as follows:]

A management board appointed by the district manager must investigate job-related fatalities and other serious accidents as defined in 822.12. The board must be appointed within 24 hours of the accident and must include:

- a. One operations manager who has no functional relationship to the activities involved in the accident; this person will serve as chairperson.
- b. One manager from the office who has a functional relationship to the activities involved in the accident.
- c. The manager, Safety, or designated safety specialist, as appropriate.
- d. One Postal Service medical advisor appointed in consultation with the area medical director.

Exception: Some serious accidents involving customers or Postal Service employees may not warrant a full investigation by a board. Vice presidents of Area Operations may waive investigations of serious accidents if they determine

that the purpose of an investigation (see 822.223) is unlikely to be realized because of the circumstances of the accident. If district managers believe a waiver is justified, they should request a waiver from their vice president of Area Operations. If a waiver is granted, it should be documented and the file treated in accordance with the requirements of 822.225.

822.222 Optional Composition

[Revise the text of 822.222 to read as follows:]

One employee representative from the local safety and health committee, when requested by the appropriate union, will be permitted to accompany the board in its investigation of industrial, noncriminal accidents. SOCP, Headquarters, may provide investigative assistance when such assistance is determined to be appropriate by the area Human Resources manager. The vice president of Area Operations may designate, as deemed necessary, an area-level representative to serve on or to provide consultation to the board.

* * * * *

822.224 Board Investigation Report

[Revise the text of 822.224 to read as follows:]

The board must use the SAR Tool to report findings and recommendations:

- a. Detailed description of accident, as follows:
 - 1. Employee's relationship (location) to physical surroundings.
 - 2. What the employee was doing when the accident occurred and how he or she was doing it.
- b. Statements from the following:
 - 1. Employee.
 - 2. Witness(es).
 - 3. Other person(s) interviewed.
- c. Photographs of the accident scene.
- d. Pertinent findings.
 - What the employee did, or failed to do, that contributed to the accident. Include unsafe acts and violations of safety rules, such as not wearing a seat belt (see 844), lack of knowledge, and lack of training.
 - What others involved did, or failed to do, that contributed to the accident.
 - The main reason for the actions (what was done or failed to be done) that contributed to the accident.
 - Deficiencies and unsafe or adverse conditions in the work environment that contributed to the accident.

- If applicable, the reason for the deficiencies in the work environment.
- e. Quality and type of action taken by management after the accident occurred.
 - 1. Immediate supervisor's investigation (see 821.2 for responsibilities).
 - Upper level managers' actions (responsibilities include ensuring that all employees involved in similar work are instructed, revising work procedures or practices when required, and ensuring that the board's recommendations are implemented when appropriate).
- Actions recommended by the board to prevent future occurrences of similar accidents.

822.225 Investigation Reporting and Response Requirements

[Revise the text of 822.225c to read as follows:]

- c. District. The original copy of the investigation board report is retained at the district safety office. In addition:
 - For fatal and catastrophic (OSHA-reportable) incidents only, an executive summary must be forwarded to the area Human Resources manager.
 The summary should include at a minimum:
 - a. The date and time of the incident,
 - b. The name and location of the installation,
 - c. Personnel information,
 - d. A brief description of the incident,
 - e. Causal factors,
 - f. Recommendations, and
 - g. Proposed corrective actions.
 - When the investigation board report indicates items with national impact, a complete copy of the board report must be forwarded to the area Human Resources manager for review and consultation with any affected Headquarters departments.

* * * * *

823 Program Evaluation

823.1 Purpose

[Revise the text of 823.1 to read as follows:]

The purpose of routine safety and health program evaluations is to:

- a. Measure the effectiveness of the Postal Service's safety and health program at each organizational level,
- b. Ensure OSHA compliance, and

Promote a model for effective safety and health programs.

A program evaluation must include compliance with the program elements included in this chapter and other Postal Service policy and procedure documents, including handbooks, manuals, and management instructions.

823.2 Responsibilities

823.21 Headquarters

[Revise the text of 823.21 to read as follows:]

Headquarters is responsible for the following:

- a. Defines performance metrics,
- b. Identifies facilities to be evaluated,
- c. Establishes and interprets program criteria,
- d. Assesses overall program performance, and
- e. Conducts safety and health program evaluations at various organizational levels when deemed appropriate.

823.22 Areas

[Revise the 2nd sentence of 823.22 to read as follows:]

Vice presidents of Area Operations review district safety and health program evaluations and monitor performance.

[Revise the title of 823.23 to read as follows:]

823.23 Districts

[Delete the text of 823.23 in its entirety and add new 823.231 to read as follows:]

823.231 General

Districts must conduct annual safety and health program evaluations. Personnel performing the program evaluation must use the most recent Program Evaluation Guide contained in the Safety Toolkit, and enter the program evaluation findings into the Safety Toolkit. If a Headquarters or area-sponsored program evaluation is conducted during the fiscal year, it fulfills the annual requirement. Program evaluations are not required at administrative facilities regardless of the work years of employment in the regular workforce. However, if these sites are going to apply for OSHA's Voluntary Protection Program, a program evaluation is required. Administrative facilities include standalone District Offices, stand-alone Area Offices, and Remote Encoding Centers.

[Renumber current 823.231 as 823.232 and revise the title to read as follows:]

823.232 District and Subordinate Installations with 100 or More Work Years

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[Renumber current 823.232 as 823.233 and revise the title and text to read as follows:]

823.233 District and Subordinate Installations with More Than 50 but Less Than 100 Work Years

District and subordinate installations with more than 50 but less than 100 work years must have annual program evaluations. Usually, they are conducted by the facility safety coordinator (FSC), but the supporting manager, Safety, may elect to conduct the annual program evaluation in some instances. A program evaluation conducted by the supporting Safety Office fulfills the annual evaluation requirement.

[Renumber 823.233 as 823.234 and revise the text to read as follows:]

823.234 Program Evaluations in Support of the National Performance Assessment

- a. District or plant safety specialists must perform all National Performance Assessment (NPA) program evaluations at facilities with 100 or more work years.
- District safety specialists or members of trained District or Area teams may perform NPA program evaluations at facilities with 50 to 100 or less than 50 work years.
- c. It is recommended that safety personnel and FSCs do not perform NPA program evaluations at their own facilities. However, it is permissible if time, budget or resource constraints are an issue.

823.3 Program Evaluation Report

[Revise the text of 823.3 to read as follows:]

The procedure for reporting on a program evaluation includes the following steps:

- a. The evaluator(s) will hold an opening and closing conference with the installation head.
 - The lead evaluator will enter the facility program evaluation record into the Safety Toolkit and use the reports module to produce a draft score sheet for discussion with the installation head at the closing conference.
 - At the closing conference, the lead evaluator will present the findings and allow the installation head to present additional information that may impact the score.
 - 3. Once the closing conference is completed, the lead evaluator cannot consider any additional information provided by the installation head.
 - The lead evaluator will make any necessary adjustments to the findings and score immediately following the closing conference and provide

a copy of the draft score sheet to the installation head.

- b. The lead evaluator will finalize the evaluation in the Safety Toolkit within 5 calendar days of completion of the closing conference. Managers, Safety must send the final report to the Postmaster or plant manager, with copies to the appropriate manager, Post Office Operations, or lead plant manager.
- c. If any PEG criteria are not met, the installation head must complete an Action Plan in the Safety Toolkit. The Action Plan explains specific actions to be taken to eliminate program deficiencies. All actions outlined in the Action Plan must be fully implemented within 30 days from the date the PEG is finalized.
- d. The supporting manager, Safety, will monitor completion of Action Plans and report noncompliance through channels to the manager, Post Office Operations, or plant manager at least once a quarter. The Safety Toolkit Evaluation Reports Module will generate the noncompliance report.

* * * * *

[Revise the title of 824.32 to read as follows:]

824.32 District and Subordinate Installations with 100 or More Work Years

824.321 Requirement

[Revise the 1st sentence of 824.321 to read as follows:]

District and plant safety personnel must conduct a semiannual inspection of all installations with 100 or more work years of employment in the regular workforce and enter their inspection findings into the Safety Toolkit.***

* * * * *

[Revise the title of 824.33 to read as follows:]

824.33 District and Subordinate Installations with Less Than 100 Work Years

824.331 Requirement

[Revise the 1st sentence of 824.331 to read as follows:]

Collateral duty FSCs must conduct an annual inspection of each installation with less than 100 work years of employment in the regular workforce.***

* * * * * *

824.4 Conduct of the Inspections

824.41 Authority

[Revise the text of 824.41b to read as follows:]

- To have access to all available information relevant to the occupational safety and health of the workplace to be inspected, including:
 - 1. PS Form 1767, Report of Hazard, Unsafe Condition, or Practice;
 - 2. PS Form 1769/301, Accident Report;
 - 3. PS Form 1772, Accident Log;
 - 4. OSHA Form 300;
 - 5. OSHA citations or other correspondence; training records; and
 - 6. All checklist and deficiency reports.

824.42 Inspection Procedures

824.421 Opening Conference

[Revise the 2nd sentence of 824.421 to read as follows:]

***The purpose of this conference is to explain the purpose and scope of the inspection and to inform the installation head that the inspection team will, in the course of inspection, consult with employees and managers as needed.

* * * * *

824.532 More Than 20 and Fewer Than 45 Days

[Revise the 1st sentence of 824.532 to read as follows:]

All deficiencies that are not corrected within 20 days must be reported immediately, along with a Hazard Abatement Plan (HAP), to the district manager with copies furnished to the manager, Post Office Operations, or the lead plant manager; the supporting manager, Safety; and manager, Human Resources, District.***

* * * * *

824.533 More Than 45 Days

[Revise the text of 824.533 to read as follows:]

All deficiencies that are not corrected within 45 days must be reported immediately, along with the HAP through management channels to the vice president of Area Operations, with copies to the area Human Resources manager and the area manager, Safety.

* * * * *

824.535 Submission of Abatement Record

[Revise the 2nd sentence of 824.535 to read as follows:]

When deficiencies are corrected (hazards abated), the FSC or supervisor/manager responsible for the abatement must enter the abatement date for the deficiency in the Safety Toolkit.

[Revise the title and text of 824.54 to read as follows:]

824.54 Re-inspection and Follow-up

The procedures for correcting a deficiency must include a process to check (through spot checks and re-inspections as appropriate) whether the corrective action taken has proven to be effective.

Spot checks and re-inspections should be conducted by the same personnel (i.e., full-time safety personnel or FSCs) who performed the original inspection, if possible. Posting of the follow-up inspection results is not required.

The area vice president may designate an Area-sponsored re-inspection following submission of a HAP to the Area.

824.6 Investigating Employee Reports of Hazard, Unsafe Condition, or Practice

824.61 Purpose of PS Form 1767, Report of Hazard, Unsafe Condition or Practice

[Revise the 1st sentence of 824.61 to read as follows:]

PS Form 1767 is designed to encourage employee participation in the Postal Service safety and health program and to provide prompt action when employees report a hazard.***

* * * * * *

824.632 Supervisor

[Revise the text of 824.632f to read as follows:]

 f. Immediately forward the third copy to the facility safety coordinator.

824.633 Approving Official

[Revise the text of 824.633 to read as follows:]

The approving official (the responsible manager) must initiate action to eliminate or minimize the hazard.

- a. If this results in the submission of a work order, attach the original PS Form 1767 and forward it, through channels, to the manager of Maintenance.
- b. If the approving official determines that there are no reasonable grounds to believe such a hazard exists, the employee must be notified in writing within 15 calendar days. (Safety personnel must assist in this determination when requested.)
- c. If the hazard was abated through actions of the approving official:
 - 1. The employee must be notified in writing, and
 - 2. The original PS Form 1767, with a statement of actions taken, must be forwarded to the safety office.

824.634 Safety Personnel and Collateral Duty Facility Safety Coordinators

[Revise the 3rd sentence of 824.634 to read as follows:]

***They must routinely provide status reports of PS Form 1773 logs and Safety Toolkit reports at executive and Joint Labor-Management Safety and Health Committee meetings (or regular staff meetings in facilities with fewer than 50 employees).

OSHA Inspections

[Revise the text of 825 reference note to read as follows:]

Reference Note:

825

For additional material concerning OSHA inspections refer to:

- Handbook EL-802, Executives' and Managers' Safety and Health Program and Compliance Guide.
- The OSHA publications summarized and referred to therein.

825.1 Purpose

[Revise the 1st sentence of 825.1 to read as follows:]

The purpose of section 825 is to provide general guidance when compliance safety and health officers (CSHOs) or compliance safety and health officer industrial hygienists (CSHO-IHs) from OSHA conduct announced or unannounced inspections or investigations of Postal Service facilities.***

825.2 Scope

[Revise the 2nd sentence of 825.2 to read as follows:]

***In Postal Service, owned or leased facilities, it is the responsibility of the Postal Service to ensure compliance with OSHA requirements.

825.44 Records Review

825.441 Safety Records

[Revise the text of 825.441 to read as follows:]

It is the policy of the Postal Service to require that the CSHO present all requests for documents in writing to the person designated by the Postal Service as the one at the facility to receive such requests during the inspection. It is also Postal Service policy to respond as quickly as possible to such requests. All documents provided at the request of CSHO are recorded on a documentation log. The CSHO is authorized to review all records that are required to be maintained under the OSH Act. Examples of the types of records that can be reviewed include the OSHA log and summary and PS Form 1769/301 when it is used to record injuries and illnesses.

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825.45 Participation

[Revise the title of 825.451 to read as follows:]

825.451 Management Participation during Inspections

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[Revise the title of 825.453 to read as follows:]

825.453 Employee Participation during Inspections

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825.462 Health Sampling

[Revise the 1st sentence of 825.462 to read as follows:]

To determine whether a violation of health standards exists, the CSHO may collect samples, including full-shift (8-hour tour) sampling.***

* * * * *

825.48 Closing Conference

[Revise the text of 825.48 to read as follows:]

After completing the review of records, employee interviews (if necessary), and the walk-around inspection, the CSHO ordinarily will conduct an exit conference with the senior Postal Service official and other team members. If the CSHO does not offer to conduct the conference, one should be requested. If the Postal Service installation has a full-time safety professional, that person must also attend this closing conference. If any safety professionals have been called in from a plant or district, they must also attend the closing conference along with the collateral duty FSC.

Employee representatives from the walk-around inspection must also attend. During this conference, all conditions or practices that the CSHO believes may constitute safety or health violations should be reviewed. Efforts should be made to have the CSHO explain in as much detail as possible what violations he or she believes have been observed, and what citations, if any, he or she intends to recommend for issuance to the area director.

825.49 Post Conference Internal Communications

[Revise the text of 825.49 to read as follows:]

Following the closing conference, the senior Postal Service official must immediately notify the area vice president that the inspection has been completed.

It is policy and direction of the General Counsel that following the closing conference, the installation head must prepare a memorandum for and directed to the General Counsel summarizing OSHA's findings and any other pertinent information concerning the inspection. This report must be considered privileged and confidential as attorney-client communications and attorney-work product. The report must be prepared and transmitted to the servicing area General Counsel within 48 hours of the closing

conference. Copies of the report are to be sent only to the area Human Resources manager and the manager, SOCP. No other copies are to be distributed.

825.5 Citations

825.51 Issuance and Posting

[Revise the text of 825.51 to read as follows:]

Following an inspection, if violations have been observed, OSHA may issue citations alleging violations and stating a proposed penalty and proposed abatement date (OSHA Form 2, Citation and Notification of Penalty).

Upon receipt of a citation, notify area and Headquarters General Counsel and SOCP. A copy must be faxed or emailed immediately to SOCP, Headquarters, and the vice president of Area Operations. The citations must be forwarded to the district safety manager immediately (by COB that day) and entered into the national citation management tracking system by the district safety office, who will update each entry promptly until the citation is resolved and closed.

In accordance with the instructions that accompany the citations, copies of the citations are to be posted in the affected facility at the locations where important announcements are customarily posted for employees. The citations are to remain posted until they are finally resolved.

825.52 Abatement

[Revise the text of 825.52 to read as follows:]

A citation includes a proposed date by which each alleged violative condition must be corrected. The length of the period allowed varies based on:

- a. The type of hazard involved,
- b. The severity of the risk to employees, and
- c. OSHA's assessment of the difficulty of correcting the hazard.

It is the policy of the Postal Service to abate violative conditions promptly. Whether a condition constitutes a violation, and whether a proposed penalty, abatement date, and means of abatement are reasonable, however, are matters to be resolved with OSHA once the citation has been reviewed by Headquarters SOCP and the Headquarters General Counsel.

825.53 Informal Conference

[Revise the 2nd sentence of 825.53 to read as follows:]

***Informal conferences are managed by area or Headquarters Safety and OSHA Compliance Programs, and attended by field legal counsel or Headquarters legal counsel as deemed appropriate by Headquarters.

825.54 Citation Management and Procedure for Paying Fines

[Revise the text of 825.54 to read as follows:]

Citations must be managed in accordance with instructions from the Headquarters General Counsel and SOCP. (See Handbook EL-802 and OSHA publications therein about citations and required actions.)

[Revise the title and 1st sentence of 825.6 to read as follows:]

825.6 District File of OSHA Inspections

The district file of OSHA inspections is the official record of OSHA compliance activity.***

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831.332 Drivers' Responsibilities

[Revise the text of 831.332 to read as follows:]

Drivers must:

- a. Drive safely and defensively,
- b. Practice personal safety,
- Obey all state and local traffic laws and Postal Service driving policies, and
- d. Extend courtesy in all situations.

831.4 Accident Analysis

[Revise the 2nd sentence of 831.4 to read as follows:]

***They must also develop and implement countermeasures designed to prevent motor vehicle accidents at their installations.

* * * * *

832 Powered Industrial Truck Safety

[Delete the text of 832 in its entirety and add new 832.1 to read as follows:]

832.1 General

Employees authorized to operate powered industrial trucks (PITs) must be given operator training in accordance with Occupational Safety and Health Administration (OSHA) standard 1910.178, Powered Industrial Trucks. Before operating PITs, employees must be evaluated and certified. They must follow the operating rules and regulations outlined in Postal Service handbooks, OSHA 1910.178, and the manufacturer's operating instructions.

[Renumber current 832.1 as 832.2 and revise the text to read as follows:]

832.2 Objective

The objective of the PIT Safety Program is to comply with OSHA 1910.178 and to promote safe PIT operation to reduce potential losses, human suffering, and property damage while maintaining the efficient distribution of mail.

The following handbooks provide policy and procedures for implementing an effective PIT Safety Program:

- EL-801, Supervisor's Safety Handbook.
- EL-803, Maintenance Employee's Guide to Safety.
- EL-814, Postal Employee's Guide to Safety.
- PO-701, Fleet Management.

[Delete 832.2 in its entirety.]

[Revise the title of 832.3 to read as follows:]

832.3 Operator Selection and Responsibilities

* * * * *

[Delete 832.32 in its entirety.]

[Renumber current 832.33 as 832.32 and revise the text to read as follows:]

832.32 Operators' Responsibilities

PIT operators must follow:

- a. Postal Service policy and procedures and
- b. OSHA 1910.178.

832.4 Supervisors' Responsibilities

[Revise the text of 832.4 to read as follows:]

Supervisors must ensure that the PIT operators they supervise operate PITs safely and follow Postal Service policies and procedures, as well the requirements of 29 CFR 1910.178.

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833 Safety and Health in Design, Procurement, and Construction

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833.2 Supplemental Standards

[Revise the 3rd sentence of 833.2 to read as follows:]

***Therefore, the manager, Safety and OSHA Compliance Programs, Headquarters, must coordinate all such requests with the Department of Labor.

* * * * *

841.1 Objectives

[Revise the 1st sentence of 841.1 to read as follows:]

The purpose of Safety Awareness Programs is to promote interest, increase safety awareness, and gain acceptance of safe work practices.***

* * * * *

842 National Safety Awards and Contests

842.1 Participation

[Revise the text of 842.1 to read as follows:]

All eligible installations must participate in the National Safety Council's Safe Driver Award Program.

* * * * * *

842.22 Performance

[Revise the 2nd paragraph of 842.22 to read as follows:]

***These guidelines constitute a basis by which drivers can measure their own performance and by which supervisors can measure the performance of individual drivers. When this standard of performance is clearly understood by both drivers and supervisors, it becomes a logical, fair, and workable basis for effective safety supervision. These rules are not intended as the basis of disciplinary action.

* * * * *

843 Safety Incentive Programs

843.1 Concept

[Revise the 4th sentence of 843.1 to read as follows:]

Incentive programs must not be used to encourage nonreporting of accidents, injuries, or illness.

843.2 Selected Programs

[Revise the text of 843.2 to read as follows:]

Increased safety awareness may be accomplished with programs that recognize driver-of-the-month or -year, safety-captain-of-the-month or -year, best safety slogan, fewest violations during safety inspections, demonstrated safety consciousness, best accident record, million-mile awards, etc. Creative development of new programs designed to capture and stimulate interest should be encouraged. Sharing of ideas through cooperative exchange with other agencies or local private industry is encouraged.

* * * * *

844.2 Determination

[Revise the text of 844.2 to read as follows:]

It is the responsibility of the investigation board, to determine and document whether or not an employee was wearing a seat belt at the time of the accident and that no traffic law was being violated by the postal driver. Such determinations are based on, but not limited to, postal and/or police accident investigative reports, autopsy reports, and/or interviews with witnesses, ambulance attendants, police, or attending medical and hospital personnel.

For purposes of this incentive program, where a determination and documentation cannot be made or is conflicting, it will be assumed that the employee was wearing a seat belt and was in compliance with the law.

844.3 Payment

[Revise the last sentence of 844.3 to read as follows:]

***A copy of the request for payment is to be forwarded to SOCP, Headquarters, and is part of the serious accident file.

* * * * *

851.1 Installation Heads

[Revise the text of 851.1 to read as follows:]

Installation heads are responsible for implementing emergency action plans and a fire safety program for the protection of people, mail, and Postal Service property. This is required by 29 CFR 1910, Subparts E and L. This program must include (but is not limited to):

- a. Training,
- b. Education,
- c. Inspection,
- d. Enforcement,
- e. Drills.
- f. Emergency evacuation teams,
- g. Written emergency action plans,
- h. Written standard operating procedures for hazardous materials releases, and
- i. Fire prevention plans as required in this subchapter.

As an independent establishment of the executive branch of the federal government, the Postal Service must also conform to the National Response Plan (NRP) and the National Incident Management System (NIMS) established by the Department of Homeland Security. Plans and procedures required by OSHA and described in this subchapter will be integrated into or coordinated with the NRP and NIMS as appropriate by the Office of Emergency Preparedness.

851.2 Managers and Supervisors

[Revise the 2nd sentence of 851.2 to read as follows:]

If an immediate corrective measure is beyond his or her capability, the manager must take short-term precautions to ensure the safety of employees and protection of the workplace.

852 Emergency Action Plan

852.1 Responsibility

[Revise the last sentence of 852.1 to read as follows:]

***Management Instruction EL-810-2006-3, Response to Hazardous Materials Release, provides guidelines for set-

ting up standard operating procedures (SOPs) for releases and describes the relationship of the SOP to the EAP.

852.2 Content

[Revise the text of 852.2 to read as follows:]

The EAP must include the following items (at a minimum):

- a. Procedures for emergency evacuation, including:
 - 1. The type of evacuation, exit routes, and illustrations of those routes;
 - 2. Shelters; and
 - 3. Location of fire alarms and extinguishers.
 - 4. Shelter in place procedures must also be documented, if applicable.
- Procedures for employees who remain to operate or shut down critical building systems before they evacuate.
- Procedures to account for all employees after emergency evacuations (or shelter in place) have been completed.
- d. Procedures and details for special assignments.
- e. Procedures for reporting fires and other emergencies based on local requirements.
- f. Job titles or names of persons or departments who can be contacted for further information or explanation of duties under the plan.

* * * * *

853.11 Organization

[Revise the text of 853.11 to read as follows:]

In installations having 10,000 square feet or more, an emergency evacuation team (EET) of Postal Service employees must be maintained on each work tour. EETs may be maintained in smaller installations when warranted by the type of operations conducted. If available, EET members should be selected from volunteers. Every Postal Service installation with an organized EET must prepare and maintain a written policy statement that establishes the EET and describes:

- a. Its basic organizational structure;
- b. The type, amount, and frequency of training members will receive;
- c. Number of members; and
- d. Functions the EET will perform at the facility.

This statement may be a part of the fire prevention plan.

853.12 Size

[Revise the text of 853.12 to read as follows:]

The size of a facility's EET will depend on the:

a. Amount of fire-extinguishing and control equipment,

- b. Number of exits, and
- c. Number of employees on duty.

A schedule must be developed to ensure the availability of the EET.

853.13 Duties of Emergency Evacuation Teams

[Revise the text of 853.13 to read as follows:]

The organizational statement must clearly indicate that at no time will a Postal Service EET fight any fire beyond the incipient stage or respond to HAZMAT emergencies. Employees who have not been trained in the use of fire extinguishers must not use fire extinguishers. For Postal Service purposes, an incipient fire is one in the initial or beginning stages that can be controlled, contained, or extinguished by portable fire extinguishers without the need for personal protective clothing or self-contained breathing apparatus (SCBA). The use of SCBA requires a level of skill and training not usually expected of Postal Service employees. Other EET duties include, but are not limited to:

- a. Stopping conveyor belts.
- Closing doors to rooms and covers at dump holes and conveyor openings.
- c. Directing the fire department to the fire.
- d. Evacuating injured and handicapped personnel.
- e. Inspecting the fire site with the fire department to determine that the fire is completely extinguished and that no possibility of rekindling exists.
- f. Moving vans from loading docks.
- g. Shutting down all electrical power to the building (or sections of the building) as directed by the local fire department.
- h. Maintaining perimeter security to prevent reentry until officially instructed to permit it.
- i. Accounting for all employees after emergency evacuation has been completed.
- Assisting the fire department to maintain crowd control.

853.14 Membership

[Revise the text of 853.14b to read as follows:]

b. Assistant EET Leader. The EET leader appoints an assistant EET leader. The assistant would aid the EET leader, as necessary, and act in the EET leader's place, if needed.

853.15 Training

[Revise the text of 853.15 to read as follows:]

Members are required to complete initial basic level and annual refresher training. Training and education must be provided to members and alternates before they are expected to perform EET activities. To the extent feasible, safety and fire department personnel should assist in establishing the EET and training its members. EET leaders and training instructors must receive more comprehensive training and education than other members. Such training may be available from state firefighting academies and local fire departments. Training for all members must be on the clock and must cover:

- a. Coordination of team activities.
- Performance of specific EET duties for each member and alternate.
- c. Familiarization with all fire-extinguishing equipment.
- d. Familiarization with fire alarm systems and fire and other emergency reporting.
- e. Classification of fires and the equipment used for each type.
- f. Stopping fires from spreading along conveyor belts and between work levels.
- g. Performance of first aid and rescue procedures.
- Conducting EET drills at least once a year to ensure efficiency.
- Familiarization with the facility incidental release hazardous materials (HAZMAT) Standard Operating Procedures (First Responder Awareness Level).
- j. Familiarization with procedures for special situations (e.g., tornado sheltering and earthquakes) where applicable.

* * * * * *

853.17 Special Hazards

[Revise the text of 853.17 to read as follows:]

The EET leader must:

- a. Inform EET members and alternates about special hazards to which they may be exposed during fire or other emergencies, such as storage and use of:
 - 1. Flammable liquids and gases,
 - 2. Toxic chemicals,
 - 3. Radioactive sources, and
 - 4. Water reactive substances.
- b. Inform team members of any changes that occur in relation to the special hazards.
- Develop written procedures that describe actions to be taken in situations involving the special hazards.
 The procedures must be:
 - Made available for inspection by EET members and

2. Included in the training and education program (see facility written hazard communication program).

853.18 Installations Without Emergency Evacuation Teams (Less Than 10,000 Square Feet)

[Revise the text of 853.18 to read as follows:]

In installations that do not have EETs, the installation head is responsible for ensuring that supervisors or employees are assigned the following functions in case of a fire or other emergency:

- a. Notification of fire department, police, ambulance, or other emergency services.
- b. Evacuation of personnel including injured or handicapped employees promptly.
- c. Accounting for all employees after emergency evacuation has been completed.
- d. Securing of mail, monies, receipts, and accountable and valuable papers.
- e. Use of fire extinguishers.

* * * * *

854.32 Training for the Emergency Action Plan and Fire Prevention Plan

854.321 Emergency Action Plan

[Revise the text of 854.321 to read as follows:]

To maintain the EAP, a sufficient number of employees must be designated and trained to:

- a. Assist with the execution of a safe and orderly emergency evacuation, and
- b. Deal with incidental and emergency releases of HAZMAT in the mail and elsewhere.

This pool of employees must be kept current. See MI EL-810-2006-3, Response to Hazardous Materials Releases.

* * * * *

855 Fire Inspections

855.1 Responsibility

[Revise the last sentence of 855.1 to read as follows:]

***The installation head is encouraged to seek assistance from local fire officials and permit them to conduct fire inspections and pre-fire planning programs.

855.2 Frequency

[Revise the text of 855.2 to read as follows:]

Fire inspections must be conducted in all Postal Serviceowned and Postal Service-leased installations. Semiannual inspections are required in all installations with less than 100 work years of employment in the regular workforce. Quarterly fire inspections are required in all installations with more than 100 work years of employment in the regular workforce and in vehicle maintenance facilities. *Note:* A work year is equal to 1,840 hours for inspections and PEG audits.

* * * * *

856 Alarm Systems and Extinguishers

856.1 Alarm Systems

[Revise the text of 856.1b to read as follows:]

- b. Procedures for sounding emergency alarms in the workplace. For those installations with 10 or fewer employees in a particular workplace, direct voice communication is an acceptable procedure for sounding the alarm provided all employees can hear the alarm. Such workplaces need not have a backup system. An alarm device must:
 - 1. Give a warning that provides sufficient reaction time for safe escape of employees from the workplace, the immediate work area, or both.
 - Be in compliance with applicable alarm requirements in Handbooks RE-4, Standards for Facility Accessibility, and AS-503, Standard Design Criteria, to include audible and visible signals.
 - 3. Have the capability of being heard or seen above ambient noise or light levels by all employees in the affected areas of the workplace. Tactile devices (e.g., vibrating pagers) may be used to alert employees who would not be able to recognize the audible or visual alarms.
 - 4. Give a distinctive and recognizable signal to evacuate the work area or to perform actions designated under the EAP (such as shelter in place). If the employee alarm system is also used for alerting EET members or for other purposes, a different signal must be used for each purpose.

856.2 Extinguisher

[Revise the text of 856.2 to read as follows:]

The number, type, location, maintenance, and inspection of fire-extinguisher equipment and systems must be in accordance with 29 CFR 1910.157-1910.163 as required.

Exception: The maximum travel distance to any portable fire extinguisher must not exceed 50 feet.

Fire-fighting equipment that is in damaged or unserviceable condition must be removed from service and replaced immediately.

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[Revise the title of 860 to read as follows:]

860 Occupational Health Services

* * * * * *

861.2 Mission

[Revise the text of 861.2 to read as follows:]

The mission of Occupational Health Services is to reinforce the relationship between health, productivity, and the achievement of the Postal Service's business goals. This is accomplished through the development of quality programs and policies designed to promote and maintain employee health and to help ensure a safe, healthful work environment.

The program's services include but are not limited to the following activities:

- a. Providing preventive medical programs in health counseling, education, and training.
- b. Managing the care of acutely ill or injured employees.
- c. Determining medical ability of applicants and employees to perform the functions of the job.
- d. Managing applicant and employee drug and alcohol testing programs.
- e. Managing compliance with the regulatory requirements of the:
 - 1. Department of Transportation,
 - 2. Office of Workers' Compensation Programs,
 - 3. Occupational Safety and Health Administration, and
 - 4. Other entities for which program compliance is required.
- f. Managing the medical records of applicants and employees.
- g. Providing recommendations regarding physical capabilities, limitations, accommodation, and rehabilitation of disabled employees or applicants.
- h. Providing immunization services and participating in community health programs such as blood pressure, glaucoma, and diabetes assessments and blood bank programs.
- Assisting in the prevention of job-related injuries and illness.
- j. Collecting and analyzing epidemiologic data to detect statistical trends in occupational illness or injury.

861.3 Approach

[Revise the text of 861.3 to read as follows:]

The Occupational Health Program presents a uniform approach throughout the Postal Service with respect to occupational health services and health-related activities.

862 Policies

862.1 General Policy

[Revise the text of 862.1 to read as follows:]

It is the policy of the Postal Service to provide and maintain work environments that are conducive to and promote the good health and safety of all employees.

[Revise the title of 862.2 to read as follows:]

862.2 Occupational Health Services Facilities

862.21 District Administrative Office

[Revise the text of 862.21 to read as follows:]

The Occupational Health Services administrative office is an office staffed with one or more occupational health nurse administrators and support staff. The role of this office is to administer the Occupational Health Program at the district level.

862.22 District Health Services Office

[Revise the text of 862.22 to read as follows:]

The Occupational Health Services office is an office within a postal facility staffed with one or more career postal occupational health nurses who provide medically related services within that facility. This office is managed by the occupational health nurse administrator who also has the responsibility for administering the National Medical and Occupational Health Program for the district.

862.23 Area Administrative Office

[Revise the text of 862.23 to read as follows:]

The Occupational Health Services area administrative office is responsible for the administration of the Occupational Health Program for the area. The office consists of the medical director, the area occupational health nurse administrator, and support staff.

863 Staffing and Functional Responsibilities

863.1 General

[Revise the text of 863.1 to read as follows:]

Medical directors and area and district occupational health nurse administrators implement and manage the Occupational Health Program and are responsible for ensuring the highest level of service performance and for ensuring adequate medical staffing within their respective locales.

863.2 Staffing

863.21 General

[Revise the text of 863.21 to read as follows:]

The Postal Service medical staffing consists of a national medical director, medical directors, area and district occupational health nurse administrators, staff occupational health nurses, along with community-based contract medical facilities, physicians, nurses, and consultants.

863.3 Administrative and Functional Responsibilities

863.31 National Medical Director

[Revise the text of 863.31 to read as follows:]

The national medical director:

- a. Plans and develops policy for the National Medical and Occupational Health program.
- b. Provides guidance to the area Human Resources managers and area medical directors.
- c. Evaluates the performance of all aspects of the National Medical and Occupational Health Program.

The national medical director is administratively responsible to the manager of Injury Compensation and Medical Services.

863.32 Area Medical Directors

[Revise the 1st sentence of 863.32 to read as follows:]

Medical directors provide functional guidance in matters of policy and program requirements to district medical personnel and to postal management.***

[Delete 863.33 and 863.331 in their entirety.]

[Renumber current 863.332 as 863.33 and revise the text to read as follows:]

863.33 Work Schedules

As specified in 5 CFR 2635 (see ELM 662.1), an employee may not engage in outside employment or activities, including seeking or negotiating for employment, that conflict with official government duties and responsibilities. Medical directors are usually scheduled to work a minimum of 8 hours per day, 5 days per week.

[Renumber current 863.333 as 863.34 and revise the text to read as follows:]

863.34 **Duties**

Medical directors perform the following duties:

- a. Manage professional medical and medically related services for the area.
- b. Establish and act as custodian for all employee medical records within their area of responsibility.
- Review all serious job-related injuries and fatalities to help determine if the employee's medical condition contributed to the injury or fatality (see 822.2).
- d. Work with the Human Resources staff and coordinate medical activity with safety and injury compensation staffs.

- Participate in management meetings, particularly those related to health, safety, and injury compensation.
- f. Serve as consultant or expert witness in administrative appeal proceedings, as required.

[Delete 863.34 in its entirety.]

863.35 Occupational Health Nurse Administrators

[Revise the text of 863.35f and j to read as follows:]

 Assisting in ensuring that resources are available for obtaining emergency medical care.

* * * * *

- j. Ensuring compliance with the regulatory requirements of the:
 - 1. Department of Transportation,
 - 2. Office of Workers' Compensation Programs,
 - Occupational Safety and Health Administration, and
 - Other entities for which program compliance is required.

863.36 Health Services Office Staff Nurses

[Revise the text of 863.36 to read as follows:]

Health services office occupational health nurses are functionally and administratively responsible to the district occupational health nurse administrator and to the district Human Resources manager. The duties of the occupational health nurses include but are not limited to:

- Assisting the occupational health nurse administrator in Occupational Health Services Office duties as assigned.
- b. Maintaining medical records.
- c. Counseling and referring employees to health-related programs.

864 Medical Assessments and Examinations

864.1 Applicant Medical Assessments and Employee Examinations

[Revise the text of 864.1 to read as follows:]

It is mandatory that all applicants for career, temporary, or casual employment undergo a medical assessment before job placement. Employees who are converted to positions with different physical requirements than their present positions may first undergo a medical assessment. Both applicants and employees may be required to participate in a focused physical examination addressing particular physical requirements.

* * * * * *

864.3 Fitness for Duty

[Delete the text from 864.3 and add new 864.31 to read as follows:]

864.31 Reference

See Management Instruction EL-860-2000-7, *Fitness for Duty Examinations*, for the specific procedures for fitness-for-duty examinations.

[Renumber current 864.31 as 864.32 to read as follows:]

864.32 Purpose

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[Renumber current 864.32 as 864.33 to read as follows:]

864.33 Requesting Examination

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[Renumber current 864.33 as 864.34 to read as follows:]

864.34 Tests and Consultation

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[Revise the title and text of 865.1 to read as follows:]

865.1 Clearance Required: All Bargaining Unit Employees and Those Non-bargaining Unit Employees Returning From Non-FMLA Absences

The decision to clear an employee to return to work rests with management. Management can require employees who have been absent due to an illness, injury, outpatient medical procedure (surgical), or hospitalization to submit documentation (as set forth in 865.3) in order to clear their return to work when management has a reasonable belief, based upon reliable and objective information, that:

- a. The employee may not be able to perform the essential functions of his/her position; or
- b. The employee may pose a direct threat to the health or safety of him/herself or others due to that medical condition.

In making the decision whether to require documentation in order to clear the employee's return to work, management must consider the following in order to make an individualized assessment:

- a. The essential functions of the employee's job,
- b. The nature of the medical condition or procedure involved, and
- c. Any other reliable and objective information.

When management is considering requesting return-towork documentation, management should also seek guidance from the following regarding the return-to-work decision:

a. Occupational health nurse administrator,

- b. Occupational health nurse, and/or
- c. Postal Service physician.

After consideration of the medical information, the employee's working conditions, and any other pertinent information, management is to make the decision to clear the employee's return. Medical personnel consult with management but do not have authority to clear the employee to return to duty.

In cases of occupational illness or injury, the employee will be returned to work upon certification from the treating physician, and the medical report will be reviewed by a Postal Service physician as soon as possible thereafter.

[Revise the title and 1st sentence of 865.2 to read as follows:]

865.2 Non-bargaining Unit Employees Returning After FMLA Absence

To return to work from an FMLA-covered absence because of their own incapacitation, non-bargaining unit employees must provide a statement from their health care provider that they are able to return to work.***

865.3 Documentation Required

[Revise the text of 865.3 to read as follows:]

Medical clearances pursuant to 865.1 must be detailed medical documentation and not simply a statement that an employee may return to work.

- a. There must be sufficient information to make a determination that the employee can perform the essential functions of his/her job, and do so without posing a significant risk of substantial harm to oneself or others
- b. The documentation must note whether there are any medical restrictions or limitations on the employee's ability to perform his/her job, and any symptoms that could create a job hazard for the employee or other employees.
- c. The occupational health nurse administrator, occupational health nurse, or Postal Service physician evaluates the medical report and, when required, assists placing employees in jobs where they can perform effectively and safely.

866 Medical Emergencies

[Delete the sentence under 866 in its entirety.]

866.1 Requirement

[Revise the text of 866.1 to read as follows:]

All health services offices must be prepared to respond to emergencies and to provide medical assistance as needed.

866.2 Emergency Procedures

[Revise the text of 866.2g to read as follows:]

g. In non-work-related cases, consult if possible with the employee's physician after the emergency is under control and before any other arrangements are made. If the employee's physician is not available, transport the employee to the nearest hospital or hospital of choice.

* * * * *

[Revise the title of 868.1 to read as follows:]

868.1 Medical Provider Services

868.11 Special

[Revise the text of 868.11 to read as follows:]

The national medical director is responsible for the medical delegation/re-delegation for local buying authority as identified in Handbook AS-709, *Local Buying and Purchase Card Policies and Procedures*, requiring Senior Area Medical Directors (SAMD), Area Occupational Health Nurse Administrator (AOHNA), and District Occupational Health Nurse Administrators (DOHNA) to schedule and purchase medical services for use in emergencies and when Independent Medical Agreements (IMA)are not available to perform the required exams to meet the needs of the Area or District.

Medical services may be purchased under local buying authority but only when:

- a. The purchase amount is valued at \$2,500 or less per one-time expenditure, or
- b. An office estimates that a particular service provided by the same supplier will not exceed \$2,500 per year.

Any purchase of medical services valued at more than \$2,500 per one-time expenditure, or when an office estimates that a particular service provided by the same supplier will exceed \$2,500 per year, must be forwarded to the appropriate Supply Management CMC (AS-709, 1.15.21 Medical Services). Purchases by local buying authority must not be made in lieu of utilizing current IMAs.

Purchases under \$2500 using local buying authority will follow the procedures outlined in the Handbook AS-709.

[Revise the title and text of 868.131 to read as follows:]

868.131 Initiating Independent Medical Agreements

The following are the procedures for initiating medical agreements with community based medical providers:

a. The medical director or occupational health nurse administrator (OHNA) will request the development of an IMA when current suppliers under national con-

tract or another IMA do not provide the necessary services to meet the needs of the district.

- b. Medical service examinations which are rare or infrequent the Medical Director or OHNA must refer to the "Medical Service Purchase Standard Operating Procedure (SOP)" located on the OHS BlueShare site.
- c. All requests for the development of an IMA must include an approved eBuy2 to be forwarded to the Employee, Financial, and Technical Services CMC.
- d. A copy of the IMA will be provided by Employee, Financial, and Technical Services CMC to the occupational health nurse administrator when completed.

868.132 Certification for Payment of Invoices

[Revise the text of 868.132 to read as follows:]

As invoices are received for services provided by a supplier under national contract or an IMA supplier, the certifying official, OHNA, or medical director executes the following procedures before submitting invoices for payment processing:

- a. Verify that the specific services have been rendered and that the invoices are accurate.
- Review invoices to detect any inconsistencies such as double-billing (billing twice for the same service on separate invoices).
- c. Certify invoices by stamping, typing, or handwriting on each original invoice the following information:
 - 1. Signature and title of the certifying official,
 - 2. Printed name and title of the certifying official,
 - 3. Name of postal facility,
 - 4. Finance number,
 - 5. Account Number,
 - 6. Order or Contract Number,
 - 7. AIC (local payments),
 - 8. Date goods were received or that the services were rendered.
 - 9. TIN: EIN or SSN
 - 10. IRS 1099

A sample stamp reads: "I certify that the goods or services have been received and the invoice is correct and proper for payment."

[Revise the title and text of 868.133 to read as follows:]

868.133 Payment Hierarchy (Electronic Funds Transfer)

In addition to cost savings through a reduction in administrative processing, the reasons for using eBuy2 are as follows:

 a. eBuy2 is the preferred method for order placement after in-house excess resources have been checked.

- It is mandatory for all employees with *Blue* intranet access to use eBuy2.
- b. eBuy2 is also the Postal Service's web-based electronic requisitioning and approval workflow that replaced PS Form 7381, Requisition for Supplies, Services, or Equipment.
- c. eBuy2 allows users to order online from national mandatory and priority source contracts with:
 - 1. Order status checking.
 - 2. Reconciliation.
 - Reporting based on General Ledger Accounts selected.
 - 4. Electronic payment capabilities.

National or area contracts or agreements are available service-wide or to specific geographical areas for headquarters and/or field customer use. Other features include the following:

- a. Electronic payment can be made through either the electronic transfer of funds or with a purchase card account if authorized by the Contracting Officer.
- b. Multiple orders can be placed against these contracts and agreements. These orders are not considered split purchases regardless of the payment method used as long as they do not exceed the ordering limits in the governing contract or agreement.

868.4 Medical Training

[Delete the text from 868.4 and add new 868.41 to read as follows

868.41 General

See 740.

[Renumber current 868.41 as 868.42 and revise the text to read as follows:]

868.42 Continuation of Training

The Postal Service authorizes training for employees to upgrade or maintain proficiency in their current positions. Continuing medical education by the following is encouraged:

- a. Attendance at seminars and medical meetings to improve the professional skills of:
 - 1. Occupational health nurse administrators,
 - 2. Occupational health nurses, and
 - 3. Medical directors.
- b. CPR training (with annual recertification) is required for all medical personnel, at Postal Service expense.

[Renumber current 868.42 as 868.43 to read as follows:]

868.43 Requests for Training

* * * * * *

868.5 Conflict of Interest

868.51 Full-time Medical Personnel

[Revise the text of 868.51a to read as follows:]

- a. Full-time medical personnel must not accept any postal employee as a private patient.
 - 1. *Medical personnel* are defined as physicians, nurses, and other professional personnel.
 - This rule applies to new patients and does not affect physician-patient relationships that were in existence prior to the issuance of this subchapter.
 - The exception is where an existing private relationship creates an actual conflict of interest (see 662.1), in which case the relationship must be terminated.

* * * *

[Move 870 in its entirety to 940 and revise the title and text of 870 to read as follows:]

870 Reserved

-- Reserved for future use --

* * * * *

[Add new subchapter 890 to read as follows:]

890 Ergonomics Program

891 Scope

891.1 Authority

The Postal Service complies with applicable federal laws, regulations, and OSHA guidance materials regarding ergonomics.

891.2 Purpose

The Postal Service seeks to continuously improve and sustain safe and healthy working conditions. A proactive ergonomic management effort is an important component to:

- a. Prevent musculoskeletal disorders (MSDs) and
- b. Reduce or eliminate associated hazards or risk factors that may lead to their development.

An additional benefit of an effective ergonomics program is to optimize human performance and enhance overall efficiency and productivity.

891.3 Safety and Health Integration

The ergonomics program functions as a unit within Safety and OSHA Compliance Programs (SOCP). Notwithstanding, ergonomics utilizes, at a minimum, the established pro-

cedures and network of responsible functions and committees referenced in subchapters 810 and 820 to assist in satisfying the ergonomics program's purpose (891.2) and compliance with national policy and the Occupational Safety and Health Act.

891.4 Ergonomic Compliance Directives

Ergonomic compliance directives will be issued by Postal Service management as necessary in satisfying its program purpose stated in 891.2. Directives will:

- Originate at the senior management level with recommendations by SOCP, and
- b. Then be disseminated to area level operations and safety concurrently for appropriate action.

892 Principles

892.1 Management Commitment, Involvement, and Accountability

The ergonomics program is dependent upon postal management demonstrating commitment, active involvement and accountability for overall ergonomics performance and compliance.

892.2 Definitions

The ergonomics program applicable terms are listed below:

- a. Ergonomics The application of information about people and how the body functions to improve fit between employees, job tasks, and equipment.
- b. Musculoskeletal disorders (MSDs) A category or group of injuries and illness that affect muscles, nerves, tendons, ligaments, joints, cartilage and spinal discs (soft tissues of the body).
- c. MSD Risk Factors Actions in the workplace, workplace conditions, or a combination thereof, that may cause or aggravate a work-related musculoskeletal disorder; examples include:
 - 1. Forceful exertions,
 - 2. Awkward postures,
 - 3. Contact stress.
 - 4. Repetitive exertions, and
 - 5. Physical agents within the environment such as vibration, temperature, and lighting.

893 Program Elements

893.1 Management Commitment

Management, at all levels including first-line supervision, will provide leadership and adequate resources to establish and satisfy compliance expectations. The Postal Service will utilize a team approach with management as the team leader. Just as the line organization is responsible for attaining production levels, ensuring quality of perfor-

mance, maintaining good employee relations, and operating within cost and budget guidelines, management must likewise demonstrate their commitment and involvement in the ergonomics program (see 811.24).

Management is accountable for the overall performance of the ergonomics program, compliance mandates, and management responsibilities. Overall performance will be accounted for through monitoring of MSD rates as a subset of OSHA Injury and Illness rates.

893.2 Employee Involvement

The Postal Service encourages employee involvement in the ergonomics program and in decisions that affect worker safety and health. This is done by providing opportunities to communicate to them directly or individually, and possibly through participation with the unions to establish ergonomic efforts as needed in accordance with the applicable collective bargaining agreements. Employee involvement will be used to assist with identifying MSD hazards or MSD risk factor exposure (worksite analysis); to recommend method improvements (hazard prevention and control); and to suggest MSD reporting procedures. Employee participation will support the effort to reduce MSD injuries and Illnesses from occurring in our facilities.

893.3 Worksite Analysis

Worksite analysis identifies existing MSD hazards or risk factor exposure in operations and related processing and delivery operations. Equipment condition, configuration, and adherence to proper work methods will be monitored and modifications will be made as necessary. In addition, worksite analysis will include close scrutiny and tracking of injury and illness data records to assist in identifying MSD hazards.

893.4 Hazard Prevention and Control

MSD hazards and risk factor exposure are prevented primarily by effective design of the equipment and job tasks. The ergonomics program uses the following to eliminate or reduce identified hazards and risk factors:

- a. Appropriate engineering controls,
- b. Administrative controls,
- c. Work practice controls, and
- d. Personal protective equipment.

Control measures are evaluated to determine if additional modifications are needed.

893.5 Training and Education

Ergonomics training and education will be available, through the Learning Management System (LMS), to ensure that employees at all levels are sufficiently informed to:

a. Successfully fulfill functional job requirements,

- b. Actively participate in reducing ergonomic risk factors, and
- c. Perform recommended work practices.

Ergonomics refresher training will be provided and updated as needed.

893.6 Program Review and Evaluation

Methods and procedures have been developed to evaluate the ergonomics program and to monitor its progress. Management conducts regular reviews to evaluate the program's level of success in meeting its purpose.

894 Responsibilities

894.1 Headquarters

894.11 Chief Human Resources Officer

The Chief Human Resources Officer is responsible for:

- a. Communicating the expectation that ergonomics shall be included in strategic planning for all Human Resources functions.
- b. Promoting the application of ergonomic resources wherever the opportunity exists to reduce the risk of MSDs and enhance employee performance.

894.12 Vice President, Employee Resource Management

The vice president, Employee Resource Management is delegated the authority and responsibility to administer and evaluate the national safety and health program.

894.13 Manager, Safety and OSHA Compliance Programs

The manager, Safety and OSHA Compliance Programs (SOCP) is responsible for:

- a. Establishing the integration of ergonomics with other safety and health functions,
- b. Overseeing all safety and health programs, and
- c. Interacting with headquarters stakeholders to ensure program and activity support.

* * * * *

894.14 Manager, Ergonomics Programs

The manager, Ergonomics Programs administers the Postal Service's ergonomics program as an integral part of a comprehensive safety and health strategy and the following ergonomic management functions:

- a. Ensures the ergonomics program supports compliance with laws, regulations, policies, and practices.
- b. Maintains communication with other safety and health functions, operations and engineering functions to ensure ergonomic principles are considered

in the design and deployment of all equipment and work methods.

c. Directs the activities of the ergonomic specialists.

894.15 Ergonomic Specialists

The ergonomic specialists are assigned by area and are the principal ergonomic resource for the area they serve. Their responsibilities include:

- Maintaining regular contact with the manager, Ergonomics Programs, and area safety manager to ensure the integration of ergonomics with safety and health policy.
- b. Acting as a resource for health and resource management (HRM) and occupational health services (OHS) at the area and district levels, to assist in the integration of ergonomics with HRM and OHS functions.
- Producing regular reports at the area and district level on progress made towards reducing MSD injury and illness (II) indicators.
- d. Verifying compliance with ergonomics related mandates, regulations, and policies.
- Assisting installation heads, facility safety coordinators and district safety in identifying opportunities for MSD risk reduction and implementation of ergonomic improvements.
- Attending Area Safety Committee meetings at the request of the committee.
- g. Analyzing MSD data and establishing metrics for targeting high MSD districts/facilities with MSD reduction plans.
- h. Reviewing documentation of implemented ergonomic improvements and submitting them to the manager, Ergonomics Programs, for archiving and disseminating.
- Working with the manager, Ergonomics Programs, to coordinate the activities of the contract ergonomists, where necessary, in support of the ergonomics program.
- j. Providing ongoing support to ergonomics teams.
- k. Developing the ergonomics knowledge base of area and district leadership, area and district safety committees, district and plant safety specialists and operations at all levels within the organization.

894.2 Area Offices

894.21 Vice President, Area Operations

Vice presidents, Area Operations are responsible for:

a. Providing an effective ergonomics programs in their areas and

b. Ensuring compliance with ergonomics directives.

894.22 Area Executive Safety and Health Committee

The Area Executive Safety and Health Committee is responsible for:

- Maintaining ergonomics as a permanent agenda item for each meeting.
- Reviewing injury and illness data, recognizing trends related to musculoskeletal disorders, and recommending a focus on ergonomics action plans as appropriate.
- Reviewing status reports from the district managers,
 Human Resources on the semi-annual District Ergonomics Planning and Assessment (DEPA) sessions.

894.23 Area Human Resources Manager

The area Human Resources manager is responsible for:

- a. Monitoring the ergonomics program as part of the area safety and health program, and
- Ensuring area safety resources are available in support of adherence to compliance mandates and implementation of ergonomic improvements.

894.24 Area Safety Manager

The Area Safety Manager is responsible for:

- a. Ensuring ergonomics compliance mandates are communicated to district safety personnel.
- b. Communicating with ergonomic specialists to resolve ergonomic issues within the area.

894.25 Area Health and Resource Management and Occupational Health Services

These functions work closely with the area ergonomic specialist to integrate the use of ergonomic principles with Occupational Health Services and other Health and Resource Management (HRM) functions to resolve ergonomic issues.

894.26 Area Joint Labor Management Safety and Health Committee

The Area Joint Labor Management Safety and Health Committee is responsible for:

- a. Suggesting inclusion of ergonomics as a permanent agenda item for each meeting.
- Reviewing injury and illness data, recognizing trends related to musculoskeletal disorders, and recommending a focus on ergonomics action plans as appropriate.
- Assisting in making recommendations for ergonomic improvements.

894.3 Districts

894.31 District Manager

The district manager is responsible for:

- Supporting implementation and monitoring of the ergonomics program within their district.
- Ensuring district resources are available in support of adherence to compliance mandates and implementation of ergonomic improvements.

894.32 District Executive Safety and Health Committee

The District Executive Safety and Health Committee is responsible for:

- a. Maintaining ergonomics as a permanent agenda item for each meeting.
- Reviewing injury and illness data, recognizing trends related to musculoskeletal disorders, and recommending a focus on ergonomics action plans as appropriate.
- c. Reviewing ergonomic compliance measures, implementation and follow up on progress.

894.33 District Human Resources Manager

The district Human Resources manager is responsible for:

- a. Monitoring the ergonomics program.
- Ensuring district safety resources are available in support of adherence to compliance mandates and implementation of ergonomic improvements.
- Participating as the chairperson in the semi-annual District Ergonomics Planning and Assessment (DE-PA) sessions.
- d. Communicating regularly with the district manager and other key operational managers regarding progress on implementation of measures designed to reduce MSD risk factors.
- Promoting ongoing communication between the district safety manager, manager of HRM and the ergonomic specialist assigned to the area to ensure access to ergonomic resources and ergonomics training.
- f. Reporting status and results of the DEPA to the area Human Resources manager.

894.34 District Safety Manager

The district safety manager receives MSD data and ensures that ergonomics is recognized as an important component of a comprehensive strategy to reduce injury and illness. The district safety manager's responsibilities include:

a. Participating in the semi-annual District Ergonomics Planning and Assessment (DEPA) sessions.

- Directing district personnel to access available ergonomic resources.
- c. Referring safety personnel to the area ergonomic specialist as needed for ergonomic assistance.
- d. Identifying the appropriate resources to address ergonomic site-specific issues found in facilities within their district.
- Reporting on the status of compliance measures addressed during the semi-annual DEPA session at district executive safety and health committee meetings.

894.35 District Safety Specialist

The district safety specialist is responsible for:

- a. Assisting with implementation and monitoring of the mandated ergonomics program for facilities within their geographic boundaries.
- b. Verifying adherence to compliance mandates.
- c. Reviewing MSD statistics and identify facilities in need of a plan for risk reduction.
- d. Advising installation heads and/or their designees to resources supporting efforts to implement MSD countermeasures.

894.36 District Health and Resource Manager

The district health and resources manager is responsible for:

- a. Participating in the semi-annual District Ergonomics Planning and Assessment (DEPA) sessions.
- b. Identifying opportunities to apply ergonomics in return-to-work and reasonable accommodation cases.
- Working closely with the area ergonomic specialist to integrate the use of ergonomic principles with Occupational Health Services and other HRM functions.

894.37 Occupational Health Services

The Occupational Health Services is responsible for:

- a. Recognizing potential MSD risk factors when assessing physical demands associated with job tasks.
- Making use of available ergonomic tools and resources when performing assessments, and recommendations in return-to work and reasonable accommodation cases.

894.4 Local Facilities

894.41 Installation Head

The installation head is responsible for:

 Ensuring compliance with safety, operational and maintenance ergonomic mandates as a result of federal regulation and postal policy within the facility.

- Communicating ergonomic compliance mandates to facility managers and supervisors and ensure compliance.
- c. Communicating with district safety manager on implementation of an MSD reduction plan when the facility has been notified as a result of the DEPA.
- d. Maintaining documentation of all ergonomic efforts in the facility.
- e. Communicating with the applicable unions in accordance with the applicable collective bargaining agreements to establish ergonomic teams as needed for site-specific ergonomic concerns.
- f. Communicating commitment and supporting employee involvement in the ergonomics program.
- g. Using existing methods for employees to report work-related MSD injuries and illnesses.
- h. Investigating work-related MSD injuries and illnesses and taking appropriate action to prevent recurrence.
- Maintaining and analyzing local work-related MSD data and records.
- j. Maintaining access to the Safety Toolkit.
- k. Ensuring employees are provided an effective method for communicating ergonomic concerns and improvement ideas (ex: PS Form 1767s, an ergonomics suggestion box, verbally to their immediate supervisor).

894.42 Managers and Supervisors

Managers and supervisors are responsible for:

- Ensuring compliance with safety, operational and maintenance ergonomic mandates as a result of federal regulation and postal policy within the facility.
- b. Regularly monitoring workplace practices and activities to identify MSD risk factors.
- Receiving employee ergonomic-related suggestions and following up for assessment and possible implementation.
- Participating in the implementation of changes to reduce MSD risk factors.
- e. Ensuring all employees have received training in proper work methods.

894.43 Facility Safety Coordinator

The facility safety coordinator is responsible for:

- a. Soliciting and evaluating ergonomic-related input and suggestions from employees.
- b. Verifying compliance with ergonomic mandates as part of existing methodologies.
- Ensuring MSD risk factors are considered when conducting safety and health inspections, completing

- general ergonomic checklists or other available resources.
- d. Promoting the implementation of ergonomic improvements.
- e. Performing analyses based upon MSD data.
- Using task analysis tools and other resources available to address issues.
- g. Implementing improvements to resolve or eliminate hazards that have been identified.

894.44 Employee

Refer to ELM Subchapter 814.2, Employee Responsibilities

894.45 Local Joint Labor Management Safety and Health Committees

The Local Joint Labor Management Safety and Health Committees are responsible for:

- a. Suggesting inclusion of ergonomics as a permanent agenda item for each meeting.
- b. Reviewing MSDs as a part of injury and illness review.
- Reviewing MSD risk factors, brainstorming solutions and advocating for implementation of ergonomic improvements.
- d. Reviewing employee ergonomic improvement suggestions.

[Add new 940 to read as follows:]

940 Employee Assistance Program

* * * *

941 Introduction

* * * * *

941.1 Purpose

941.11 General

The Employee Assistance Program (EAP) is a formal, voluntary, non-disciplinary program designed to assist employees and their immediate families in their efforts to resolve personal issues that may impact adversely on work performance, personal well-being, or both. Issues may include, but are not limited to:

- a. Substance abuse;
- b. Mental health issues such as depression, anxiety, and stress; and
- Issues that involve family, marital, financial, and legal concerns.

Assistance is provided through:

a. Consultation,

- b. Evaluation, counseling, and
- Referral to community resources and treatment facilities.

941.12 Substance Abuse, Dependence, and Other Addictions

Substance abuse, dependence, and other addictions are serious health problems that can adversely affect an employee's job performance and personal life. The EAP continues the Postal Service's obligation under its collective bargaining agreements to provide a program for employees with these problems. EAP is not intended to alter or amend any of the rights or responsibilities of the Postal Service or its employees.

941.2 Definitions

Special terms used in this subchapter include the following:

- a. EAP counselor external and internal EAP counselors must have:
 - An advanced degree from an accredited college or university in a discipline requiring coursework in counseling or intervention (i.e., Psychology, Social Work, Counseling, or Human Services); and
 - A current state licensure to practice independently in the behavioral health field as a social worker, psychologist, professional counselor, or marriage and family therapist. External EAP counselors must also meet any other requirements of the relevant interagency agreement or contract.
- External EAP service provider an individual or group external to the Postal Service that provides EAP services through an interagency agreement or on a contractual basis.
- c. Family member any legal dependent of the employee, or anyone living in the employee's household, with the exception of tenants or employees of the Postal Service employee who live in the household.
- d. Internal EAP an employee assistance program whose counselors are employed by the Postal Service
- Management referral the referral of an employee to EAP by a supervisor or manager because the manager notices behavior that may indicate work performance issues or personal problems.
- f. Other addictions not addiction to drugs or alcohol, but addictive behaviors that may include excessive gambling, eating, and internet use as well as hypersexuality.
- g. Other problems problems such as depression, anxiety, gambling, and stress as well as emotional, family, marital, financial, and legal problems.

- h. Self-initiated referral an employee's voluntary referral of him- or herself for assistance from EAP, made by directly contacting an EAP counselor.
- i. Substance abuse the excessive use of a substance, especially alcohol or a drug, that results in recurring negative life consequences, such as:
 - 1. Interpersonal conflicts;
 - Failure to meet work, family, or school responsibilities; or
 - 3. Legal problems.
- j. Substance dependence commonly referred to as an addiction, it is characterized by:
 - A need for increasing amounts of a substance to maintain desired effects;
 - 2. Withdrawal symptoms if drug-taking stops; and
 - Preoccupation with activities related to substance use.

941.3 Policy

941.31 Job Security

Participation in EAP is voluntary and will not jeopardize the employee's job security or promotional opportunities.

941.32 Limits to Protection

Although an employee's voluntary participation in EAP counseling should be given favorable consideration in disciplinary action, participation in EAP does not limit management's right to proceed with any contemplated disciplinary action for failure to meet acceptable standards of work performance, attendance, or conduct. Participation in EAP does not shield an employee from discipline or from prosecution for criminal activities.

941.33 Confidentiality

Inquiries regarding participation in EAP counseling are confidential, pursuant to the provisions of 944.4. EAP records may not be placed in an employee's official personnel folder (OPF).

941.34 Reasonable Access

The contractor providing counseling must endeavor to provide confidential counseling facilities within a reasonable driving distance from the employee's work site or home, in accordance with the following guidelines:

- a. The Postal Service will provide office space and furnishings for those sites that require counselors to be in postal locations.
- b. Providing ready accessibility to face-to-face EAP counseling is desirable, but may not always be possible. Counselors may offer telephone counseling or request that the employee travel to the counselor's office.

- Reasonable hours and days, including coverage of all three tours, will be set by mutual agreement between the EAP consultant and the Human Resources manager.
- d. Counselors may adjust their schedules to respond to crisis situations and to meet other needs, such as providing information sessions and visiting facilities.

941.35 Scheduling

The following guidelines apply to scheduling and whether EAP sessions take place on or off the clock:

- a. An employee's first visit to EAP is on the clock, whether the visit is initiated by management, the union representative, or the employee (unless the employee prefers to visit the EAP unit on his or her own time).
- Subsequent consultations are on the employee's own time.
- c. If a reasonable period of time has elapsed since a management referral or a previously disclosed selfreferral, the manager or supervisor may, on a caseby-case basis, approve an additional on-the-clock session.
- d. To receive pay for an on-the-clock session, the employee must authorize the EAP provider to disclose his or her attendance to management.

942 Program Elements

942.1 Education

EAP counselors and subcontract counselors must provide information, training, or both periodically for all Postal Service employees to inform them about EAP services and the kinds of personal problems that can affect job performance or conduct.

942.2 Problem Identification, Referrals, and Evaluation

942.21 Patterns of Behavior and Work Performance Problems

Certain patterns of behavior and/or work performance can be indicative of problems affecting an employee. Deterioration in attendance, appearance, conduct, ability, or any combination of these factors may signal that the employee is experiencing a personal problem that may affect his or her job performance. These problems may include depression, anxiety, gambling, emotional stress, and marital problems as well as substance abuse, dependence, or other addictions.

942.22 Referrals to EAP

942.221 Management Referrals

If a supervisor or manager observes any of the patterns listed in 942.21 or has some other reason to believe that the EAP could provide needed assistance to an employee, he or she may refer the employee to the EAP. Since participation is voluntary, the employee has the option to refuse the referral and **cannot be disciplined** for noncompliance.

Exception: If an employee has signed a Last Chance or Settlement Agreement that requires EAP participation, the employee **can be disciplined** for noncompliance under the terms of the agreement.

942.222 Referrals From Others

Fellow employees, union representatives, management association representatives, medical personnel, family members, or judicial and social service agencies may refer employees to the EAP. However, if any of these suggest or recommend that the employee seek EAP assistance, participation is always voluntary.

942,223 Self-Referrals

Employees who want help with any personal problem or concern are encouraged to seek assistance directly by personally contacting the EAP.

* * * * *

942.224 EAP Response

The following requirements apply:

- a. EAP counselors must accept all referrals.
- Face-to-face or telephone interview appointments must be available within a reasonable period from the time the request is made by the employee or family member
- c. Face-to-face and telephone appointments for urgent situations must be made consistent with need, regardless of the counselor's regularly scheduled hours.
- d. Crisis counseling must be available by telephone 24 hours a day, 365 days a year.

942.23 Problem Evaluation

EAP counseling staff provides assessment services and arranges counseling for employees or family members or refers them to appropriate treatment resources.

942.3 Recovery Counseling and Resources

942.31 EAP Counseling Sites

EAP sites are staffed by EAP professionals trained to provide assessment, short-term counseling, and referral services to individuals who seek their assistance. Postal

Service EAP sites are not equipped to provide detoxification or drug rehabilitation assistance, but they can make referrals to outside programs and treatment facilities for these problems. To provide convenient, ready access to EAP counseling services for all Postal Service employees and their family members, a network of similarly qualified and capable affiliate counselors is available to provide EAP counseling services at other locations.

942.32 Residential and Community Resources

EAP counseling service providers:

- Maintain information about a variety of outside programs, treatment facilities, and resources available to employees and family members.
- b. Provide assistance with initial arrangements and appointments.

The cost of these programs or treatment facilities is borne by the employee or by the employee's health insurance (pursuant to terms of the policy). In cases for which hospitalization or detoxification is recommended, the employee is responsible for requesting sick leave, leave without pay, annual leave, or advanced sick leave.

942.4 Follow-Up

942.41 Progress

If a manager or a supervisor has referred an employee to EAP counseling because of a job performance problem, that manager or supervisor shall continue to monitor the employee's job performance.

942.42 Discontinuance of Participation

Whether an employee opts to continue or discontinue participation in EAP counseling, he or she is responsible for maintaining prescribed job performance standards.

942.43 Return to Work

If an employee is on leave from the Postal Service to participate in an outside rehabilitative program for mental health or substance abuse issues, the EAP counselor may, upon the employee's request and authorization, monitor the course of rehabilitation and assist in any contemplated return to work.

942.5 Program Evaluation

The EAP must be evaluated annually or more often, as needed. The purpose of these evaluations is to measure the efficiency and effectiveness of the program and to ensure that it is operating within established policy.

943 Reinstatement of Recovered Employees

943.1 Policy

943.11 Consideration of Request

Managers should give serious consideration to a request for reinstatement from a recovered employee because the experience gained during previous postal employment could be a valuable asset to the Postal Service.

943.12 Consideration of Other Factors

In reviewing reinstatement requests, local management must consider the following factors:

- a. The former employee's Postal Service work history.
- b. The nature of the charges that led to removal or resignation.
- c. The eligibility factors set forth in 943.2 and in Handbook EL-312, *Employment and Placement*.

* * * *

943.13 Exceptions to Consideration for Reinstatement

When a former employee's record reflects a criminal conviction or pending criminal charges, the procedures outlined in Handbook EL-312, Chapter 5, Suitability, must be followed. In addition, exceptions to reinstatement consideration are made when an employee has been removed from the Postal Service for any of the following reasons:

- a. Theft of mail or Postal Service property.
- b. Possession or sale of drugs while on duty.
- c. Fraud against the Postal Service.
- d. Assaults or threats against Postal Service personnel.

* * * * *

(Article continues on page 57).

Pull-Out Information

Fraud

Withholding of Mail Orders

Withholding of Mail Orders is enforced by Postmasters at the cities listed below.

State, City, ZIP Code	Names and Addresses Covered
DE, Wilmington 19805-3031	Any and All of Various Names, 717 N. Union St., PMB #59
DE, Wilmington 19805-3031	Any and All of Various Names, 717 N. Union St., PMB #77

- Judicial Officer, 1-22-15

Invalid USPS Corporate Account Numbers

This listing should be provided to Contract Postal Units and used by acceptance clerks in non-POS locations without intranet access to validate a USPS Corporate Account (USPSCA) number online. For all other locations, online USPSCA validation is preferred. The online validation process is outlined in the USPSCA Validation SOP on the Retail webpage. This list supersedes all previous notices,

which must be recycled. Acceptance clerks must not accept Priority Mail Express™ shipments bearing an invalid USPSCA number in the "Payment by Account" or "Agreement Number" section of the label or form.

Note: The first 6 digits of a 9-digit Custom Designed Service and Next Day Pickup Agreement make up the Corporate Account Number.

005056	068001	093983	118058	210518	257153	314201	372020	551195	750167	921382	940643	950948
005423	068301	094968	118104	210522	276018	314254	372658	551611	754074	921781	940662	951059
008874	069375	095030	118544	210527	276021	314345	372772	553848	760043	926017	940859	951156
010080	069934	095440	119134	210548	283160	314349	374004	554002	760081	926027	941009	954083
012001	070021	095674	119207	210556	284001	314427	374022	554003	760137	926223	941014	954119
013263	070022	095911	119237	210563	292300	314548	374044	554393	760422	926279	941016	955001
014564	070025	097208	121280	210572	296113	314727	377050	554643	760539	926581	941121	967352
015246	070370	098024	121885	210793	296120	314745	378146	554874	760681	926592	941129	970553
015491	071140	098424	150071	210870	297003	314772	380213	554915	786124	926887	941136	972389
018066	077585	098655	152402	210886	300397	314792	381557	564015	799301	926946	941205	980150
018086	077591	098679	165105	212712	301003	315018	381670	581006	800103	927399	941237	980552
018143	078404	098965	170342	220002	301449	317160	383117	581185	802492	927416	941272	981747
018256	078874	100110	171212	220119	301460	317176	436389	585292	833991	927423	941316	983113
019926	080209	100396	176079	220135	301502	322004	441588	600377	840273	928300	941327	988034
025464	080508	100422	177086	220208	302101	326100	443001	600536	841769	928362	941351	992274
026441	080702	100691	180311	220542	302484	327071	445035	600644	844113	928540	941355	992414
028760	085167	100841	187021	220694	302796	331036	447059	602648	851016	930238	941447	995052
029747	088030	100896	191329	220860	303400	331429	452158	607339	851034	931179	941453	995505
030527	089225	100900	192049	220889	303524	333034	452746	608074	852849	931645	941511	995509
030579	090851	100906	192691	221141	304001	333155	466100	608347	853189	931993	941570	995544
031042	091193	101385	192803	221183	304023	333542	467051	662541	856019	931995	941691	995933
031834	091253	101733	197063	221246	305075	334111	480045	681116	891276	935110	941707	998220
038570	091401	101787	208461	221466	306183	334716	480066	681150	906038	937104	941732	998323
042321	091462	102051	208894	221492	306510	335007	481326	681371	906057	939107	941752	
046203	091510	102536	209259	221562	309044	335256	483293	681487	906216	940316	941753	
053087	091624	102689	210425	221627	311503	335342	493079	681661	911269	940432	941915	
060093	092627	105421	210439	221690	312352	338101	495217	685123	913367	940486	941969	
061763	093162	109942	210467	222021	312424	338232	500000	685305	913574	940491	943024	
064583	093632	115061	210481	223044	312531	340636	531131	708951	917618	940515	945634	
064755	093842	117114	210485	232419	312534	344026	551052	729061	917694	940572	948753	
065467	093850	117403	210512	240901	314157	347054	551069	731460	917787	940587	949012	
066039	093895	117976	210513	251127	314164	370044	551070	740424	918230	940600	949314	

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On Sale Nationwide: May 22, 2014.

Missing, Lost, or Stolen U.S. Money Order Forms

Do Not Cash — Upon Receipt, Notify Local Postal Inspectors

This listing will be provided to all Postal Service™ employees responsible for accepting and cashing postal money orders. Destroy all interim notices when the num-

bers listed appear in the *Postal Bulletin*. The actual serial numbers consist of the first 10 digits on the money orders. Check for altered dollar amounts by holding money orders to the light.

010 001 0200	to	0299	040 688 8816	to	8899	077 999 4001	to	4090	127 500 2328	to	2399
010 504 1932	to	1999	041 299 6752	to	6799	078 174 4475	to	4499	160 901 2254	to	2299
011 582 1889	to	1899	041 623 8889	to	8899	078 219 4931	to	4999	161 103 6581	to	6599
011 588 2900	to	3099	041 803 6565	to	6599	078 250 4756	to	4799	161 194 2857	to	0899
012 441 0784	to	0799	043 129 1968	to	1997	078 823 8312	to	8399	162 032 4447	to	4499
012 579 5675	to	5699	043 205 5922	to	5999	079 374 0300	to	2499	163 257 1085	to	1099
013 289 6176	to	6199	044 087 3457	to	3499	079 807 2342	to	2399	164 359 2406	to	2499
013 610 0014	to	0099	044 087 4000	to	4099	082 721 0228	to	0254	166 101 1433	to	1499
014 932 1000	to	1099	044 306 4200	to	4299	083 140 5000	to	7499	167 555 5201	to	5212
014 972 0800	to	0899	044 306 4370	to	4599	083 784 8886	to	8899	167 555 5214	to	5299
015 363 0065	to	0099	045 524 4121	to	4298	083 913 6915	to	6999	169 618 6274	to	6299
017 028 3200	to	3299	046 800 9870	to	9899	084 478 3920	to	3999	171 806 6878	to	6893
018 569 5333	to	5399	047 352 4000	to	4099	086 000 8271	to	8299	173 639 4685	to	4699
018 986 5264	to	5299	048 383 7650	to	7659	086 798 3840	to	3849	174 238 2779	to	2799
019 518 2814	to	2899	048 396 3647	to	3699	088 404 4472	to	4499	174 281 9347	to	9399
020 698 5159	to	5199	051 142 0755	to	0799	088 404 5584	to	5699	175 251 2600	to	0699
020 844 7307	to	7399	051 774 8857	to	8899	088 757 8688	to	8699	176 281 7937	to	7950
020 972 8948	to	8999	051 781 2875	to	2885	088 757 9400	to	9499	176 281 7963	to	7999
022 021 9110	to	9181	051 977 7010	to	7023	089 358 2248	to	2257	176 731 6586	to	6599
022 037 1411	to	1499	052 058 7115	to	7199	090 663 9678	to	9684	178 254 5000	to	9999
022 527 9201	to	9210	054 450 1130	to	1167	091 818 0071	to	0099	178 881 9900	to	9999
022 529 1882	to	1899	057 670 0563	to	0599	093 106 9346	to	9355	180 031 2089	to	2098
023 637 7169	to	7199	058 187 3836	to	3899	093 203 0500	to	0599	180 403 7723	to	7741
024 380 4100	to	4199	058 523 3003	to	3099	093 684 3630	to	3699	180 428 4580	to	0599
024 496 6870	to	6896	058 591 1153	to	1299	094 081 5074	to	5099	182 368 7544	to	0599
025 092 0987	to	0999	058 895 3746	to	3799	094 216 2555	to	2599	182 475 3229	to	3258
025 369 5535	to	5599	059 986 0814	to	0899	094 580 7062	to	7099	182 475 3904	to	3933
025 729 1151	to	1199	060 406 7650	to	7699	094 639 4200	to	4299	182 631 0031	to	0099
025 729 1643	to	1799	063 491 8122	to	8199	095 070 7186	to	7199	184 218 2760	to	2799
026 492 3180	to	3199	063 916 9968	to	9999	095 076 8300	to	8399	185 828 1474	to	1499
027 361 0430	to	0499	064 091 4500	to	4599	095 354 6864	to	6899	186 132 7583	to	0599
027 369 4482	to	4495	065 170 0471	to	0499	097 224 1350	to	1599	186 629 0589	to	0599
027 671 8762	to	8776	065 255 7909	to	7999	100 160 3800	to	3899	187 184 6177	to	0199
027 787 9886	to	9899	065 392 6345	to	6399	104 667 6400	to	6499	187 323 8200	to	8299
027 965 9487	to	9499	066 099 2014	to	2099	104 876 8937	to	8999	187 441 6080	to	6099
028 100 8069	to	8099	066 648 2880	to	2899	112 049 4413	to	4499	188 831 6774	to	6799
028 191 1852	to	1999	066 787 3639	to	3699	112 870 9765	to	9799	188 835 6370	to	6399
028 850 3000	to	3199	066 845 7500	to	9999	113 319 2000	to	2099	189 083 1064	to	1099
029 510 1500	to	1599	067 093 3869	to	3899	114 402 3850	to	3899	189 660 9583	to	9599
030 687 0903	to	0999	068 895 0334	to	0399	114 866 5368	to	5397	191 179 0377	to	0399
030 701 3442	to	3499	070 724 4488	to	4499	116 154 2800	to	2899	192 050 5762	to	5781
031 077 4507	to	4799	070 841 9181	to	9199	116 986 4400	to	4499	194 456 8600	to	0699
032 295 7500	to	9999	070 844 2546	to	2599	117 175 1647	to	5169	195 194 6881	to	6899
034 394 1000	to	1099	070 916 1340	to	1399	117 951 4687	to	4699	198 285 2556	to	2566
034 943 0400	to	0799	071 047 5768	to	5799	117 951 5200	to	5299	199 105 0778	to	0799
035 035 4337	to	4399	071 179 9800	to	9899	119 786 3051	to	3064	199 678 2968	to	2999
037 312 7500	to	7599	071 386 3682	to	3699	119 815 8961	to	6199	202 748 5133	to	5199
037 706 9578	to	9599	071 507 6840	to	6899	119 850 7400	to	7499	202 748 5245	to	5299
037 805 3677	to	3699	072 045 9641	to	9699	119 850 7700	to	7999	202 748 5300	to	5399
037 909 5490	to	5499	072 675 8287	to	8299	121 634 0460	to	0499	202 748 5400	to	5499
037 931 4660	to	4699	073 763 0867	to	0876	122 451 9879	to	9899	203 256 1240	to	1299
039 145 6521	to	6595	073 763 0878	to	0887	122 714 6805	to	6900	204 230 3577	to	3595
040 024 3901	to	3999	073 763 0889	to	0898	124 916 0304	to	0499	205 019 0174	to	0199
040 674 7100	to	7199	077 617 5481	to	5499	126 423 0136	to	0169	207 196 9900	to	9999

207 204 0700	to	0799	391 783 3020	to	3599	410 867 0970	to	0999	432 744 1544	to	1599
207 204 0800	to	0899	391 792 6100	to	6199	411 868 1023	to	1199	432 995 9775	to	9799
207 514 3857	to	3899	392 668 2956	to	2999	411 922 2322	to	2399	433 003 5800	to	5899
208 556 4707	to	4799	392 854 8500	to	8899	412 193 0900	to	0999	433 757 3047	to	3099
210 057 4038	to	4047	393 584 7566	to	7699	412 395 8599	to	8699	433 765 4003	to	4099
210 221 0548	to	0599	393 650 0074	to	0099	412 485 6500	to	6599	434 482 7060	to	7199
		4724	393 838 8316		8499	412 485 6610		6699	434 513 2386		2399
214 061 4711	to			to			to			to	
214 303 6311	to	6325	393 893 6007	to	6099	412 885 5953	to	5999	434 968 3076	to	3092
214 303 6239	to	6258	394 126 6907	to	6999	414 193 3608	to	3674	435 303 1831	to	1842
214 877 4251	to	4273	394 189 0405	to	0599	414 193 3677	to	3699	435 303 1986	to	1999
215 252 3918	to	3992	394 822 3243	to	3278	414 411 7348	to	7399	435 666 6092	to	6399
218 698 2157	to	2199	394 990 1810	to	1899	414 640 0757	to	0799	436 082 6400	to	6899
218 746 0800	to	0899	395 343 3264	to	3299	414 965 1727	to	1799	436 160 6441	to	6499
219 095 0100	to	0399	395 373 3035	to	3099	417 302 8104	to	8199	437 316 7115	to	7199
219 389 1885	to	1899	395 396 9649	to	9799	417 387 6532	to	6599	437 427 0500	to	3499
221 316 5757	to	5799	395 970 3240	to	3299	417 496 6800	to	6999	439 179 2300	to	2399
224 730 2207	to	2299	397 622 4054	to	4099	417 871 9250	to	9299	439 310 0458	to	0499
227 275 9400	to	9999	397 819 8902	to	8999	417 930 9533	to	9599	440 698 1947	to	1999
273 070 8059	to	8099	398 149 7200	to	7699	418 164 6500	to	6799	440 858 6300	to	6399
273 775 7700	to	7899	399 070 0872	to	0899	418 423 9863	to	9899	440 858 6420	to	7299
		9999	399 156 7119		7199			5999			1699
302 000 0000	to			to		418 633 5922	to		441 199 1655	to	
349 746 2056	to	2099	399 203 5064	to	5099	418 719 8520	to	8599	443 127 3648	to	3699
350 518 7350	to	7374	399 296 9910	to	9999	418 744 2235	to	2299	443 127 4000	to	4099
360 011 1690	to	1699	399 396 8935	to	8999	418 962 2848	to	2899	443 673 7900	to	7999
360 168 6008	to	6099	399 792 7775	to	7799	419 543 0286	to	0299	443 800 9335	to	9399
360 173 8800	to	8899	399 792 8300	to	8399	419 730 0300	to	0399	444 382 8822	to	8899
360 324 2326	to	2399	400 427 1051	to	1999	420 277 0015	to	0049	444 390 1667	to	1699
362 861 3064	to	3099	401 045 1505	to	1549	420 599 0734	to	0798	444 457 3854	to	3899
		2199						4199			4199
373 006 2176	to		401 045 1571	to	1599	420 661 4115	to		450 048 4173	to	
374 768 2600	to	2699	401 294 2700	to	2799	420 758 9500	to	9699	450 048 4442	to	4699
375 169 4400	to	4599	401 310 9505	to	9599	420 969 3951	to	3971	450 560 5173	to	5199
375 829 3400	to	3499	401 382 5312	to	5399	420 969 3973	to	3999	450 620 3077	to	3099
375 851 9100	to	9199	402 578 7876	to	7899	421 116 3565	to	3599	450 620 3135	to	3199
376 196 0911	to	0999	403 125 6744	to	6799	421 130 9300	to	9399	450 780 2716	to	2799
378 085 3679	to	3699	403 260 7000	to	7499	421 313 4500	to	4999	450 801 2700	to	2799
378 351 1063	to	1099	403 280 6470	to	6499	421 364 5537	to	5599	451 109 2967	to	2984
379 843 5100	to	5199	403 685 8600	to	8699	421 656 2609	to	2699	451 115 4110	to	4125
380 093 9600	to	9699	404 003 0300	to	0399	421 988 9700	to	9799	451 115 4127	to	4199
380 165 1165	to	1199	404 041 8838	to	8899	422 172 4667	to	4699	451 746 0700	to	0799
381 325 4500	to	4599	404 071 4268	to	4299	422 484 4212	to	4299	452 265 0074	to	0099
381 604 2510	to	2699	404 347 5356	to	5399	422 556 1270	to	1299	452 265 0246	to	0299
381 645 9525	to	9599	404 347 5548	to	5599	422 587 7024	to	7099	452 265 0335	to	0999
		3999			4599	422 819 7533		7599			
383 314 3968	to		404 726 4500	to			to		452 509 1169	to	1199
383 892 1000	to	1344	404 961 5001	to	5199	422 842 5073	to	5087	452 855 6471	to	6499
383 892 1382	to	1399	405 325 0188	to	0198	422 907 7563	to	7599	452 890 4679	to	4799
384 925 3641	to	3654	406 009 4587	to	4599	424 500 6050	to	6099	452 900 8215	to	8238
385 568 2331	to	2399	406 260 6830	to	6899	424 641 8500	to	8599	453 117 9146	to	9199
385 599 7554	to	7575	406 459 6641	to	6999	424 871 6600	to	6699	453 334 3631	to	3699
385 774 2024	to	2099	406 733 3000	to	3999	425 298 2352	to	2399	453 603 7841	to	7891
386 624 1412	to	1599	407 545 1557	to	1599	425 418 4269	to	4299	453 650 1140	to	1199
386 883 8936	to	8999	407 594 0412	to	0599	425 418 4405	to	4499	453 741 1300	to	1399
	ιO			ıo			ιο				
387 314 5574	to	5599	407 692 9100	to	9299	426 547 4566	to	4599	454 013 2919	to	2999
387 837 6300	to	6399	407 959 2190	to	2199	427 412 6337	to	6499	454 186 2411	to	2499
388 828 0656	to	0699	408 265 2275	to	2288	427 481 0900	to	0999	454 268 4883	to	4899
389 696 2400	to	2799	408 499 7700	to	7799	428 027 2742	to	2752	454 302 5400	to	5499
389 846 3104	to	3135	408 499 7900	to	7999	429 474 4172	to	4199	454 490 8300	to	8399
389 846 3145	to	3195	408 682 8484	to	8599	429 889 2900	to	2999	454 547 7434	to	7499
389 887 9211	to	9230	408 698 7015	to	7099	430 150 4401	to	4599	454 922 4867	to	4895
389 887 9234	to	9299	409 072 3941	to	3999	430 172 9800	to	9899	455 221 1348	to	1499
390 001 3182	to	3199	410 491 2311	to	2399	430 177 1900	to	2099	455 364 2147	to	2199
390 001 3500	to	3699	410 694 8400	to	8599	430 444 9500	to	9699	455 399 5400	to	5499
390 545 5974	to	5999	410 775 1500	to	1599	430 664 4070	to	4099	455 476 0676	to	0699
391 104 6146		กานน	410 795 7927	to	7999	432 168 8419	to	8499	455 543 0618	to	0699
	to	6199									
391 574 1466	to to	1499	410 867 0917	to	0966	432 708 6800	to	6999	456 410 9006	to	9099

456 470 4146	to	4299	474 949 3366	to	3399	490 721 6000	to	6099	601 653 5884	to	5899
456 619 4460	to	4499	475 134 9362	to	9399	490 793 1500	to	2099	601 661 7700	to	7799
457 333 2686	to	2699	475 167 9667	to	9699	490 886 8171	to	8199	601 682 5343	to	5399
457 729 1767	to	1777	475 319 3415	to	3499	490 977 9221	to	9240	601 928 1600	to	1699
457 937 8615	to	8699	475 319 3649	to	3799	491 258 8100	to	9099	602 512 2972	to	2999
458 028 9810	to	9899	475 340 6400	to	6599	491 567 1376	to	1399	602 555 2400	to	2799
458 057 2712	to	2999	475 424 8410	to	8499	492 254 4800	to	4899	602 829 7061	to	7099
458 069 9537	to	9599	475 629 9156	to	9199	492 283 5100	to	5199	603 483 9572	to	9599
458 069 9665	to	9699	475 850 6101	to	6199	492 610 6813	to	6899	603 490 7200	to	7299
458 337 5222	to	5299	475 875 2500	to	2599	493 394 5568	to	5599	603 678 7100	to	7199
458 354 7653	to	7999	476 169 8264	to	8299	493 470 2562	to	2599	603 678 7662	to	7699
458 671 8678	to	8699	476 189 3000	to	3499	493 473 7700	to	7799	603 678 7902	to	7999
458 671 8721	to	8798	476 331 2480	to	2499	493 716 2153	to	2199	603 678 8418	to	8499
458 847 5044	to	5999	477 289 8601	to	8699	494 206 2972	to	2999	603 678 8700	to	9999
459 274 7624	to	7699	477 681 5206	to	5299	494 217 3446	to	3999	604 086 0880	to	0899
459 365 5432	to	5499	478 010 4243	to	4268	494 224 0500	to	0599	604 349 1414	to	1499
459 378 5764	to	5799	478 010 4270	to	4291	495 145 0600	to	0699	604 503 7776	to	7799
459 472 4816	to	4999	478 450 5071	to	5099	496 209 7425	to	7499	605 520 9037	to	9099
460 349 6878	to	6899	478 469 7838	to	7858	496 213 8728	to	8799	605 685 4010	to	4099
460 550 1909	to	1999	478 469 7883	to	7899	496 474 5226	to	5248	605 988 6467	to	6499
460 997 5234	to	5299	479 280 9800	to	9899	497 053 8517	to	8699	607 689 7951	to	7960
461 973 6443	to	6499	479 365 9116	to	9176	497 854 8673	to	8699	607 728 1276	to	1299
462 152 0107	to	0299	479 412 9900	to	9999	498 449 8888	to	8899	608 727 7100	to	7199
462 274 1072	to	1099	479 667 6190	to	6199	498 929 8285	to	8499	608 727 7273	to	7599
462 277 8373	to	8399	479 748 9680	to	9699	498 936 5310	to	5399	608 813 9950	to	9999
462 554 6051	to	6099	479 860 7000	to	7199	499 016 5425	to	5499	609 067 5325	to	5399
463 011 5529	to	5540	480 526 2000	to	2099	499 440 8575	to	8899	609 067 5488	to	5499
463 176 4115	to	4199	480 640 6330	to	6399	499 731 6717	to	6799	609 067 5600	to	5699
463 176 4229	to	4299	480 658 0568	to	0599	500 064 1858	to	1869	609 289 6123	to	6199
463 185 2600	to	2799	480 689 5100	to	5199	500 070 5725	to	7799	609 438 4400	to	4499
463 227 7711	to	7799	481 072 9463	to	9499	501 058 0016	to	0026	609 493 1100	to	1199
463 414 4869	to	4899	481 673 0074	to	0095	501 331 0300	to	0399	609 766 8091	to	8999
463 808 3484	to	3499	482 527 1500	to	1599	501 460 0977	to	0999	609 825 4100	to	4115
463 945 7400	to	7899	482 541 5255	to	5299	502 227 7645	to	7699	609 884 2981	to	2999
464 629 9000	to	9399	482 729 6800	to	6899	502 424 0200	to	0499	609 893 1000	to	1099
464 711 4332	to	4399	483 363 7207	to	7299	502 424 0600	to	0699	610 092 3200	to	3299
465 692 3963	to	3999	483 402 2356	to	2399	502 496 6923	to	6999	610 582 4200	to	4299
465 698 8300	to	8599	483 486 5100	to	5199	503 003 2700	to	2899	611 879 6939	to	6999
465 743 7745	to	7799	483 632 1521	to	1599	503 194 5144	to	5153	612 291 8013	to	8099
466 798 6056	to	6067	483 632 2600	to	2799	503 790 9922	to	9948	612 751 5171	to	5199
467 147 4300	to	4399	483 849 1615	to	1699	504 045 4030	to	4099	612 751 5226	to	5299
468 079 5782	to	5799	484 174 4803	to	5299	504 166 0200	to	0599	612 751 6083	to	6099
469 067 2817	to	2899	484 323 8900	to	9199	504 240 1062	to	1399	612 751 6268	to	6299
469 127 8000	to	8199	484 680 5000	to	5038	504 805 3300	to	3499	612 751 6572	to	6599
469 213 0359	to	0399	484 680 5040	to	5074	505 096 0662	to	0699	612 774 2111	to	2199
469 213 0500	to	0599	484 680 5077	to	5099	505 893 7739	to	7799	612 774 2254	to	2299
469 561 8011	to	8099	485 029 4913	to	4999	505 893 7800	to	7999	612 774 2500	to	2599
469 658 1961	to	1999	486 176 0600	to	0699	506 124 0800	to	0999	614 469 0979	to	0999
469 666 9900	to	9999	486 559 7555	to	7599	506 165 7027	to	0099	614 474 3000	to	3099
469 678 1900	to	1999	486 696 3023	to	3199	506 502 5209	to	5299	614 521 3490	to	3499
469 781 4900	to	4999	488 173 7900	to	7999	506 756 1682	to	1699	614 645 1800	to	1899
469 947 6960	to	6999	488 206 4100	to	4199	506 756 1700	to	1799	614 832 1100	to	2099
470 755 5800	to	5818	488 226 0200	to	0299	506 756 1800	to	1899	615 017 7505	to	7599
471 918 0300	to	0999	488 709 3906	to	3999	506 836 5326	to	5399	617 711 6609	to	6699
471 985 2408	to	2419	488 855 8359	to	8399	508 488 6226	to	6299	617 760 5266	to	5299
472 191 6700	to	6799	489 181 8963	to	8999	508 789 8332	to	8399	617 813 3601	to	3699
472 270 2555	to	2599	489 223 2000	to	2099	508 789 8400	to	8499	618 840 9200	to	9299
472 987 0213	to	0241	489 311 1930	to	1999	510 150 2400	to	2499	619 551 7229	to	7299
472 987 0290	to	0299	489 318 6200	to	6300	510 381 3200	to	3299	619 859 3000	to	3099
473 151 2069	to	2199	489 384 0027	to	0099	510 587 9500	to	9599	620 073 9400	to	9499
473 666 9138	to	9199	489 427 0658	to	0899	510 587 9659	to	9699	621 614 7907	to	7930
473 952 3429	to	3499	489 997 5252	to	5299	510 269 9770	to	9999	621 614 7932	to	7999
474 108 5402	to	5499	490 669 5850	to	6099	600 645 3223	to	3299	621 648 8021	to	8199
474 356 5193	to	5299	490 717 7080	to	7099	601 339 1200	to	1399	621 648 8500	to	8599
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621 904 8351	to	8599	642 355 8308	to	8999	658 586 1400	to	1499	683 444 8159	to	8199
621 916 1978	to	1989	642 900 0018	to	0099	658 877 8000	to	8199	685 154 7780	to	7789
622 989 8032	to	8099	643 030 6254	to	6299	658 880 8000	to	8199	685 297 7645	to	7699
623 076 9300	to	9399	644 066 0882	to	0899	659 398 7300	to	7399	685 623 5264	to	5299
		5099						8199			
623 819 5006	to		644 069 0600	to	0699	659 706 8113	to		685 650 9487	to	9499
623 895 8200	to	8399	644 077 7506	to	7699	659 846 7837	to	7899	685 669 4200	to	4299
623 917 0000	to	0099	644 085 8157	to	8199	660 510 4100	to	4199	685 757 8452	to	8499
623 917 0200	to	0299	644 112 9839	to	9899	660 673 0400	to	0599	686 071 2694	to	2799
624 468 5288	to	5299	644 373 9083	to	9099	661 488 5000	to	5099	686 176 3333	to	3354
624 665 3162	to	3198	644 380 1460	to	1499	661 609 9100	to	9199	686 372 3200	to	3299
625 088 6735	to	6799	644 733 4715	to	4799	661 716 9420	to	9499	686 644 5879	to	5899
625 916 9500	to	9799	644 900 9712	to	9799	661 906 6522	to	6599	686 899 1371	to	1399
625 968 8956	to	8999	644 901 0109	to	1299	662 021 8332	to	8399	686 931 7636	to	7699
627 005 3938	to	3999	644 901 1325	to	1399	662 068 0700	to	0899	687 601 0973	to	0999
627 384 3907	to	4099	644 923 6800	to	7799	662 553 0774	to	0799	687 614 6774	to	6799
627 496 7549	to	7599	644 932 4655	to	4699	663 078 7034	to	7099	688 120 9000	to	9999
627 708 3605	to	3699	645 318 7240	to	7499	663 763 5300	to	5399	688 314 3107	to	3191
627 776 2500	to	2599	645 333 1766	to	1799	663 883 7039	to	7499	690 291 1361	to	1371
628 226 3100	to	3199	645 790 8632	to	8699	663 938 9200	to	9299	690 788 2877	to	2899
628 814 4702	to	4799	645 821 0657	to	0699	664 253 8000	to	8499	690 893 5344	to	5399
628 851 9689	to	9699	645 930 7948	to	7999	664 656 3055	to	3099	690 893 5512	to	5599
629 510 7200	to	7299	645 975 0737	to	0762	665 174 6400	to	6499	690 904 1300	to	1599
629 964 4200	to	4294				665 274 8208		8299	690 941 6000		6199
			646 242 6200	to	6299		to			to	
630 389 3056	to	3071	646 270 7639	to	7799	665 669 5400	to	5499	691 313 6383	to	6399
630 463 0588	to	0599	646 798 4000	to	4999	666 132 8226	to	8299	691 313 6600	to	6699
631 459 9117	to	9199	647 048 7035	to	7099	666 696 2209	to	2299	691 582 8003	to	8099
631 762 9325	to	9399	647 049 2900	to	2999	666 696 2309	to	2399	691 664 1800	to	1999
632 217 4933	to	4999	647 398 8300	to	8399	667 032 9300	to	9399	691 664 2400	to	2499
632 500 0000	to	640 3999	647 398 8481	to	8499	667 729 5529	to	5599	692 727 9362	to	9399
633 110 4165	to	4199	647 437 3000	to	4999	668 383 8400	to	8699	692 798 1800	to	1899
633 110 4303	to	4499	647 811 2188	to	2199	670 368 3400	to	3499	693 249 0779	to	0799
633 438 6429	to	6599	648 009 6057	to	6099	670 369 7336	to	7399	693 249 0877	to	1699
633 588 7173	to	7182	648 163 5300	to	5499	670 750 7169	to	7199	693 445 0566	to	0999
634 725 0700	to	0799	648 722 5283	to	5299	671 046 6200	to	6399	693 448 8500	to	8999
634 803 3239	to	3299	648 892 3164	to	3199	671 251 5448	to	5499	693 645 9583	to	9599
634 807 2474	to	2499	649 100 3989	to	3999	671 926 5600	to	5799	693 965 4200	to	4299
634 827 5900	to	5999	649 647 0370	to	0399	672 444 2000	to	2999	695 741 2906	to	2999
634 886 3428	to	3499	649 647 0522	to	0599	672 828 3410	to	3499	695 947 8518	to	8599
635 559 3449	to	3499	649 647 5237	to	5399	673 167 5776	to	5799	696 662 8247	to	8299
636 289 6214	to	6299	649 647 9100	to	9299	675 464 3700	to	3799	697 447 8285	to	8296
636 634 8007	to	8042	649 666 7800	to	8299	675 464 4000	to	4199	698 042 4816	to	4899
637 150 1200	to	1299	650 114 7707	to	7719	676 365 5958	to	5999	698 131 2138	to	2157
637 562 5828	to	5899	650 130 3400	to	3599	676 669 1024	to	1099	698 227 0000	to	0099
638 042 1647	to	1699	650 213 0406	to	0499	677 126 6734	to	6799	700 065 2570	to	2599
638 049 4984	to	4999	650 555 1749	to	1799	677 333 9979	to	9999	700 065 4800	to	4899
638 318 1115	to	1199	650 564 1900	to	1999	677 466 1088	to	1099	700 190 3350	to	3359
638 318 1453	to	1499	650 627 4212	to	4299	678 071 4500	to	4799	700 228 6048	to	6099
638 885 0000	to	0299	650 736 2043	to	2099	678 096 7531	to	7599	700 650 0452	to	0499
		4373	650 739 1540		1699	679 909 2578		2599	700 666 1323	to	1349
638 903 4362	to			to			to				
639 415 1929	to	1999	651 741 4415	to	4499	680 112 9565	to	9599	700 786 9106	to	9142
639 415 2019	to	2099	651 882 2800	to	2899	680 244 0903	to	0999	700 859 0744	to	0758
639 420 6200	to	6299	652 754 6317	to	6399	680 412 6046	to	6099	701 028 6780	to	6899
639 469 3517	to	3799	653 131 4945	to	4999	680 761 6800	to	6899	701 213 3900	to	3999
639 605 2143	to	2199	653 426 3300	to	3399	681 677 0540	to	0699	701 267 2000	to	3999
639 657 8600	to	8799	653 455 4874	to	4899	682 070 1029	to	1099	701 335 7312	to	7399
640 289 7500	to	7599	654 238 0000	to	0399	682 956 6280	to	6299	701 369 2005	to	2050
640 289 7700	to	7999	654 404 3065	to	3092	682 956 6490	to	6599	701 499 2260	to	2299
641 170 4420	to	4499	654 962 2900	to	3199	682 956 6700	to	6799	701 503 2247	to	2299
641 318 3133	to	3199	655 103 5081	to	5199	682 965 1178	to	1199	701 541 2271	to	2299
641 378 6500	to	6999	655 523 2600	to	2999	682 965 1201	to	1299	701 553 6557	to	6599
641 383 8739	to	8799	656 305 2448	to	2499	683 118 2389	to	2399	701 578 7460	to	7469
641 877 3187	to	3299	657 347 4438	to	4999	683 378 2000	to	2099	701 578 7475	to	7499
641 877 3310	to	3399	657 710 8100	to	8999	683 378 2117	to	2299	701 601 3457	to	3499
642 355 8094	to	8199	657 780 0985	to	0999	683 415 1200	to	1499	701 605 5913	to	5999

704 005 0000		0000	I 740 047 0000		0000	1 040 000 4057		1000	1 070 500 5000		5000
701 695 3982	to	3999	742 247 6980	to	6989	849 608 1357	to	1399	870 536 5820	to	5829
701 695 4148	to	4199	805 885 8411	to	8499	849 792 2600	to	2699	870 541 7167	to	7239
701 695 4227	to	4299	806 087 1100	to	1499	850 546 1862	to	1899	870 575 8155	to	8999
701 708 1741	to	1799	806 268 9275	to	9299	851 143 6826	to	6844	870 589 0485	to	0494
701 736 3966	to	3999	806 534 3400	to	3477	851 209 9880	to	9899	870 691 7060	to	7099
701 772 0870	to	0899	807 342 3283	to	3399	851 928 9221	to	9299	872 028 4850	to	4899
701 838 2800	to	2899	808 086 7100	to	7199	852 589 6560	to	6599	872 029 9306	to	9399
701 941 0600	to	0699	808 090 3440	to	3499	853 049 3646	to	3699	872 078 3709	to	3799
702 171 1603	to	1699	808 325 5161	to	5699	854 304 4089	to	4999	872 100 0445	to	0459
702 171 1000	to	5199	808 784 8000	to	8299	854 529 2200	to	2299	900 556 4178	to	4199
702 254 9300		9399	830 125 0672		0699			2999	900 845 0044		0099
	to			to		854 532 0000	to			to	
702 264 7569	to	7599	830 602 5800	to	5999	855 001 6204	to	6249	900 936 0217	to	0299
702 519 0513	to	0524	830 610 3700	to	3799	855 319 9364	to	9399	900 936 0435	to	0499
702 713 1800	to	1809	830 983 3500	to	3599	855 361 3390	to	3399	901 058 5255	to	5280
702 821 5730	to	5799	830 983 3635	to	3699	856 226 0490	to	0499	901 273 1082	to	1099
702 821 5805	to	5899	831 354 1387	to	1399	856 656 5800	to	5999	901 287 5143	to	5199
702 844 6975	to	6994	831 815 8240	to	8299	856 752 0200	to	0299	901 291 2789	to	2799
702 846 6331	to	6399	832 525 3810	to	3899	857 111 1352	to	1399	901 525 7122	to	7199
702 848 3900	to	3999	833 159 1884	to	1899	857 279 3450	to	3499	902 089 1253	to	1299
702 857 7302	to	7499	833 456 2567	to	2599	857 843 4000	to	4099	902 198 9769	to	9799
702 878 0114	to	0199	833 566 3015	to	3071	858 124 7644	to	7699	902 948 1269	to	1299
703 364 1707	to	1799	834 130 5200	to	5299	858 756 3111	to	3299	902 985 0833	to	0899
740 002 7710	to	7719	834 316 5444	to	5499	859 063 8200	to	8699	903 370 6934	to	6999
740 119 2275		2284	834 354 8747		8766	859 190 0600		0644	904 600 6523		6599
	to			to			to			to	
740 130 6688	to	6698	834 354 8824	to	8838	859 437 5538	to	5599	904 892 0378	to	0399
740 144 2780	to	2795	835 269 5700	to	5799	859 811 2888	to	2899	904 892 0648	to	1299
740 241 9049	to	9099	835 496 7303	to	7399	859 855 8873	to	8999	905 056 2216	to	2299
740 252 9265	to	9294	835 539 5200	to	5999	860 240 8520	to	8599	905 510 6647	to	6799
740 255 1718	to	1799	835 813 3015	to	3099	860 275 3900	to	3999	905 510 6900	to	7099
740 274 2602	to	2619	837 672 8967	to	8999	860 518 9629	to	9699	905 794 0000	to	0199
740 277 0366	to	0392	837 784 3282	to	3299	860 600 0021	to	0999	905 794 0288	to	0299
740 332 7658	to	7671	838 176 8377	to	8399	861 158 2350	to	2599	905 873 6900	to	6999
740 348 6641	to	6658	838 518 1257	to	1299	861 367 5400	to	5499	905 873 7100	to	7299
740 351 4790	to	4799	839 718 8257	to	8299	861 637 6010	to	6099	905 880 8900	to	8999
740 374 7416	to	7499	840 323 0600	to	0699	861 979 7292	to	7499	905 889 7100	to	7199
740 470 2420	to	2443	840 875 6235	to	6299	862 216 6100	to	6199	906 158 1508	to	1599
740 514 0300	to	0499	840 910 0900	to	0999	862 263 9213	to	9299	906 558 8812	to	8899
		7449			5099			0999			2299
740 523 7432	to		841 349 5000	to		862 271 0800	to		906 982 2214	to	
740 535 1555	to	1580	841 805 7747	to	7899	862 271 5000	to	5099	907 725 8500	to	8599
740 557 3570	to	3579	841 805 7944	to	8099	863 871 5138	to	5199	907 815 0216	to	0257
740 650 4104	to	4140	842 226 0685	to	0695	863 949 5300	to	5399	908 622 4225	to	4235
740 684 0620	to	0800	842 685 4600	to	4699	864 088 8200	to	8299	908 936 9254	to	9299
740 701 6105	to	6114	842 685 4742	to	4999	864 426 3972	to	3999	909 066 4494	to	7499
740 705 9790	to	9799	842 860 0300	to	0399	864 520 6117	to	6136	909 067 7400	to	7499
740 726 6400	to	6500	842 898 5582	to	5599	865 151 0526	to	0599	909 100 1787	to	1799
740 748 8319	to	8329	843 062 7100	to	7199	865 500 4034	to	4099	909 100 1900	to	2099
740 765 3306	to	3399	843 077 6288	to	6299	865 883 6082	to	6099	909 355 0422	to	0499
740 774 8434	to	8499	843 077 6378	to	6399	866 004 3000	to	3999	909 568 8900	to	9099
740 779 4259	to	4299	843 758 5769	to	5778	866 442 4100	to	4899	909 568 9300	to	9499
740 786 1885	to	1899	843 786 2554	to	2699	867 366 9108	to	9118	909 725 7307	to	7399
740 790 5989	to	5999	845 656 8165	to	8199	867 633 7403	to	7499	909 833 0947	to	0999
740 803 4870	to	4879	845 727 2100	to	2199	867 737 5623	to	5699	910 219 8631		8699
										to	
740 820 4854	to	7836	845 746 2618	to	2635	868 169 4529	to	4599	910 265 1100	to	1199
740 827 7578	to	7594	846 390 7531	to	7599	868 173 8400	to	8599	910 471 7273	to	7299
740 917 7490	to	7499	846 918 0572	to	0599	868 514 9000	to	9099	910 536 2505	to	2599
740 918 5531	to	5549	847 237 7690	to	7699	868 566 9200	to	9299	910 958 7499	to	7599
741 037 8528	to	8551	847 284 2481	to	2499	869 200 0000	to	9999	911 140 1000	to	2199
742 030 6135	to	6149	847 374 7055	to	7065	869 387 1150	to	1199	911 245 2545	to	2599
742 033 2663	to	2674	847 374 7055	to	7065	869 505 3500	to	3599	911 268 9077	to	9099
742 040 3300	to	3309	847 636 5304	to	5399	869 523 7033	to	7099	911 400 8948	to	8999
742 151 5000	to	5014	847 700 5447	to	5499	869 566 6150	to	6167	911 508 1620	to	1799
742 191 4640	to	4649	847 723 7500	to	7599	869 800 0000	to	999 9999	911 509 9310	to	9399
742 192 5210	to	5224	849 485 3427	to	3499	870 054 4814	to	4899	911 523 3000	to	3999
742 228 9660	to	9669	849 520 9850	to	9899	870 491 4812	to	4849	912 057 9922	to	9999
			1	-			-		1	-	

912 882 0563 to	o 0899	917 370 6300	to	6499	922 773 0459	to	0499	930 335 7810	to	7819	l
913 605 2218 to	o 2299	917 486 4900	to	4999	923 032 7000	to	7399	931 097 9259	to	9299	l
913 709 2429 to	o 2499	918 460 0602	to	0699	923 045 3630	to	3699	931 156 1502	to	1579	l
913 818 3501 to	o 3999	918 951 7231	to	7299	923 484 3600	to	3699	931 156 1600	to	1625	l
914 063 4300 to	o 4399	919 519 2786	to	2799	923 493 9403	to	9599	931 156 1671	to	1699	l
914 346 7621 to	o 7644	919 536 0770	to	0799	923 493 9681	to	9699	932 506 6400	to	6599	l
914 453 1366 to	o 1399	919 814 3095	to	3199	923 604 4424	to	4499	932 732 1796	to	1799	l
914 529 6185 to	o 6299	919 889 5110	to	5134	923 810 7800	to	8299	932 827 9026	to	9099	l
914 896 4658 to	o 4699	919 889 5137	to	5176	924 252 1200	to	1299	932 957 2300	to	2399	l
915 187 8774 to	o 8779	919 889 5178	to	5199	924 252 1400	to	1499	933 060 6160	to	6189	l
915 300 2783 to	o 2799	919 889 5030	to	5070	924 533 0711	to	0799	933 387 2541	to	2561	l
915 546 6822 to	o 6999	919 889 5090	to	5099	924 533 2343	to	2399	933 760 3609	to	4199	l
915 646 5183 to	o 5199	919 915 2774	to	2787	924 533 2428	to	2499	933 894 0928	to	0999	l
915 671 3963 to	o 3980	920 155 4662	to	4687	924 685 1957	to	1999	934 018 2729	to	2741	l
915 671 3982 to	o 3999	920 309 9039	to	9199	924 946 6300	to	6699	934 180 0300	to	0399	l
915 675 2217 to	o 2299	920 771 5321	to	5399	925 333 5900	to	6099	934 236 3954	to	3999	l
916 440 3377 to	o 3399	920 857 5500	to	5899	925 336 2300	to	2399	934 622 8717	to	8999	l
916 670 6352 to	o 6399	920 864 3480	to	3499	926 432 5907	to	5999	935 216 0312	to	0399	l
916 682 5300 to	o 5399	920 963 4567	to	4599	926 436 3600	to	3699	935 843 2202	to	2247	l
916 694 1414 to	o 1499	921 333 7400	to	7499	927 765 6257	to	6299	936 024 8889	to	8899	i
916 703 0802 to	o 0821	921 477 3762	to	3799	928 197 8100	to	8199	936 339 4455	to	4499	
917 089 0709 to	o 0799	922 278 1048	to	1399	928 197 8283	to	8299				
917 089 0842 to	o 0899	922 280 2019	to	2099	928 856 2059	to	2068				
917 216 2928 to	o 2999	922 280 2233	to	2299	930 219 1722	to	1799				

⁻ Criminal Investigations Group, Postal Inspection Service, 1-22-15

Missing, Lost, or Stolen Canadian Money Order Forms

Do Not Cash — Upon Receipt, Notify Local Postal Inspectors

This listing will be provided to all Postal Service™ employees responsible for accepting and cashing postal money orders. Destroy all interim notices when the numbers listed appear in the *Postal Bulletin*. The new money

order serial numbers consist of the first 9 digits. The 10th digit is a check digit only.

Do not cash outdated money orders **104 151 601 to 692 600 000.** Advise holders to send invalid money orders to: Canada Post Corporation, Ottawa, Canada K1A 0B1. Check for altered dollar amounts by holding money orders to the light.

783 089 941 to 9 030 785 155 160 to 5 180 773 221 311 to 1 340 800 872 741 to 2 830 773 194 311 to 4 370 735 178 631 to 4 860 773 348 739 to 8 940 80 1676 681 to 7 1400 735 175 631 to 4 370 735 176 631 to 4 600 737 348 739 to 8 940 80 1676 681 to 7 1400 735 177 641 to 1 1400 735 177 641 to 7 1400 735 177 641 637 73 177 641 to 7 1400 735 177 641 to 7												
783 809 378 to 0 0400	753 008 941	to	9 030	763 155 160	to	5 180	773 231 311	to	1 340	800 872 741	to	2 830
783 809 378 to 0 0400	753 194 311	to	4 370	763 178 631	to	8 660	773 348 739	to	8 940	801 349 801	to	9 830
754 019 917 to 3 940									8 0/10			
754 H1 061												
754 536 445 to 8 610	754 013 917	to	3 940	763 522 141	to		773 575 891	to		802 967 821	to	
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819 544 681	to	4 740	822 900 991	to	1 020	826 582 951 to	3 430	828 732 331	to	2 390
819 928 441	to	8 650	822 925 951	to	6 100	826 720 201 to	0 230	828 807 781	to	7 840
820 034 406	to	4 430	823 284 931	to	4 990	827 005 671 to	5 830	828 830 952	to	0 963
820 070 761	to	1 540	823 293 031	to	3 210	827 287 861 to	7 950	828 939 781	to	0 050
820 191 342	to	1 360	823 556 011	to	6 100	827 291 502 to	1 520	829 002 721	to	2 870
820 274 856	to	4 880	824 078 341	to	8 370	827 575 381 to	5 470	829 005 301	to	5 540
820 600 171	to	0 230	824 156 325	to	6 340	827 609 085 to	9 100	829 080 241	to	0 330
821 172 241	to	2 360	824 511 252	to	1 270	827 619 811 to	9 840	829 160 986	to	1 000
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821 927 841	to	7 850	825 472 171	to	2 200	828 441 602 to	1 630	829 566 481	to	6 510
822 505 801	to	5 830	826 042 898	to	2 920	828 539 316 to	9 340	829 569 931	to	9 960
822 703 442	to	3 470	826 226 644	to	6 670	828 539 341 to	9 370			

⁻ Criminal Investigations Group, Postal Inspection Service, 1-22-15

Verifying U.S. Postal Service Money Orders

Follow these steps to cash a Postal Service $^{\text{TM}}$ money order:

- Check that the amount does not exceed the legal limit: \$1,000 for domestic, and \$700 for international postal money orders.
- 2. Check that the proper security features are present:
 - When held to the light, a watermark of Benjamin Franklin is repeated from top to bottom on the left side.
 - When held to the light, a dark line (security thread) runs from top to bottom with the word "USPS" repeated.
 - There should be no discoloration around the dollar amounts, which might indicate the amounts were changes.

These appear in Postal Service Notice 299, *U.S. Postal Money Order Reference Card*, or online at https://www.usps.com/shop/money-orders.htm.

3. If the money order seems suspicious, call the U.S. Postal Service Money Order Verification System at 866-459-7822.

Please provide this information to local banks and retailers, as they also receive Postal Service money orders for cashing.

- Retail Channel Operations, 1-22-15

Counterfeit Canadian Money Order Forms

Do Not Cash

To be posted and used by retail window employees. As directed, destroy previous notices. Destroy all interim notices when the numbers listed appear in the *Postal Bulletin*.

671,819,086	686,794,382
676,612,640	686,794,426
677,891,039	686,794,427
678,282,493	686,794,431
678,916,031	687,262,502
679,552,215	687,262,503
679,694,334	687,262,525
679,751,983	687,262,526
679,800,207	687,287,578
681,130,536	687,287,581
681,844,376	687,287,582
683,594,542	694,063,898
684,683,610	694,063,899
686,619,878	694,063,980
686,619,886	701,321,725
686,619,887	

Criminal Investigations Group,
 Postal Inspection Service, 1-22-15

Toll-Free Number Available to Verify Canadian Money Orders

The Canada Post Corporation is now providing a toll-free number that cashing agents can call to verify the validity of Canadian Postal Money Orders. The number is 800-563-0444.

This toll-free number is printed on the back of the Canadian Postal Money Orders.

Criminal Investigations Group,
 Postal Inspection Service, 1-22-15

Other Information

Overseas Military/Diplomatic Mail

Mail addressed to military and diplomatic post offices overseas is subject to certain conditions or restrictions of mailing regarding content, preparation, and handling. The APO/FPO/DPO table below outlines these conditions by APO/FPO/DPO ZIP Codes™ through the use of footnoted mailing restrictions codes (see the <u>Restrictions</u> page following the table).

Acceptance clerks should use the table with the POS ONE terminal to determine which APO/FPO/DPO ZIP Codes are active and which conditions of mailing apply. Inquiries may be sent to the Military Postal Service Agency at https://amps.mpsa.mil/jy2/frm.htm.

The entries under "Changes" appear in bold in the APO/FPO/DPO table starting below.

Changes

APO/FPO/DPO	Action	Effective Date	See Restrictions
APO AE 09847	Open	11/13/2014	A-A1-A2-B-F-N-V-Z1

We have eliminated "Not Active" entries from the table below to save space and paper.

APO/FPO/DPO Table

APO/ FPO/ DPO	See Restrictions	APO/ FPO/ DPO	See Restrictions	APO/ FPO/ DPO	See Restrictions	APO/ FPO/ DPO	See Restrictions
09002	A1-A2-B-C-D-E-H-M-R- U	09049	A1-A2-B-C-D-E-H-M-R- U	09114	A1-A2-B-C-D-E-H-M-R- U	09214	A1-A2-B-C-D-E-H-M-R- U-Z1
09003	A1-A2-B-C-D-E-H-M-P- R-U	09053	A1-A2-B-C-D-E-H-M-R- U	09123	A1-A2-B-C-D-E-H-M-R- U-Z1	09226	A1-A2-B-C-D-E-H-M-R- U
09004	A1-A2-B-C-D-E-H-M-R- U	09054	A1-A2-B-C-D-E-H-M-R- U	09126	A1-A2-B-C-D-H-M-P-R- Z1	09227	A1-A2-B-C-D-E-H-M-R- U
09005	A1-A2-B-C-D-E-H-M-P- R-U	09055	A1-A2-B-C-D-E-F-H-M- R-R1-U-V	09128	A1-A2-B-C-D-E-H-M-R- U	09245	A1-A2-B-C-D-E-H-M-R- U
09006	A1-A2-B-C-D-E-H-M-R- U	09059	A1-A2-B-C-D-E-H-M-R- U	09131	A1-A2-B-C-D-E-H-M-R- U	09250	A1-A2-B-C-D-E-H-M-R- U
09009	A1-A2-B-C-D-E-H-M-R- U-Z1	09060	A1-A2-B-C-D-E-F1-H- M-R-U-Z1	09136	A1-A2-B-C-D-E-F1-H- M-P-R	09261	A1-A2-B-C-D-E-F1-H- M-R-U-V-Z1
09011	A1-A2-B-C-D-E-H-M-R- U	09067	A1-A2-B-C-D-E-H-M-R- U	09138 09139	A1-A2-B-C-D-H-M-R-U A1-A2-B-C-D-E-H-M-R-	09263	A1-A2-B-C-D-E-H-M-R- U
09012	A1-A2-B-C-D-E-H-M-R- U-Z1	09068 09069	A1-A2-B-C-D-E-H-U-Z1 A-A1-A2-B-C-D-E-H-N-	09140	U A1-A2-B-C-D-E-H-M-R-	09264	A1-A2-B-C-D-E-H-M-R- U
09013	A1-A2-B-C-D-E-F-F1-H- M-R-U-Z1	09075	U-V A1-A2-B-C-D-E-H-M-R-		U A1-A2-B-C-D-E-H-M-R-	09265	A1-A2-B-C-D-E-F-F1-H- J-L-M-N-R-T-U-V-Z1
09014	A1-A2-B-C-D-E-H-M-R- U	09079	U A1-A2-B-C-D-E-H-M-R-	09143	U A1-A2-B-C-D-E-H-M-R-	09302	A-A1-A2-B-C1-F-F1-H- M-N-V-Z-Z1
09016	A1-A2-B-C-D-E-H-M-P-R	09090	U A1-A2-B-C-D-E-H-M-P-	09154	U A1-A2-B-C-D-E-H-M-R-	09304	A-A1-A2-B-C-C1-D-E2- F-F1-H1-J-L-M-N-R-R1-
09020	A1-A2-B-C-D-E-H-M-R- U	09094	R-U A1-A2-B-C-D-H-M-P-R-	09172	U A1-A2-B-C-D-E-H-M-R-	09305	T-V-Z1 A-A1-A2-B-C1-E2-F-F1-
09021	A1-A2-B-C-D-E-H-M-R- U-Z1	09095	Z1 A1-A2-B-C-D-E-H-M-R-	09173	U A1-A2-B-C-D-E-H-M-R-	09306	H1-M-N-R-R1-T-V-Z-Z1 A-A1-A2-B-C1-E2-F-F1-
09028	A1-A2-B-C-D-E-H-M-R- U	09096	U A1-A2-B-C-D-E-H-M-R-	09177	U	09307	H1-R-R1-U2-V-Z1 A1-A2-B-N-V-Z1
09033	A1-A2-B-C-D-E-H-M-R- U		U A1-A2-B-C-D-E-H-U		U A1-A2-B-C-D-H-M-R-U	09309	A-A1-A2-B-C1-E2-F- H1-M-N-R-V-Z1
09034	A1-A2-B-C-D-E-H-M-R- U	09104	A1-A2-B-C-D-H-M-R-U- Z1	09186	A1-A2-B-C-D-E-H-M-R-	09313	A-A1-A2-B-C-C1-E2-F- F1-F2-H1-R-R1-V-Z1
09038	A1-A2-B-C-D-E-H-M-R- U	09107	A1-A2-B-C-D-E-H-M-R- U	09211	A1-A2-B-C-D-E-H-M-P- R-U	09315	A-A1-A2-B-C1-E2-F-N- R-R1-V-Z1
09046	A1-A2-B-C-D-E-H-M-R- U	09112	A1-A2-B-C-D-E-H-M-R- U	09213	A1-A2-B-C-D-E-F-F1-H- J-L-M-N-R-T-U-V-Z1	09316	A-A1-A2-B-C1-E2-F-F1- H1-M-N-R-R1-T-V-Z-Z1

APO/ FPO/ DPO	See Restrictions	APO/ FPO/ DPO	See Restrictions	APO/ FPO/ DPO	See Restrictions	APO/ FPO/ DPO	See Restrictions
09319	A-A1-A2-B-C-C1-E2-F-	09498	A1-A2-B-C-C1-F-F1-F2-	09604	A1-A2-B-C-F-F1-P-R-U-	09716	A1-A2-B-C-F-F1-J-L-M-
	F1-F2-H1-R-R1-U2-V- Z1	09501	J-L-N-R-R1-T-V-Z1 A1-A2-B-V	09605	V-Z1 A1-A2-B-C-D-H-M-R-U-	00717	N-R-T-V-Z1 A-A1-A2-B-M-R-V-W-Z1
09320	A-A1-A2-B-C1-E2-F-		A1-A2-B-V A1-A2-B-V	09003	V		A1-A2-B-F-F1-J-L-M-N-
	H1-M-N-R-R1-V-Z1		A1-A2-B-V	09606	A1-A2-B-C-D-H-M-R-U-	03710	R-T-U-V-Z1
09321	A-A1-A2-B-C1-E2-F-		A1-A2-B-V		V	09719	A1-A2-B-C-D-M-R-U-V-
00000	H1-N-R-R1-V-Z1		A1-A2-B-V	09607	A-A1-A2-B-C-F-F1-M-		Z1
09328	A-A1-A2-B-C1-E2-F- H1-R-R1-V-Z1	09507	A1-A2-B-V	09608	N- R-R1-U-U3-V-W-Z1 A1-A2-B-C-F-N-R-U-V-		A1-A2-B-M-R-U-V-Z1
09330	A-A1-A2-B-C1-E2-F-F1-	09508	A1-A2-B-F-F1-R-R1-V	09000	Z1	09722	A-A1-A2-B-F-H-N-Q-V- Z-Z1
	H1-M-R-R1-V-Z1	09509	A1-A2-B-F-F1-R-R1-V	09609	A1-A2-B-C-F-R-U-Z1	09723	A1-A2-B-F-F1-J-L-M-N-
09337	A-A1-A2-B-C1-E2-F-F1- H1-M-R-R1-V-Z1	09510	A-A1-A2-B-C1-E2-F- H1-M-R-R1-V-Z1	09610	A1-A2-B-C-F-F1-M-R-		R-T-U-V-Z1
09340	A-A1-A2-B-C1-F-H-N-	09511	A1-A2-B-F-F1-R-R1-V	00610	U-V-Z1	09724	A1-A2-B-C-C1-F1-M-R-
03040	R-V		A1-A2-B-F-F1-R-R1-V		A1-A2-B-C-F-N-U-V A1-A2-B-C-F-R-U-Z1	00725	R1-U A-A1-A2-B-F-H-N-O-Q-
09343	A-A1-A2-B-C1-F-M-N-	09517	A1-A2-B-F-F1-R-R1-V		A1-A2-B-C-F-R-U-Z1	09123	V-V1-Z-Z1
	V-Z1	09520	A1-A2-B-F-F1-R-R1-V	09620	A1-A2-B-C-F-R-U-Z1	09726	A1-A2-B-F-F1-J-L-M-N-
09347	A-A1-A2-B-C1-E2-F- H1-M-R-R1-V-Z1	09523	A1-A2-B-F-F1-R-R1-V	09621	A1-A2-B-C-F-R-U-Z1		R-T-U-V-Z1
09352	A-A1-A2-B-C1-E2-F-		A1-A2-B-V	09622	A1-A2-B-C-F-R-U-Z1	09727	A-A1-A2-B-B2-C-C1-D-
00002	H1-M-R-R1-V-Z1		A1-A2-B-F-F1-R-R1-V	09623	A1-A2-B-C-F-R-U-Z1		F-F1-J-L-M-N-R-R1-T- V-Z1
09354	_		A1-A2-B-F-F1-R-R1-V	09624	A1-A2-B-C-F-F1-J-L-N-	09728	A-A1-A2-B-B2-C-C1-F-
	H1-M-R-R1-V-Z1		A1-A2-B-F-F1-R-R1-V A1-A2-B-F-F1-R-R1-V	00005	T-U-V-Z1		F1-J-L-N-R-R1-T-V-Z1
09355	A-A1-A2-B-C1-E2-F- H1-M-R-R1-V-Z1	09554	A1-A2-B-F-F1-R-R1-V		A1-A2-B-C-F-R-U-Z1 A1-A2-B-C-F-R-U-Z1	09729	A1-A2-B-C-F-N-R-R1-
09356	A-A1-A2-B-C1-E2-F-	09556	A1-A2-B-F-F1-R-R1-V		A1-A2-B-C-F-R-U-Z1	00730	U-V-Z1 A-A2-B-B2-C-C1-F-F1-
	H1-M-N-R-R1-V-Z1	09564	A1-A2-B-F-F1-R-R1-V		A1-A2-B-C-F-U-V	09730	J-L-M-N-R-R1-T-V-Z1
09357	A-A1-A2-B-C1-E2-F-	09565	A1-A2-B-F-F1-R-R1-V	09631	A1-A2-B-C-F-R-U-Z1	09731	A-A2-B-B2-C-C1-F-F1-
09363	H1-M-R-R1-V-Z1 A-A1-A2-B-C1-E2-F-		A1-A2-B-F-F1-R-R1-V	09633	A1-A2-B-B2-C-D-F-F1-	00700	J-L-M-N-R-R1-T-V-Z1
09303	H1-M-R-R1-V-Z1		A1-A2-B-F-F1-R-R1-V		M-R-U-U1-U2-U3-V-Z1		A1-A2-B-N-V-Z1 A1-A2-B-N-V
09365	A-A1-A2-B-C1-E2-F-	09568	A1-A2-B-V		A1-A2-B-C-F-R-U-Z1		A1-A2-B-N-V A-A1-A2-B-C-C1-F-F1-
	H1-M-N-R-V-Z1	09569 09570	A1-A2-B-F-F1-R-R1-V A1-A2-B-F-F1-R-R1-V		A1-A2-B-M-N-R-U A1-A2-B-M-R-U-V-Z1	03734	J-L-M-N-R-R1-T-V-Z1
09366	A-A1-A2-B-C1-E2-F-F1- H1-M-R-R1-V-Z1	09570	A1-A2-B-F-F1-R-R1-V		A1-A2-B-C-F-F1-R-U-	09735	A1-A2-B-N-V-Z1
09397	A-A1-A2-B-C1-E2-F-F1-		A1-A2-B-F-F1-R-R1-V	000.0	Z1	09736	A-A1-A2-B-B2-C-C1-D-
00001	H1-M-N-R-R1-T-V-Z-Z1		A1-A2-B-F-F1-R-R1-V	09647	A1-A2-B-M-N-R-U-Z1		F-F1-J-L-M-N-R-R1-T- V-Z1
09403	A1-A2-B-C-C1-M-R-U-	09576	A1-A2-B-F-F1-R-R1-V		A1-A2-B-N-R-U-V-Z1	09737	A-A1-A2-B-B2-C-C1-F-
00.404	Z1	09577	A1-A2-B-V	09649	A1-A2-B-N-R-U-Z1	00.0.	F1-I-L-M-N-R-R1-T-V-
09421	A1-A2-B-C-C1-M-R-U- Z1	09578	A1-A2-B-F-F1-R-R1-V	09701	A-A1-A2-B-B2-C-C1-D- F-F1-J-L-M-N-R-R1-T-		W-Y-Z-Z1
09447	A1-A2-B-C-C1-R-U-V-		A1-A2-B-F-F1-R-R1-V		V-Z1	09738	A-A1-A2-B-B2-C-C1-D- F-F1-J-L-M-N-R-R1-T-
	Z1		A1-A2-B-F-F1-R-R1-V	09702	A1-A2-B-C-C1-F1-M-R-		V-Z1
09454	A1-A2-B-C-C1-M-R-U-		A1-A2-B-F-F1-R-R1-V A1-A2-B-F-F1-R-R1-V	00700	R1-U	09739	A-A1-A2-B-B2-C-C1-D-
00450	V-Z1 A1-A2-B-C-C1-M-R-U-		A1-A2-B-F-F1-R-R1-V		A1-A2-B-C-F1-H-U A1-A2-B-C-O-V-V1		F-F1-J-L-M-N-R-R1-T- V-Z1
09459	Z1		A1-A2-B-F-F1-R-R1-V		A1-A2-B-U	097/1	V-Z I A-A1-A2-B-C1-E2-F-F1-
09461	A1-A2-B-C-C1-M-P-R-		A1-A2-B-V		A1-A2-B-C-N-R-U-V-Z1	03741	H1-J-L-M-N-R-R1-T-V-
	U-Z1	09589	A1-A2-B-V		A1-A2-B-C-F-F1-J-L-M-		W-Y-Z1
	A1-A2-B-C-C1-R-U-Z1	09590	A1-A2-B-V		N-R-T-U-V-Z1	09742	A-A1-A2-B-B2-F-F1-J-
	A1-A2-B-C-C1-R-U-Z1		A1-A2-B-F-F1-R-R1-V		A1-A2-B	097/3	L-M-N-R-T-V-Z1 A-A1-A2-B-F-H-N-Q-V-
09468	A1-A2-B-C-C1-M-R-U- Z1		A1-A2-B-F-F1-R-R1-V	09710	A1-A2-B-C-C1-F-F1-J- L-M-N-R-R1-T-U-V-Z1	00170	Z-Z1
09469	A1-A2-B-C-C1-R-U-Z1		A1-A2-B-V	09712	A-A1-A2-B-F-H-N-R-U-	09744	A-A2-B-B2-C-C1-F-F1-
09470			A1-A2-B-V A1-A2-B-F-F1-R-R1-V	55112	V-Z1	00=:-	J-L-M-N-R-R1-T-V-Z1
	Z1		A1-A2-B-F-F1-R-R1-V	09713	A1-A2-B-C-F1-R	09745	A-A1-A2-B-F-F1-M-N- R-R1-V-Z1
09494	A1-A2-B-C-C1-M-R-U- Z1		A1-A2-B-F-F1-R-R1-V	09714	A1-A2-B-C-C1-F1-M-R-	09747	A1-A2-B-F-J-N-U-V-Z1
09496	A1-A2-B-C-C1-R-U-V-	09602	A1-A2-B-C-F-F1-N-R-	00715	R1-U A1-A2-B-F-F1-J-L-M-N-		A-A1-A2-B-B2-C-C1-D-
	Z1	00000	U-V	09/13	R-T-V-Z1		F-F1-J-L-M-N-R-R1-T-
		09603	A1-A2-B-C-F-F1-R-U-V- Z1	•			V-Z1
		l	*				

APO/		APO/		APO/		APO/	
FPO/ DPO	See Restrictions	FPO/ DPO	See Restrictions	FPO/ DPO	See Restrictions	FPO/ DPO	See Restrictions
09749	A-A1-A2-B-F-H-N-U-V-	09824	A-A1-A2-B-F-R-V-Z1	09875	A-A1-A2-B-C1-E2-F-F1-		A1-A2-B-B2-C1-E2-F-
	Z1	09825	A-A1-A2-B-C-C1-D-F-		H1-I-J-L-M-N-R-R1-T-		F1-J-L-N-R-R1-T-V-Z1
09750	A-A2-B-B2-C-C1-F-F1- J-L-M-N-R-R1-T-V-Z1		F1-J-L-M-N-R-R1-T-V- Z1	09880	U-U4-V-Z-Z1 A-A1-A2-B-C1-E2-F-F1-		A1-A2-B-F1-N-V-Z1
09751	A1-A2-B-C-D-E-H-M-R-	09826	A-A1-A2-B-B2-C1-E1-	09000	H1-R-R1-U-V-Z1		A1-A2-B-F-F1-R-R1-V
03731	U	03020	E2-E3-F-F1-J-L-M-N-R-	09890	A1-A2-B-E2-F-H1-N-R-		A1-A2-B-F-F1-R-R1-V A1-A2-B-F-F1-R-R1-V
09752	A1-A2-B-C-D-H-U		R1-T-V-W-Z1		R1-U2-V-Z1		A1-A2-B-F-F1-R-R1-V
09754	A-A1-A2-B-F-H-N-Q-V-	09827	A-A1-A2-B-F-F1-J-L-M-	09892	A-A1-A2-B-E2-F-F1-J- L-N-R-R1-T-V-Z1		A1-A2-B-F-F1-R-R1-V
00750	Z-Z1	09828	N-R-T-V-Z1 A-A1-A2-B-F-F1-J-L-N-	nagag	A1-A2-B-E2-F-H1-N-R-	34098	A1-A2-B-V
09759	A-A1-A2-B-B2-C-C1- E2-F-F1-F2-J-L-N-R-	03020	T-V-Z1	03030	R1-U2-V-Z1	34099	A1-A2-B-V
	R1-T-V-Z1	09829	A1-A2-B-C-N-R-V-Z1	34002	A1-A2-B-F-F1-J-L-N-T-	96201	A-A1-A2-B-F1
09762	A-A1-A2-B-B2-E3-F-F1-	09830	A1-A2-B-C-M-N-R-V-Z1		V-Z1	96202	
00700	J-L-N-R-R1-T-V-Z1	09831	A1-A2-B-F-F1-J-L-N-T-	34004	A1-A2-B-F-F1-J-L-N-T- V	96203	A-A1-A2-B-F1
09769	A-A1-A2-B-B2-C-C1-D- F-F1-J-L-M-N-R-R1-T-	00000	U-V-Z1 A-A1-A2-B-U1-V-Z1	34007	A-A1-A2-B-C1-F-F1-M-		A-A1-A2-B-F1
	V-Z1		A1-A2-B-U1-V-Z1	04007	N-R-R1-V-Z1		A-A1-A2-B-F1-U A-A1-A2-B-F1-U
09777	A-A1-A2-B-C-E1-F-F1-		A1-A2-B-E2-E3-F-F1-R-	34008	A1-A2-B-B2-D-E1-F-F1-	96207	
	L-M-N-R-T	00004	R1-U-V-Z1		H-H1-J-L-M-N-R-R1-T- V-Z1		A-A1-A2-B-F-F1-J-L-N-
	A-A1-A2-B-F-H-N-R-V	09835	A-A1-A2-B-N-V-Z1	34011	V-Z I A1-A2-B-B2-C1-E2-F-	00200	T-U-V-Z1
09801	A-A1-A2-B-C1-E2-F- H1-M-N-R-R1-V-Z1	09836	A-A1-A2-B-C-F-F1-J-L-	34011	F1-J-L-M-N-R-R1-T-V-	96213	A-A1-A2-B-F1-U
09802	A-A1-A2-B-F-R-V-Z1	00007	M-N-R-T-V-Z1		Z1	96214	A-A1-A2-B-F1-U
	A1-A2-B-E2-E3-F-F1-	09837	A1-A2-B-E2-E3-V-Z1 A1-A2-B-E2-E3-U-V-Z1	34020	A1-A2-B-F-F1-J-L-M-N-		A-A1-A2-B-F1-U
	H1-N-R-R1-U-V-Z1	09839	A-A1-A2-B-U-V-Z1	34021	T-V-Z1 A1-A2-B-F-F1-T-J-L-M-	96224	_
09804	A-A1-A2-B-F-F1-N-R-V-	09840	A-A1-A2-B-E2-E3-V-Z1	34021	N-V-Z1		A-A1-A2-B-F1-U
09805	Z1 A-A2-B-E2-E3-F-F1-R-	09841	A-A1-A2-B-N-R-U-Z1	34022	A1-A2-B-D-F-F1-J-L-M-	96260	A-A1-A2-B-F1-U A-A1-A2-B-F1-U
00000	R1-V-Z1	09842	A-A1-A2-B-F-F1-J-L-N-		N-T-V-Z1	96264	
09806	A-A1-A2-B-C1-E2-F-F1-		R-T-V-Z1	34023	A1-A2-B-F-F1-J-L-M-N- T-V-Z1		A-A1-A2-B-F1-U
	H1-J-L-M-N-R-R1-T-V- Z1	09843	A-A1-A2-B-F-N-V-Z1	34024	A1-A2-B-F-F1-J-L-M-N-	96267	A-A1-A2-B-F1-U-V
09808	A-A1-A2-B-B2-C1-E2-F-	09845	A-A1-A2-B-B2-E3-F-F1- J-L-M-N-R-T-V-Z1	0.02.	T-V-Z1	96269	A-A1-A2-B-F1-U-Z1
03000	F1-H-H1-J-L-N-R-R1-T-	09846	A-A1-A2-B-B2-C1-F-F1-	34025	A1-A2-B-F-F1-J-L-M-N-	96271	A-A1-A2-B-F1-U
	V-Z1		J-L-N-R-R1-T-V-Z1	0.4000	T-V-Z1	96275	A-A1-A2-B-F1-U
09809	A1-A2-B-F-F1-L-N-T-V- Z1		A-A1-A2-B-F-N-V-Z1	34030	A1-A2-B-F-F1-J-L-M-N- T-V-Z1	96276	A-A1-A2-B-F1
00810	A-A1-A2-B-F-F1-N-R-V-	09848	A-A1-A2-B-F-M-R-V-Z1	34031	A1-A2-B-F-F1-J-L-M-N-	96278 96283	A-A1-A2-B-F1-U A-A1-A2-B-F1-U
00010	Z1	09852	A1-A2-B-E2-E3-F-F1- H1-N-R-R1-U-V-Z1		T-V-Z1		A-A1-A2-B-F1-U-V
09811	A1-A2-B-E2-E3-F-F1-	09853	A1-A2-B-E2-F-H1-R-	34032	A1-A2-B-F-F1-J-L-M-N-	96303	A1-A2-B-F-F1-H-J-L-M-
	H1-N-R-R1-U-V-Z1		R1-U2-V-Z1	0.4000	T-V-Z1	00000	N-T-V-W-Z1
09812	A1-A2-B-E2-E3-F-F1-I- J-L-N-R-T-U-V-Z-Z1	09855	A-A1-A2-B-C1-E2-F-F1- H1-M-R-R1-U2-V-Z1		A1-A2-B-C-F-F1-J-L-M- N-T-V-Z1	96306	A1-A2-B-F-F1-F2-H-M- W-Z1
09813	A-A1-A2-B-B2-C1-E2-	09858	A1-A2-B-E2-E3-F-F1-	34034	A1-A2-B-F-F1-J-L-M-N- T-V-Z1	96309	A1-A2-B-M-V-W
	E3-F-F1-J-L-N-R-R1-T- V-Z1		H1-N-R-R1-U-V-Z1	34035	A1-A2-B-F-F1-H-J-L-M-	96310	A1-A2-B-M-W
09814	A1-A2-B-E2-E3-F-F1-I-	09859	A1-A2-B-C1-E2-E3-F- F1-H1-R-R1-V-Z1	0.000	N-T-V-Z1		A1-A2-B-M-W
09816	J-L-N-R-T-U-V-Z-Z1 A-A1-A2-B-B2-C-C1-	09861	A-A1-A2-B-F-F1-N-O-R-	34036	A1-A2-B-F-F1-J-L-M-N- T-V-Z1	96321	A1-A2-B-F-F1-F2-H-M- W-Z1
03010	E2-E3-F-F1-J-L-N-R- R1-T-V-Z1	09865	R1-Z1 A-A1-A2-B-R-U-V-Z1	34037	A1-A2-B-C-F-F1-H-I-L- M-N-T-V-Z-Z1	96322	A1-A2-B-F-F1-F2-H-M- W-Z1
09817	A-A1-A2-B-B2-C1-E2-	09868	A-A1-A2-B-N-U-V-Z1	34038	A1-A2-B-L-M-N-U-V-Z1	96323	A1-A2-B-M-V-W
	E3-F-F1-H-H1-J-L-M-N-	09870	A-A1-A2-B-C1-E2-F-F1-		A1-A2-B-F-F1-J-L-M-N-	96326	A1-A2-B-M-W
00010	R-T-V-Z1		H1-I-J-L-M-N-R-R1-T- U4-V-Z-Z1		T-V-Z1		A1-A2-B-M-W
09818 09820	A-A1-A2-B-C-F-M-V-Z1 A-A1-A2-B-B2-F-F1-H-	09873	A-A1-A2-B-C1-E2-F-F1-	34041	A1-A2-B-F-F1-J-L-M-N- T-V-Z1		A1-A2-B-M-W
U302U	A-A1-A2-B-B2-F-F1-H- H1-J-L-M-N-R-R1-T-V-		H1-I-J-L-M-N-R-R1-T-	34042	1-V-Z1 A1-A2-B-D-F-M-N-V-Z1		A1-A2-B-M-W
	Z1	00074	U-U4-V-Z-Z1		A1-A2-B-F-F1-J-L-M-N-		A1-A2-B-M-V-W A1-A2-B-M-W
	A-A1-A2-B-F-N-R-V-Z1	09874	A-A1-A2-B-C1-E2-F-F1- H1-I-J-L-M-N-R-R1-T-	5 .500	T-V-Z1		A1-A2-B-M-W A1-A2-B-M-W
	A-A1-A2-B-F-R-V-Z1		U-U4-V-Z-Z1	34058	A1-A2-B-F-F1-R-R1-V-		A1-A2-B-W-V-W
09823	A-A1-A2-B-F-F1-J-L-N- R-T-V-Z1				Z1		A1-A2-B-M-W
	11 · I= V=4 I						

APO/ FPO/ DPO	See Restrictions	APO/ FPO/ DPO	See Restrictions	APO/ FPO/ DPO	See Restrictions	APO/ FPO/ DPO	See Restrictions
96346	A1-A2-B-F-F1-F2-H-M- V-W-Z1	96427	A-A1-A2-B-C1-E2-F- H1-M-R-R1-V	96552 96553	A1-A2-B-Z1 A-A1-A2-B-F-F1-H-M-U	96631	A-A1-A2-B-C1-E2-F- H1-M-R-R1-V
96347	W-Z1	96447 96501	A1-A2-B-F-N-U3-V-V1 A-A1-A2-B-N-V		A-A1-A2-B-F-F1-H-J-L- M-N-T-U-V-Z1	96643 96650	A1-A2-B-F-F1-R-R1-V A1-A2-B-F-F1-R-R1-V
96348	A1-A2-B-F-F1-F2-H-M- W-Z1		A1-A2-B-F-N-U3-V-Z1 A-A1-A2-B-F-F1-H-J-L-		A1-A2-B-F-M-V A1-A2-B-F-M-V	96657 96660	A1-A2-B-F-F1-R-R1-V A1-A2-B-F-F1-R-R1-V
96349	A1-A2-B-F-F1-F2-H-M- W-Z1	96510	N-T-V-Z1 A1-A2-B-I-N-V	96562	A-A1-A2-B-B2-C-C1-D- E2-E3-F-F1-H-H1-I-L-	96661 96662	A1-A2-B-F-F1-R-R1-V A1-A2-B-F-F1-R-R1-V
96350	W-Z1	96511 96515	A1-A2-B-I-N-V A1-A2-B-D-F-U3	96577	M-N-R-T-V-Z-Z1 A-A1-A2-B-F-H-M-N-U	96663	A1-A2-B-F-F1-R-R1-V A1-A2-B-V
96351	A1-A2-B-F-F1-F2-H-M- W-Z1	96516	A1-A2-B-D-F-Z1	96578	A1-A2-B-B2-F1-H-J-N- R	96665	A1-A2-B-V
96362	A1-A2-B-F-F1-F2-M-W- Z1	96520	A1-A2-B-F-U3-V-Z1 A1-A2-B-F-N-U3-V		A1-A2-B-F-U3-V-Z1 A1-A2-B-N-O-V-V1		A1-A2-B-V A1-A2-B-F-F1-R-R1-V
	A1-A2-B-M-V-W A1-A2-B-L-M-W	96521	A1-A2-B-F-F1-J-L-N-T- U3-V-Z1	96599	A1-A2-B-N-V	96668 96669	
96368 96370	A1-A2-B-M-W A1-A2-B-F-F1-F2-H-M-		A-A1-A2-B-F-F1-H-H1- J-L-M-N-T-U-V-Z1		A1-A2-B-V A1-A2-B-V	96670 96671	A1-A2-B-V A1-A2-B-F-F1-R-R1-V
96372	W-Z1 A1-A2-B-M-W	96531	A-A1-A2-B-F-F1-H-M- N-U-V	96603 96604	A1-A2-B-V A1-A2-B-V	96672 96673	A1-A2-B-F-F1-R-R1-V A1-A2-B-V
	A1-A2-B-M-W A1-A2-B-M-W		A-A1-A2-B-F-F1-H-J-L- M-N-T-U-V-Z1	96605 96606	A1-A2-B-V A1-A2-B-V	96674	A1-A2-B-F-F1-R-R1-V
96375	A1-A2-B-M-W A1-A2-B-M-W		A-A1-A2-B-F-U-Z1 A-A1-A2-B-F-F1-J-L-N-		A1-A2-B-V A1-A2-B-V	96677	
96377	A1-A2-B-M-W		T-V-Z1 A1-A2-B-V-Z1	96609 96610	A1-A2-B-V A1-A2-B-V		A1-A2-B-F-F1-R-R1-V A1-A2-B-F-F1-R-R1-V
96378 96379	A1-A2-B-M-W A1-A2-B-M-W		A1-A2-B-V-Z1 A1-A2-B-V-Z1	96611	A1-A2-B-V A1-A2-B-F-F1-R-R1-V	96681 96682	A1-A2-B-V A1-A2-B-V
96380 96382	A1-A2-B-M-W A1-A2-B-M-W	96541 96542	A1-A2-B-V A1-A2-B-V-Z1	96616	A1-A2-B-F-F1-R-R1-V		A1-A2-B-V A1-A2-B-V
	A1-A2-B-M-W A1-A2-B-M-W		A1-A2-B-P-V-Z1 A1-A2-B-F-U3	9661 <i>7</i> 96619	A1-A2-B-F-F1-R-R1-V A1-A2-B-V	96691 96692	A1-A2-B-F-F1-R-R1-V A1-A2-B-F-F1-R-R1-V
96386 96387	A1-A2-B-M-W A1-A2-B-M-W	96548	A-A1-A2-B-H-M-U A-A1-A2-B-F-F1-H-J-L-	96620 96621	A1-A2-B-F-F1-R-R1-V A1-A2-B-V	96693 96694	A1-A2-B-F-F1-R-R1-V
96388 96389	A1-A2-B-M-W A1-A2-B-M-W	96550	M-N-T-U-V-Z1 A-A1-A2-B-H-M-U-V-Z1		A1-A2-B-F-F1-R-R1-V A1-A2-B-F-F1-R-R1-V	96695	A1-A2-B-F-F1-R-R1-V
96401	A1-A2-B-F-N-O-V-V1- Z1	96551	A-A1-A2-B-F-F1-H-J-L- M-N-T-U-V-Z1	96628 96629	A1-A2-B-F-F1-R-R1-V A1-A2-B-F-F1-R-R1-V		A1-A2-B-F-F1-R-R1-V A1-A2-B-V

RESTRICTIONS

LEGEND

PS Form 2976, Customs - CN 22 (Old C 1) and Sender's Declaration (green label)

PS Form 2976-A, Customs Declaration and Dispatch Note

AAFES = Army and Air Force Exchange Service APO = Army/Air Force Post Office

Box R = Retired military personnel DMM = Domestic Mail Manual DPO = Diplomatic Post Office FPO = Fleet Post Office = Military Ordinary Mail MOM MPO = Military Post Office PAI = Parcel Airlift **PSC** = Postal Service Center SAM = Space Available Mail

USDA = United States Department of Agriculture

Note: Mail order catalogs are prohibited as SAM or PAL mail.

A. Securities, currency, or precious metals in their raw, unmanufactured state are prohibited. Official shipments are exempt from this restriction.

A1. Mail addressed to "Any Servicemember," or similar wording such as "Any Soldier," "Sailor," "Airman," or "Marine"; "Military Mail"; etc., is prohibited. Mail must be addressed to an individual or job title such as "Commander," "Commanding Officer," etc.

A2. APO/FPO/DPO addresses shall not include a city and/or country name.

- **B.** Regardless of mail class, a customs declaration (PS Form 2976 or, if the customer prefers, PS Form 2976-A) is required for all items weighing 16 ounces or more or any item (regardless of weight) containing potentially dutiable mail contents (e.g., merchandise or goods) addressed to or from an APO, FPO, or DPO ZIP Code. No customs form is required for items weighing less than 16 ounces when the contents are not potentially dutiable (e.g., documents). The surface area of the address side of the mailpiece must be large enough to contain the applicable customs declaration. The following exceptions apply:
 - Known mailers are exempt from providing customs documentation on non-dutiable letters or printed matter. (A known mailer is a business mailer who enters volume mailings through a business mail entry unit (BMEU) or other bulk mail acceptance location, pays postage through an advance deposit account, uses a permit imprint for postage payment, and submits a completed postage statement at the time of entry that certifies that the mailpieces contain no dangerous materials that are prohibited by postal regulations.)
 - All federal, state, and local government agencies whose mailings are regarded as "Official Mail" are exempt from providing customs documentation on any item addressed to an APO, FPO, or DPO except for those APOs/FPOs/DPOs to which restriction "B2" applies.
 - Prepaid mail from military contractors is exempt, providing the mailpiece is endorsed "Contents for Official Use — Exempt from Customs Requirements."
- **B2.** All federal, state, and local government agencies must complete customs documentation when sending potentially dutiable mail addressed to or from this APO, FPO, or DPO.
 - C. Cigarettes and other tobacco products are prohibited.
- C1. Obscene articles, prints, paintings, cards, films, videotapes, etc., and horror comics and matrices are prohibited.
 - D. Coffee is prohibited.
- **E.** Medicines (prescription, over-the-counter, vitamins, and supplements) are prohibited when mailed to individuals for human or animal use. This prohibition does not apply when medicines are sent as official mail only between specifically designated agencies such as pharmaceutical distributors, hospitals, clinics, and pharmacies.
 - **E1.** Medicines or vaccines not conforming to French laws are prohibited.
- **E2.** Any matter depicting nude or seminude persons, pornographic or sexual items, or nonauthorized political materials is prohibited. Although religious materials contrary to the Islamic faith are prohibited in bulk quantities, items for the personal use of the addressee are permissible.
- E3. Radio transceivers, cordless telephones, global positioning systems, scanners, base stations, and handheld transmitters are prohibited.
- **F.** Firearms of any type are prohibited in all classes of mail. See definitions of firearms in DMM 601.12.1.1. This restriction does not apply to firearms mailed to or by official U.S. government agencies. The restriction for mail to this APO/FPO/DPO ZIP Code does not apply to firearms mailed from this APO/FPO/DPO ZIP Code, provided ATF and USPS regulations are met. Antique firearms are a separate category defined in DMM 601.12.1.1h and ATF regulations; they do not require an ATF form.
- **F1.** Privately owned weapons addressed to an individual are prohibited in any class of mail.
- F2. Importation of firearms is restricted to one shotgun and one single shot.22 caliber rifle per individual.
- **G.** Only letters, flats, and Periodicals are authorized. Parcels of any class are prohibited.

- **H.** Meats, including preserved meats, whether hermetically sealed or not, are prohibited.
 - H1. Pork or pork by-products are prohibited.
- I. Mail of all classes must fit in a mail sack. Mail may not exceed the following dimensions:
 - Maximum length 20 inches.
 - Maximum width 12 inches.
 - Maximum height 12 inches.

The maximum length and girth combined may not exceed 68 inches.

This restriction does not apply to registered mail and official government mail marked MOM.

- I1. This restriction does not apply to registered mail.
- **I2.** This restriction does not apply to official government mail marked MOM.
 - J. Parcels may not exceed 108 inches in length and girth combined.
- **K.** Mail that includes in the address the words, "Dependent Mail Section," may consist only of letter mail, newspapers, magazines, and books. No parcel of any class containing any other matter may be mailed to the Dependent Mail section. This restriction does not apply if the address does not include the words "Dependent Mail Section."
 - L. All official mail is prohibited.
 - M. Fruits, vegetables, animals, and living plants are prohibited.
 - N. Registered mail is prohibited.
- O. Delivery status information for Extra Services is not available on USPS.com.
 - P. APO is used for the receipt and dispatch of official mail only.
- **Q.** Mail may not exceed 66 pounds, and size is limited to 42 inches maximum length and 72 inches maximum length and girth combined.
- R. $\bar{\text{All}}$ alcoholic beverages, including those mailable under DMM 601.12.7, are prohibited.
- R1. Materials used in the production of alcoholic beverages (i.e., distilling material, hops, malts, yeast, etc.) are prohibited.
- **S.** Mail of all classes must fit in a mail sack. Mail may not exceed the following dimensions and weight:
 - Maximum length 12 inches.
 - Maximum width 12 inches.
 - Maximum height 5 1/2 inches.
 - Maximum weight 25 pounds.

The maximum length and girth combined may not exceed 47 inches.

- **T.** Mailings of case lots of food and supplemental household shipments must be approved by the sender's parent agency prior to mailing.
- **U.** Parcels must weigh less than 16 ounces when addressed to Box R. This restriction does not apply to mail endorsed "Free Matter for the Blind or Handicapped."
- **U1.** Mail is limited to First-Class Mail weighing 13 ounces or less when addressed to Box R. This restriction does not apply to mail endorsed "Free Matter for the Blind or Handicapped." Videotapes are prohibited when addressed to Box R, regardless of weight.
- **U2.** Mail is limited to First-Class Mail letters only when addressed to Box R.
- **U3.** Mail is limited to First-Class Mail correspondence (including voice and video cassettes), newspapers, magazines, photographs, not exceeding 16 ounces, when addressed to Box R.
 - **U4.** Mail addressed to Box C is limited to 2 pounds, regardless of class.
 - V. Express Mail Military Service (EMMS) not available from any origin.
 - V1. USPS Tracking is not available.
- **W.** Meat products, such as dried beef, salami, and sausage, may be mailed, provided they remain in their original, hermetically sealed packages and bear USDA certification. Other meats, bones, skin, hair, feathers, horns or hoofs of hoofed animals, wool samples, tobacco leaves, including chewing and pipe tobacco, snuff, cigars, and cigarettes, or obscene material, including obscene drawings, photographs, films, and carvings, are prohibited. Exception: 200 grams of tobacco per parcel are permitted duty free.
- **X.** Personal mail is limited to First-Class Mail items (to include audio cassettes and voice tapes) weighing 13 ounces or less. This limitation does not apply to official mail.
- Y. Mail is limited to First-Class and Priority Mail items only. All Periodicals, Standard Mail items, and Package Services items (including SAM and PAL) are not authorized. This restriction also applies to official mail.
 - Z. No outside pieces (OSPs).
- **Z1.** The following restriction is applicable only to International Service Centers (ISC)/Exchange Offices. An Anti-Pilferage Seal (Item No O817E or O818A) is required on all pouches and sacks.

International Network Operations,
 Global Business, 1-22-15

Thrift Savings Plan Fact Sheet

			U.S.		S&P 500		Dow Jones U.S.		EAFE
ANNUAL	G	F	Aggregate	С	Stock	S *	Completion	I *	Stock
RETURNS	Fund	Fund	Index	Fund	Index	Fund	TSM Index	Fund	Index
1994	7.22	-2.96	-2.92	1.33	1.32	_	-2.66	_	7.75
1995	7.03	18.31	18.47	37.41	37.58	_	33.48	_	11.27
1996	6.76	3.66	3.63	22.85	22.96	18.52	17.18	6.27	6.14
1997	6.77	9.60	9.65	33.17	33.36	26.61	25.69	1.46	1.55
1998	5.74	8.70	8.69	28.44	28.58	7.51	8.63	20.46	20.09
1999	5.99	-0.85	-0.82	20.95	21.04	32.70	35.49	26.81	26.72
2000	6.42	11.67	11.63	-9.14	-9.10	-8.76	-15.77	-14.11	-14.17
2001	5.39	8.61	8.44	-11.94	-11.89	-9.04*	-2.52*	-21.94*	-14.88*
2002	5.00	10.27	10.26	-22.05	-22.10	-18.14	-17.80	-15.98	-15.94
2003	4.11	4.11	4.10	28.54	28.69	42.92	43.84	37.94	38.59
2004	4.30	4.30	4.34	10.82	10.88	18.03	18.10	20.00	20.25
2005	4.49	2.40	2.43	4.96	4.91	10.45	10.03	13.63	13.54
2006	4.93	4.40	4.33	15.79	15.79	15.30	15.28	26.32	26.34
2007	4.87	7.09	6.97	5.54	5.49	5.49	5.39	11.43	11.17
2008	3.75	5.45	5.24	-36.99	-37.00	-38.32	-39.03	-42.43	-43.38
2009	2.97	5.99	5.93	26.68	26.46	34.85	37.43	30.04	31.78
2010	2.81	6.71	6.54	15.06	15.06	29.06	28.62	7.94	7.75
2011	2.45	7.89	7.84	2.11	2.11	-3.38	-3.76	-11.81	-12.14
2012	1.47	4.29	4.22	16.07	16.00	18.57	17.89	18.62	17.32
2013	1.89	-1.68	-2.02	32.45	32.39	38.35	38.05	22.13	22.78

^{*}Rates of return for May (inception of S and I Funds) through December 2001.

MONTHLY RETURNS	G Fund	F Fund	U.S. Aggregate Index	C Fund	S&P 500 Stock Index	S * Fund	Dow Jones U.S. Completion TSM Index	l * Fund	EAFE Stock Index
2014							1 2 111 111 111		
Jan	0.21	1.58	1.48	-3.45	-3.46	-1.91	-1.81	-4.03	-4.03
Feb	0.18	0.62	0.53	4.58	4.57	5.43	5.47	5.58	5.56
March	0.19	-0.15	-0.17	0.85	0.84	-0.69	-0.72	-0.57	-0.64
April	0.20	0.90	0.84	0.75	0.74	-2.47	-2.57	1.51	1.45
May	0.20	1.21	1.14	2.35	2.35	1.52	1.51	1.72	1.62
June	0.19	0.14	0.05	2.07	2.07	4.45	4.44	0.99	0.96
July	0.19	-0.19	-0.25	-1.37	-1.38	-4.38	-4.44	-1.95	-1.97
Aug	0.20	1.12	1.10	4.01	4.00	4.98	4.95	-0.14	-0.15
Sept	0.18	-0.58	-0.68	-1.40	-1.40	-5.10	-5.08	-3.82	-3.84
Oct	0.20	0.96	0.98	2.45	2.44	4.11	4.04	-0.63	-1.45
Nov	0.17	0.74	0.70	2.70	2.69	1.33	1.33	0.51	1.36
Dec	0.18	0.21	0.09	-0.24	-0.25	0.99	0.97	-4.13	-3.46
LAST 12 MONTHS	2.31	6.73	5.97	13.78	13.69	7.80	7.63	-5.27	-4.90

The G Fund is managed internally by the Federal Retirement Thrift Investment Board. Assets of the F, C, S, and I Funds are managed externally. The Board currently has contracts with BlackRock Institutional Trust Company, N.A., to manage the F, C, S, and I Fund assets. The F, C, S, and I Funds invest in commingled trust funds, in which the assets of tax-deferred employee benefit plans are combined and invested together. The F, C, S, and I Funds and the BlackRock funds are passively managed index funds.

Future performance of the funds will vary and may be significantly different from the returns shown above. See the *Summary of the Thrift Savings Plan* for detailed information about the funds and their investment risks. The monthly returns of the TSP Funds represent net earnings for the month after deduction of accrued administrative expenses and, except for the G Fund, after deduction of trading costs and accrued investment management fees as well. The returns for the four indexes shown do not include any of these deductions.

See next page for L Funds.

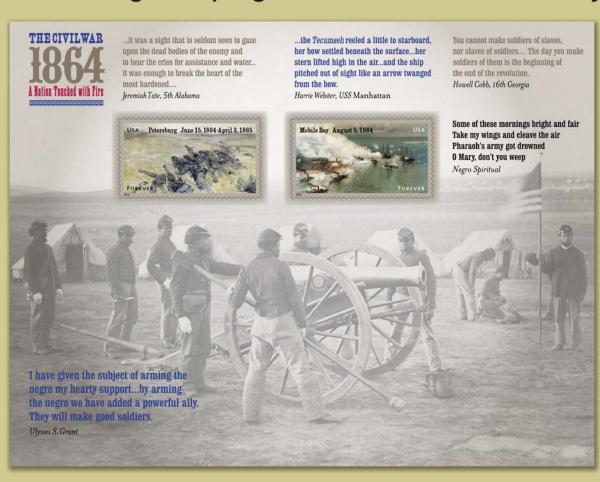
^{*} Implemented May 2001.

L Funds

Annual Returns	L Income	L 2020	L 2030	L 2040	L 2050
2006	7.59	13.72	15.00	16.53	
2007	5.56	6.87	7.14	7.36	
2008	-5.09	-22.77	-27.50	-31.53	
2009	8.57	19.14	22.48	25.19	
2010	5.74	10.59	12.48	13.89	
2011	2.23	0.41	-0.31	-0.96	
2012	4.77	10.42	12.61	14.27	15.85
2013	6.97	16.03	20.16	23.23	26.20

Monthly Returns	L Income	L 2020	L 2030	L 2040	L 2050
2014	1		•	1	
Jan	-0.42	-1.57	-2.04	-2.35	-2.71
Feb	1.15	2.73	3.44	3.94	4.44
Mar	0.19	0.17	0.14	0.12	0.09
Apr	0.31	0.39	0.37	0.32	0.32
May	0.64	1.20	1.46	1.63	1.78
June	0.58	1.19	1.52	1.77	1.96
July	-0.26	-0.97	-1.34	-1.63	-1.86
Aug	0.84	1.64	2.07	2.40	2.61
Sept	-0.42	-1.36	-1.84	-2.18	-2.50
Oct	0.61	1.09	1.36	1.58	1.70
Nov	0.55	1.04	1.27	1.42	1.55
Dec	-0.04	-0.50	-0.67	-0.76	-0.94
LAST 12 MONTHS	3.77	5.06	5.74	6.22	6.37

USPS® Issues *The Civil War: 1864*Forever® Stamp Souvenir Sheet: Petersburg Campaign and Battle of Mobile Bay.



On Sale Nationwide: July 30, 2014.

Chicago History Museum, ICHi-07774

ELM Revision: Safety and Health (continued)

943.2 Eligibility

943.21 Procedures

Reinstatement of an individual whose removal or resignation from the Postal Service is related to alcoholism, dependency on drugs, or other problems may be considered when the individual:

- a. Submits a written request for reinstatement, accompanied by a signed authorization to release information, indicating the employee's written consent to a waiver of federal regulations on confidentiality restrictions.
- Is willing to accept reinstatement on the basis of continuing to successfully participate in a course of care or activity based on an EAP counselor's recommendation.

943.22 Management Responsibilities

Prior approval must be obtained before employing a former Postal Service or federal employee who:

- a. Was removed from the Postal Service or other federal employment for cause; or
- b. Resigned after being notified that charges proposing removal would be, or had been, issued.

Approval must be obtained from the district manager of Human Resources, the area manager of Human Resources, or the vice president of Employee Resource Management. For further information, see the Handbook EL-312, *Employment and Placement*, section on Handling Removals from Postal Service or Other Federal Employment.

943.3 Compliance With Agreements

If a former bargaining unit employee is reinstated to a bargaining unit position, employing officials must comply with all relevant provisions of applicable collective bargaining agreements in determining the employee's seniority and other contractual rights.

944 EAP Counseling Records

944.1 Restricted Information

Restricted information is information with limitations on its access within the Postal Service and its disclosure outside the Postal Service consistent with the following federal laws:

- a. The Privacy Act of 1974, as amended.
- The Health Insurance Portability and Accountability Act (HIPAA) of 1996.
- c. The Public Health Service Act of 1944, as amended (see 944.4).

944.2 Policy

Information about EAP counseling participants is *restricted information*, which must be held in confidence and is subject to disclosure only as described in 944.4 and pursuant to the provisions of the federal laws listed in 944.1.

944.3 Custodians of Records

944.31 Postal Service Providers

When EAP services are provided by Postal Service employee counselors, counseling records are maintained by the counselor within the Privacy Act system of records, USPS 120.140, Personnel Records — Employee Assistance Program (EAP) Records. These records are subject to Postal Service policy and regulations, as follows:

- a. Provisions of the Privacy Act as set forth in:
 - 1. Title 39 CFR 266, Privacy of Information.
 - Handbook AS-353, Guide to Privacy, the Freedom of Information Act, and Records Management (including the appendix, Privacy Act System of Records).
- Provisions of HIPAA regarding access, disclosure, amendment, and maintenance of records.

944.32 Private Providers

When EAP services are provided through an interagency agreement or a private vendor, the following requirements apply:

- Each EAP counseling service provider is responsible for maintaining records on participants.
- These counseling records are the property of the primary provider and maintained in a system of records.
- c. The primary provider must maintain policies and procedures for safeguarding the confidentiality of client data and files and may be liable under the law for improper release of such information.
- d. The primary provider agrees to assert any privilege allowed by law and to defend vigorously Postal Service and employee rights to confidentiality.

944.4 Disclosure

944.41 General

944.411 Usual Recipients

Information identifying substance abuse program participants, whether or not such information is recorded, may be disclosed as follows:

 a. To medical personnel to the extent necessary to meet a bona fide medical emergency involving the EAP participant.

- b. To qualified personnel, with the express written authorization of the vice president of Employee Resource Management, for purposes of conducting scientific research or program audits or evaluation. However, under no circumstances may any personally identifiable information be disclosed in the resulting evaluation, research, or audit reports.
- c. To a court, under the following circumstances:
 - When authorized by a court order upon showing of good cause, such as when necessary to protect against an existing threat to life or threat of bodily injury, or in connection with the investigation or prosecution of a crime.
 - 2. In litigation or an administrative proceeding when authorized by the trier of fact, when the EAP participant offers testimony or other evidence pertaining to the content of his or her EAP participation. Counsel should be contacted for assistance in evaluating the court order and in determining the extent to which information must be released.
- d. To any person when the EAP participant gives prior written consent to disclose information. This consent specifies the nature and scope of the topics to be released, to whom information is to be released, the purpose of the disclosure, and the date on which the consent terminates.
- e. To a person in any situation in which the EAP counselor has a duty to warn.
- f. To an expert, consultant, or other individual who is under contract to the Postal Service to fulfill an agency function, but only to the extent necessary to fulfill that function, and in accordance with the Privacy Act restrictions of 39 CFR 266.6.

944.412 Limitation of Disclosure

In all cases cited in 944.411, only information that is absolutely necessary to satisfy the recipient's business or medical need is to be disclosed.

944.42 Criminal Activity

944,421 EAP Records

EAP counseling records or personnel may not be used to initiate or substantiate any criminal charges against an EAP participant or to conduct any investigation of a participant, except as authorized by a court order for good cause.

944.422 Limitation of Confidentiality

If an employee who is an EAP counseling participant reveals the commission or intended commission of serious criminal activity, the EAP counselor is not prohibited from disclosing that information so long as the employee is not identified as an EAP counseling program participant. Confidentiality does not apply in any of the following cases:

- a. A crime is committed on EAP premises or against EAP counselor personnel, or a threat to commit such a crime is made.
- Incidents occur in which information must be reported as required by state law; for example, mandatory reporting of child abuse and/or neglect (elder/spouse abuse in some states).
- c. For a disclosure that may be required by elements of the criminal justice system because they have referred employees who are EAP participants.

* * * * *

We will incorporate these revisions into the next online update of the ELM, which is available on the Postal Service PolicyNet website:

- Go to http://blue.usps.gov.
- In the left-hand column under "Essential Links", click PolicyNet.
- Click Manuals.

The direct URL for the Postal Service PolicyNet website is http://blue.usps.gov/cpim.

Safety and OSHA Compliance Programs,
 Employee Resource Management, 1-22-15

Handbooks

Handbook EL-505 Revision: Rehabilitation Program

Effective January 22, 2015, the Postal Service™ is revising Handbook EL-505, *Injury Compensation*, to reflect the more current Snow Arbitration Decision, H94N-4H-C 96090200, dated November 4, 1998, that renders the Snow Arbitration Decision currently cited in Exhibit 11.7c (H0C-3N-C 418), incorrect.

* * * * * *

Handbook EL-505, Injury Compensation

* * * *

11. Rehabilitation Program

* * * * *

Exhibits

Exhibit 11.7c Contractual Obligations for Rehabilitation Positions

[Revise the text of Exhibit 11.7c to read as follows:]

Reemployment or reassignment must be in compliance with applicable collective bargaining agreements. Individuals so reemployed or reassigned must receive all appropriate rights and protection under the newly applicable collective bargaining agreement.

Contractual obligations may affect rehabilitation assignments in two ways:

- The nature of the assignment itself. For example, contractual obligations affect whether the assignment may be full-time, part-time, to a residual vacancy, or to a uniquely created position for the employee.
- The assigned employee's rights, such as seniority rights.

The contractual obligations relating to rehabilitation assignments are complex, are not necessarily identical in every collective bargaining agreement, and are fact-driven in their application.

Minimum qualification requirements, including written examinations, may be waived in individual cases for former or current employees injured on duty and considered for reemployment or reassignment. When there is evidence, including that submitted by the medical officer, that the employee can be expected to perform satisfactorily in the

position within 90 days after assignment, one of the following may grant a waiver:

- For Headquarters and Headquarters field unit positions, the vice president of Employee Resource Management.
- For area positions, an area HR manager.
- For other field positions, a district HR manager.

Former employees who are reemployed into bargaining unit positions or current career employees who are reassigned into such positions are credited with seniority in accordance with the collective bargaining agreement covering the position to which they are assigned.

Labor Relations must be consulted to ensure that contractual obligations are considered and addressed, as required.

We will incorporate these revisions into the next online update of Handbook EL-505, *Injury Compensation*, which is available on the Postal Service PolicyNet website:

- Go to http://blue.usps.gov.
- In the left-hand column under "Essential Links", click PolicyNet.
- Click HBKs.

The direct URL for the Postal Service PolicyNet website is http://blue.usps.gov/cpim.

Injury Compensation and Medical Services,
 Employee Resource Management, 1-22-15

Handbook F-1 Revision: Accounting Policy

Effective January 22, 2015, the Postal Service™ is revising the following sections of Handbook F-1, *Accounting* and *Reporting Policy*, to reflect current policy.

Handbook F-1, Accounting and Reporting Policy

2 General Policies
* * * * * *

2-4 Financial Reporting Framework

2-4.1 Financial Reporting Framework

* * * *

2-4.1.2 Finance Numbers

* * * * *

2-4.1.2.2 Headquarters Units Policy

[Revise the first paragraph of 2-4.1.2.2 to read as follows:]

Before a new administrative finance number will be issued for a Headquarters entity, confirmation that Organizational Effectiveness, under the vice president of Employee Resource Management, has officially approved the new organizational entity must be provided.

* * * * *

2-4.1.3.1 Field Units Policy

[Revise 2-4.1.3.1 to read as follows:]

Although infrequent, field units may request changes to the Legacy Chart of Accounts. Requests for changes must be submitted via email through the area Finance office to FNCM-HQ.

2-4.1.3.2 Headquarters Units Policy

[Revise the second sentence of 2-4.1.3.2 to read as follows:]

All Headquarters unit requests for changes in the charts of accounts must be submitted directly via email to FNCM-HQ.

[Revise item 3 to read as follows:]

Authorizing additions, changes, or deletions of Legacy and Natural Accounts via an AIC/GLA Form.

* * * * * *

2-4.1.7.1 Field Units Policy

[Revise the second paragraph of 2-4.1.7.1 to read as follows:]

Field unit managers/Administrative Post Office managers must ensure that the daily financial report is prepared in accordance with the procedures detailed in Handbook F-101, Chapter 5.

* * * * * *

3-1.1.1.6 Customer Refunds

[Revise the first paragraph of 3-1.1.1.6 to read as follows:]

Field unit refunds are limited to a maximum of \$1000 (except for Sure Money refunds for the transaction amount) and must be fully documented and authorized. Refund payments can be made locally by no-fee money order not to exceed \$1000, or cash not to exceed \$25. Refunds over \$1000 should be sent to the SIC for processing by Accounting Services.

* * * * *

3-1.1.2.1 Operating Cash and Cash Receipts

[Revise item a to read as follows:]

a. Opening mail/batching receipts.

* * * * *

3-1.3.2 Headquarters Units Policy

[Revise the third paragraph of 3-1.3.2 to read as follows:]

Returned checks under \$5,000 are authorized to be sent directly to the collection agency contracted by the USPS. NSF checks of \$5,000 or more are the initial responsibility of Accounting Services to collect. Returned checks that remain uncollected after exhausting Accounting Services collection efforts are authorized to be sent to the collection agency contracted by the USPS.

* * * * *

3-1.5.2 Headquarters Units Policy

[Revise the second paragraph of 3-1.5.2 to read as follows:]

Accounting Services is responsible for monitoring outstanding (un-cashed) money orders and identifying money orders that are outstanding for more than two years. Each month, Accounting Services is required to record these items as miscellaneous revenue and at the end of each quarter, to request approval from Corporate Accounting for any adjustment of the escheatment account. When requested, these money orders or a replacement commercial check may be reissued to the purchaser or payee designated by the purchaser. Accounting Services maintains an escheatment offset reserve to account for money orders cashed subsequent to escheatment. This reserve is reviewed quarterly.

* * * * *

3-1.6.1 Field Units Policy

[Revise 3-1.6.1 to read as follows:]

When it is required that a field unit process a payment, field units should use the following payment methods in accordance with established hierarchy order of priority:

- Electronic Funds Transfer with eBuy2 and National/ Area Contracts.
- b. Purchase Card Account Local Payments.
- c. Purchase Card Account Checks.
- d. PS Form 2551, Non-Goods and Non Services Payment Authorization.
- e. Cash and No-Fee Money Order Local.

In field units, local payments must be avoided and only used in emergency situations following procedures in Handbook F-101.

* * * * *

3-1.6.2 Headquarters Units Policy

[Revise the second to last bullet of 3-1.6.2 to read as follows:]

Issuing "stop-payments" for checks issued to payees within 2 business days after formal notification in writing from the payee. *Note:* Payments are not stopped until 14 calendar days following the check date to allow time for the check to clear.

* * * * *

[Revise the title of 3-2.3 to read as follows:]

3-2.3 Other Employee Item Receivables

3-2.3.1 Field Units Policy

[Revise the fourth, fifth, and sixth paragraphs of 3-2.3.1 to read as follows:]

Each field unit must maintain a master control of employee items, either a system-generated report or a manual ledger, listed by individual item with total amount.

Employee items are defined as any unresolved emergency salary issued, advance travel issued, and employee stamp stock and/or cash credit shortage. The field unit manager or supervisor must ensure employee items are resolved in a timely manner.

If authorized, field unit employee items may be moved to the Oracle Accounts Receivable system. A properly completed PS Form 1902, *Justification for Billing Accounts Receivable*, must be submitted to Accounting Services. Supporting documentation must be retained locally, and the field unit must record proper entries to their daily financial report.

* * * * * *

3-2.4.2 Headquarters Units Policy

[Revise the first paragraph of 3-2.4.2 to read as follows:]

Allowance for uncollectible accounts is reviewed and evaluated quarterly for overall reasonableness by Corporate Accounting and Accounting Services. A separate allowance account is maintained for foreign country receivables.

* * * * *

3-6 Property and Equipment

[Revise the sixth paragraph of 3-6 to read as follows:]

Facilities Service Offices (FSOs) are responsible for notifying Corporate Finance on a timely basis for the acquisition and disposal of buildings, land, and leasehold improvements.

* * * * * *

3-6.3.2.2 Headquarters Units Policy

[Revise the first paragraph of 3-6.3.2.2 to read as follows:]

Building costs are capitalized after the building is beneficially occupied, the technical work is completed, and the Postal Service accepts the total facility for occupancy or use, unless the total project cost is less than \$10,000.

* * * * *

3-6.3.3.2 Headquarters Units Policy

[Revise the sixth sentence of 3-6.3.3.2 to read as follows:]

***Improvements, except major capital, made to a fully depreciated facility are depreciated over the next 12 months following the month of capitalization. The improve-

ment cost is capitalized by adding to the carrying value of the building.***

* * * * *

3-6.4.2.2 Headquarters Units Policy

[Revise the first sentence of 3-6.4.2.2 to read as follows:]

The Postal Service capitalizes all acquisitions of land unless the total project cost is less than \$10,000.***

* * * * *

3-6.5.2.2 Headquarters Units Policy

[Revise 3-6.5.2.2 to read as follows:]

The Postal Service capitalizes leasehold improvements if the cost is \$10,000 or more.

* * * * *

4-2.1.1.1 Field Units Policy

[Revise the last paragraph of 4-2.1.1.1 to read as follows:]

Payments to field unit cleaning suppliers for non-recurring, onetime cleaning services may be made locally by no-fee money order, not to exceed \$1,000, or cash, not to exceed \$25.

* * * * *

7-1.1 Field Units Policy

[Revise the first sentence of 7-1.1 to read as follows:]

The Postal Service records compensation expense based on entries to the timekeeping system, eAwards system, and through miscellaneous payroll forms mailed to the SIC.***

* * * * * *

7-3.4 Training

[Revise the second paragraph of 7-3.4 to read as follows:]

Management Instruction EL-710-2013-1 establishes the policy and procedures for requesting and approving funds for training.

* * * * *

7-3.5.1 Field Units Policy

[Revise the last paragraph of 7-3.5.1 to read as follows:]

For annual payments of \$10,000 or more to a selfemployed individual or annual payments of \$2,500 or more to a cleaning service company, the contract request must be sent to the Category Management Center (CMC). The CMC will issue the cleaning services contract and send to Accounting Services located in San Mateo.

7-3.9.1 Field Units Policy

[Add sentence at the end of 7-3.9.1, before the Note, to read as follows:]

The damaged article must be retained at the field unit until the claim is resolved. All claims must be submitted properly to Accounting Services to provide proper customer service and streamline internal processing.

* * * * *

7-4 Interest Expense

[Add sentence at the end of 7-4 to read as follows:]

Accounting Services is responsible for the recording of capitalized interest.

* * * * * *

We will incorporate these revisions into the next online update of Handbook F-1, *Accounting and Reporting Policy*, which is available on the Postal Service PolicyNet website:

- Go to http://blue.usps.gov.
- In the left-hand column under "Essential Links", click PolicyNet.
- Click HBKs.

The direct URL for the Postal Service PolicyNet website is http://blue.usps.gov/cpim.

Revenue and Field Accounting,
 Controller, 1-22-15

Handbook F-23 Revision: Accounting Policy

Effective January 22, 2015,, the Postal Service™ is revising the following sections of Handbook F-23, *Accounting Policy Reference*, to reflect current policy.

* * * * *

Handbook F-23, Accounting Policy Reference

* * * * * *

2 General Policies

* * * * * *

2-2 New Accounting Pronouncements

[Revise item c to read as follows:]

c. Briefing the Audit and Finance Committee of the BOG on any developments that might have an effect on future financial statements.

* * * * * *

2-8.1 Closing Checklists

[Revise 2-8.1 to read as follows:]

To ensure that all accounting systems have reported before books are closed, Corporate Accounting monitors the closing checklists that the Accounting Service Centers (ASCs) submit to HQ Accounting.

* * * * * *

3-2 Receivable and Allowance for Losses

[Revise the fourth paragraph of 3-2 to read as follows:]

Receivables also arise as the Postal Service provides postal products to various businesses acting as our agent to distribute stamps or other products for sale. Other miscellaneous receivables arise from nonsufficient fund (NSF) checks or claims for loss as well as other reasons (e.g., employee travel advances, banking adjustments due from the Federal Reserve).

3-7.2.1.1 Acquisitions

[Revise 3-7.2.1.1 to read as follows:]

Building costs include the original acquisition and improvement costs of a building or structure, including permanent fixtures.

The Postal Service capitalizes the costs of all acquisitions of buildings. The Postal Service records building costs in a buildings account after the earliest of the following occurs:

- a. The building is beneficially occupied for Postal Service purposes.
- b. The technical work is completed and the Postal Service accepts the total facility for occupancy or use.
- c. The Facilities Department approves the administrative and fiscal closeout of a capital project.

Capital leases are reported under the real property account.

* * * * *

3-7.2.1.3 Depreciation

[Revise the sixth sentence of 3-7.2.1.3 to read as follows:]

Improvements, except major capital projects, made to a fully depreciated facility are depreciated over the next 12 months following the month of capitalization.

3-7.2.2.1 Acquisition

[Revise the third paragraph of 3-7.2.2.1 to read as follows:]

The Postal Service may capitalize together or separately bulk purchases of like items based on an Accounting review.

* * * * * *

3-7.2.4.1 Acquisitions

[Revise section to read as follows:]

The Postal Service capitalizes leasehold improvements if the cost is \$10,000 or more.

* * * * *

3-7.2.4.2 Amortization

[Add second sentence to intro paragraph of 3-7.2.4.2 to read as follows:]

***Fully depreciated LHIs remain on the books until the USPS exits the leased property at which time they are removed from the accounting records.

* * * * *

4 Liabilities

[Revise 4 to read as follows:]

The Postal Service classifies liabilities as either current or as long-term. *Current liabilities* include liabilities that are due and payable within approximately one year or a longer cycle, in the case of certain foreign payables. *Long-term* *liabilities* are liabilities that are due and payable beyond approximately 1 year.

* * * * *

4-1 Current Liabilities

[Revise item f to read as follows:]

f. Other. Includes prepaid box rentals, permit and metered mail, outstanding postal money orders, and the current portion of capital lease obligations and long-term debt.

7-3 Offset of Emergency Preparedness Expense

[Revise 7-3 by deleting the second paragraph in its entirety:]

* * * * * *

We will incorporate these revisions into the next online update of Handbook F-23, *Accounting Policy Reference*, which is available on the Postal Service PolicyNet website:

- Go to http://blue.usps.gov.
- In the left-hand column under "Essential Links", click PolicyNet.
- Click HBKs.

The direct URL for the Postal Service PolicyNet website is http://blue.usps.gov/cpim.

Revenue and Field Accounting,
 Controller, 1-22-15



Organization Information

Finance

Change in Procedure for Stamp Orders to RMPO Offices

Effective January 26, 2015, two and four hour Remote Managed Post Offices (RMPOs) will not be authorized to order Postage stamps directly from the Kansas City Stamp Fulfillment Center SFS using SFS Web. They must order stamps through their Administrative Post Office (APO) using PS Form 17, Stamp Requisition/Stamp Return. The APO will process the RMPO stamp order under the APO Finance number and when the shipment is received, they

will re-ship to the RMPO using the store to store transfer functionality in POS or RSS to account for each shipment of stamps.

Revenue and Field Accounting,
 Controller, 1-22-15

Information Security

Holiday Phishing: Online Criminals Using Email Scams



Employees are advised to watch out for emails that appear to be legitimate, but actually contain links to websites designed to steal your ID and password. They often link to sites that host malicious software or malware.

This type of scam is called "phishing" — a play on the word "fishing" — because the fraudsters are fishing for your personal information.

These phishing emails can appear to come from a financial institution, an eCommerce site, government agency, or business.

A typical phishing email urges you to act quickly — because your account has been compromised, your order cannot be fulfilled, or a similar matter. They often contain spelling errors and bad grammar. If you notice these mistakes, then the email could be a scam.

The Computer Incident Response Team advises employees to:

- Trust your instincts. If an email seems suspicious, delete it without opening.
- Watch out for attachments. Only open them if you know what they contain.
- Be cautious. Even if the email looks like it's from someone you know, it could be from scammers.
- Don't click on any links within the email.
- Don't reply or respond to the emails in any way. Don't request removal from the originator's distribution list or unsubscribe. Replying lets the sender know that your email address is valid and can result in more messages.
- Forward suspect messages to ABUSE@usps.gov.

Corporate Information Security Office,
 Chief Information Officer, 1-22-15

Mailing and Shipping Services

Mail Alert

The mailings below will be deposited in the near future. Offices should process this mail according to applicable service standards with the in-home dates in mind. Mailers wishing to participate in these alerts, for mailings of 1 mil-

lion pieces or more, should contact Business Service Network Integration at 202-268-3258 at least 1 month preceding the requested delivery dates.

Requested Delivery Dates	Title of Mailing	Class and Type of Mail	Number of Pieces (Millions)	Distribution	Presort Level	Comments
1/26/15–1/29/15	Ginny's	Standard Catalog	3.0	National	3/5 Digit	Quad Graphics
1/28/15–1/31/15	Monroe & Main	Standard A	1.0	National	3/5 Digit	RR Donnelly
2/04/15–2/07/15	Montgomery Ward	Standard Catalog	6.0	National	3/5 Digit	Quad Graphics
2/04/15–2/07/15	Through The Country Door	Standard Catalog	6.0	National	3/5 Digit	Quad Graphics

Business Customer Support and Services, Consumer and Industry Affairs, 1-22-15

Pricing

Reminder: IMpb Compliance Thresholds

The Postal Service[™] announced in the *Federal Register* Notice final rule titled *New Standards to Enhance Package Visibility* (78 CFR, 76548-76560) and dated December 18, 2013, the threshold requirements for mailers to comply with Intelligent Mail[®] package barcodes (IMpb). This notice is a reminder that the new IMpb Thresholds were deferred from September 7, 2014 to January 25, 2015. The table below shows the thresholds and the respective dates for implementation.

IMpb Compliance Thresholds	September 7, 2014	January 25, 2015
Unique trackable barcode (legacy or IMpb)	99%	99%* *IMpb only by Jan 2015
Destination Delivery Address/11-Digit DPV ZIP Code/ZIP + 4 in file	95%	98%** **Street address/11-digit DPV code by January 25, 2015
Shipping Services File v 1.6 or higher (v 1.3, v 1.5 permitted)	95%	97%*** ***SSF v 1.6 or higher ONLY by January 25, 2015

Product Classification,Pricing, 1-22-15

Safety and Health

Statutory Requirement to Review and Post OSHA Form 300A Summary for Calendar Year 2014

The Occupational Safety and Health Administration (OSHA) requires all Postal Service™ installation and establishment heads to prepare and post the OSHA Form 300A, Summary of Work-Related Injuries and Illnesses, for calendar year (CY) 2014, in accordance with 29 CFR 1904 and the Employee and Labor Relations Manual (ELM) 821, Actions in the Event of Accident, Injury, or Illness.

From February 1, 2015, through April 30, 2015, installations are required to post a copy of the OSHA Form 300A for CY 2014 in a conspicuous place at every establishment where employees work or report to work.

When reviewing the OSHA 300 Log, installation heads must pay close attention to column F. Column F includes descriptions of the injury or illness, the parts of the body affected (including which side of the body), and the object or substance that directly injured or made the person ill. For example: "Second degree burns on right forearm from acetylene torch."

Installation heads must also pay close attention to columns K and L. If an injury is identified as "days away from work" in column K or "on the job transfer or restriction" in column L, installation heads must ensure that the number of days entered is accurate. For every entry on the OSHA 300 Log, the installation head must ensure that there is a corresponding Accident Report Form 1769/301 in the Employee Health and Safety application, which populates the OSHA Form 301, *Injury and Illness Incident Report*.

The left side of OSHA Form 300A contains sets of information data points, with a letter (such as the letter "K") corresponding to each data point. The data points come from the OSHA 300 Log summary columns with the same letter.

The right side of the OSHA Form 300A is self-explanatory except for the North American Industrial Classification code. The code for Vehicle Maintenance Facilities is 811111; the code for all other Postal Service establishments is 491110.

Before posting and signing the OSHA Form 300A, the installation or establishment heads are required to review the OSHA 300 Log and the OSHA 300A Summary Reports. When they sign the OSHA Form 300A, they are affirming that they have reviewed both OSHA forms for accuracy and completeness, whether they use the manual or automated versions of the forms.

Safety and OSHA Compliance Programs,
 Employee Resource Management, 1-22-15

Stamp Services

Stamp Announcement 15-7: Robert Robinson Taylor Stamp



©2014 USPS

On February 12, 2015, in Washington, DC, the U.S. Postal Service[®] will issue the *Robert Robinson Taylor* First-Class Mail[®] Forever[®] stamp, in one design, in a pressure-sensitive adhesive (PSA) pane of 20 stamps (Item 472900).

The stamp will go on sale nationwide February 12, 2015.

The 38th stamp in the *Black Heritage* series honors architect and educator Robert Robinson Taylor (1868–1942). For more than three decades, Taylor supervised the design and construction of the Tuskegee Institute in Alabama, while also overseeing the school's programs in industrial education and the building trades. He is believed to have been both the first black graduate of the Massachusetts Institute of Technology (MIT) and the country's first academically trained black architect. The stamp features a photograph of Taylor taken circa 1890, when he was around 22 years old and a student at MIT. The photograph is from the collection of the MIT Museum. Art director Derry Noyes designed the stamp.

To learn more about the stories behind the stamps, visit http://uspsstamps.com.

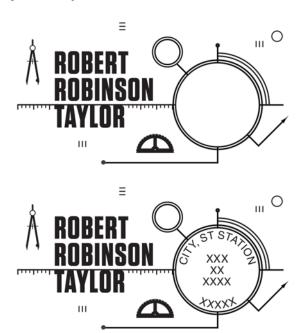
Initial Supply to Post Offices

Stamp Fulfillment Services will make a subsequent automatic push distribution to Post Offices™ of a quantity to cover approximately 30 days of sales. Distribution quantities for the automatic push distribution are available by logging on to SFS Web at https://sfsweb.usps.gov. Post Offices may begin ordering stamps prior to the FDOI through SFS Web. However, offices should check the website noted above to determine the amount they will receive on their automatic push distribution.

Special Dedication Postmarks

Only the following pictorial postmark is permitted for the *Robert Robinson Taylor* stamp. The word "Station" or the abbreviation "STA" is required somewhere in the design, because it will be a temporary station.

Guidelines for Finalizing the Robert Robinson Taylor Stamp Pictorial Postmark Art



To finalize the *Robert Robinson Taylor* stamp pictorial postmark art, insert the date, city, state, and ZIP Code[™] of the physical location of your event adjacent to the stamp image. Overall dimensions of the pictorial postmark must not exceed 4 inches horizontally by 2 inches vertically. Collectors prefer the dimensions 3-1/2 inches by 1.

The Postal Service™ must make all special postmarks known to collectors through advance publicity in the *Postal Bulletin*. Therefore, all special dedication cancellations must be reported to Stamp Services four weeks before the event using PS Form 413, *Pictorial Postmark Announce-ment/Report*. To get a copy of the form, go to http://blue.usps.gov/formmgmt/forms/ps413.pdf.

How to Order the First-Day-of-Issue Postmark

Customers have 60 days to obtain the first-day-of-issue postmark by mail. They may purchase new stamps at their local Post Office, at The Postal Store[®] website at http://www.usps.com/shop, or by calling 800-STAMP-24. They should affix the stamps to envelopes of their choice, address the envelopes (to themselves or others), and place them in a larger envelope addressed to:

Robert Robinson Taylor Stamp Special Events PO Box 92282 Washington, DC 20090-2282

After applying the first-day-of-issue postmark, the Postal Service will return the envelopes through the mail. There is no charge for the postmark up to a quantity of 50. For more than 50, customers have to pay five cents each. All orders must be postmarked by April 13, 2015.

How to Order First-Day Covers

The Postal Service also offers first-day covers for new stamp issues and Postal Service stationery items post-marked with the official first-day-of-issue cancellation. Each item has an individual catalog number and is offered in the quarterly *USA Philatelic* catalog, online at http://usps.com/shop, or by calling 800-782-6724. Customers may request a free catalog by calling 800-782-6724 or writing to:

U.S. Postal Service Catalog Request PO Box 219014 Kansas City, MO 64121-9014

Philatelic Products

There are eight philatelic products for this stamp issue:

- 472906, Press Sheet with Die cut, \$58.80, (print quantity 250).
- 472908, Press Sheet without Die cut, \$58.80, (print quantity 500).
- 472910*, Digital Color Postmark Keepsake, \$11.95.
- 472916*, First-Day Cover, \$0.93.
- 472921*, Digital Color Postmark, \$1.64.
- 472930*, Ceremony Program, \$6.95.
- 472931*, Stamp Deck Card, \$0.95.
- 472932*, Stamp Deck Card with Digital Color Postmark, \$1.99.

Items with an asterisk (*) will use the 128 barcode from Stamp Fulfillment Services. All other philatelic products will continue to use barcode series A, with the exception of the Yearbook and the Guide Book.

Issue:	Robert Robinson Taylor Stamp
Item Number:	472900
Denomination & Type of Issue:	First-Class Mail Forever
Format:	Pane of 20 (1 design)
Series:	Black Heritage
Issue Date & City:	February 12, 2015, Washington, DC 20066
Designer:	Derry Noyes, Washington, DC
Art Director:	Derry Noyes, Washington, DC
Typographer:	Derry Noyes, Washington, DC
Modeler:	Joseph Sheeran
Manufacturing Process:	Offset, Microprint "USPS"
Printer:	Ashton Potter (USA) Ltd. (APU)
Printed at:	Williamsville, NY
Press Type:	Muller A76
Stamps per Pane:	20
Print Quantity:	30 million stamps
Paper Type:	Nonphosphored, Type III, Block Tag applied
Adhesive Type:	Pressure-sensitive adhesive
Processed at:	Ashton Potter (USA) Ltd. (APU)
Colors:	Cyan, Magenta, Yellow, Black
Stamp Orientation:	Vertical
Image Area (w x h):	0.84 x 1.42 in./21.34 x 36.07 mm
Overall Size (w x h):	0.98 x 1.56 in./24.89 x 39.62 mm
Full Pane Size (w x h):	5.95 x 7.24 in./151.13 x 183.90 mm
Press Sheet Size (w x h):	11.90 x 21.72 in./302.26 x 551.69 mm
Plate Size:	240 stamps per revolution
Plate Numbers:	"P" followed by four (4) single digits
Marginal Markings:	
Front:	Plate numbers • Header: BLACK
	HERITAGE — 38th IN A SERIES
Back:	© 2014 USPS • USPS logo • Plate
	position diagram • Barcode (472900)
	in upper right and lower left corners of
	pane • Promotional text • Verso text

Stamp Services,
 Marketing and Sales, 1-22-15

Stamp Announcement 15-8: Vintage Rose Stamp



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On February 14, 2015, in Riverside, CA, the U.S. Postal Service® will issue the Vintage Rose First-Class Mail® Forever® stamp, in one design, in a pressure-sensitive adhesive (PSA) pane of 20 stamps (Item 587700).

The stamp will go on sale nationwide February 14, 2015.

In 2015, the U.S. Postal Service will issue Vintage Rose, a Forever stamp. This all-occasion stamp can be used for wedding RSVP cards and thank you notes, Mother's and Father's Day cards, Valentine's Day cards, birthday cards, sympathy cards, thinking-of-you cards — for all occasions when a beautiful stamp is fitting. The stamp art features an elaborate floral line drawing of a rose similar to the design of the 2015 two-ounce Vintage Tulip stamp. Jeanne Greco designed these stamps using drawings from engraved plates originally created by naturalist artist Maria Sibylla Merian (1647-1717). A small, deep crimson heart on both stamps adds a dash of color to the designs and makes them a natural pair. These stamps were printed using the intaglio printing technique. Vintage Rose and Vintage Tulip are the latest additions to the Weddings series. Greg Breeding was the art director.

To learn more about the stories behind the stamps, visit http://uspsstamps.com.

Initial Supply to Post Offices

Stamp Fulfillment Services will not make a subsequent automatic push distribution to Post Offices™. Post Offices may begin ordering stamps through SFS Web at the end of January, which is prior to the FDOI.

How to Order the First-Day-of-Issue Postmark

Customers have 60 days to obtain the first-day-of-issue postmark by mail. They may purchase new stamps at their local Post Office, at The Postal Store® website at http:// www.usps.com/shop, or by calling 800-STAMP-24. They should affix the stamps to envelopes of their choice, address the envelopes (to themselves or others), and place them in a larger envelope addressed to:

The Vintage Rose Stamp Postmaster Riverside Main Post Office 3890 Orange Street Riverside, CA 92501-3638

After applying the first-day-of-issue postmark, the Postal Service™ will return the envelopes through the mail. There is no charge for the postmark up to a quantity of 50. For more than 50, customers have to pay five cents each. All orders must be postmarked by April 15, 2015.

How to Order First-Day Covers

The Postal Service also offers first-day covers for new stamp issues and Postal Service stationery items postmarked with the official first-day-of-issue cancellation. Each item has an individual catalog number and is offered in the quarterly USA Philatelic catalog, online at http:// usps.com/shop, or by calling 800-782-6724. Customers may request a free catalog by calling 800-782-6724 or writing to:

U.S. Postal Service Catalog Request PO Box 219014 Kansas City, MO 64121-9014

Philatelic Products

There are nine philatelic products for this stamp issue:

- 587706, Press Sheet with Die cut, \$117.60, (print quantity 500).
- 587708, Press Sheet without Die cut, \$117.60, (print quantity 1,000).
- 587710*, Digital Color Postmark Keepsake, \$11.95.
- 587716*, First-Day Cover, \$0.93.
- 587721*, Digital Color Postmark, \$1.64.
- 587723*, Notecards, \$15.95.
- 587724*, Framed Art, \$29.95.
- 587731*, Stamp Deck Card, \$0.95.

■ 587732*, Stamp Deck Card with Digital Color Postmark, \$1.99.

Items with an asterisk (*) will use the 128 barcode from Stamp Fulfillment Services. All other philatelic products will continue to use barcode series A, with the exception of the Yearbook and the Guide Book.

lacus	Vintaga Daga Ctamp
Issue:	Vintage Rose Stamp
Item Number:	587700
Denomination & Type of Issue:	First-Class Mail Forever
Format:	Pane of 20 (1 design)
Series:	Weddings
Issue Date & City:	February 14, 2015, Riverside, CA 92501
Designer:	Jeanne Greco, New York, NY
Art Director:	Greg Breeding, Charlottesville, VA
Typographer:	Greg Breeding, Charlottesville, VA
Modeler:	Donald Woo
Manufacturing Process:	Intaglio, Offset
Printer:	Banknote Corporation of America/ SSP
Printed at:	Browns Summit, NC
Press Type:	Alprinta 74
Stamps per Pane:	20
Print Quantity:	150 million stamps
Paper Type:	Phosphor Tagged Paper, Overall
Adhesive Type:	Pressure-sensitive adhesive
Processed at:	Banknote Corporation of America, Browns Summit SC
Colors:	PMS 433, PMS 207 (Intaglio)
Stamp Orientation:	Vertical
Image Area (w x h):	0.77 x 1.05 in./19.56 x 26.67 mm
Overall Size (w x h):	0.91 x 1.19 in./23.11 x 30.22 mm
Full Pane Size (w x h):	5.55 x 5.76 in./140.97 x 146.30 mm
Press Sheets Size (w x h):	16.65 x 23.04 in./422.91 x 585.22 mm
Plate Size:	240 stamps per revolution
Plate Numbers:	"S" followed by two (2) single digits
Marginal Markings:	
Front:	Plate numbers in four corners of pane
Back:	© 2014 USPS • USPS logo • Plate
	position diagram • Barcode (587700)
	in upper right and lower left corners of
	pane • Promotional text

Stamp Services,Marketing and Sales, 1-22-15

Stamp Announcement 15-9: Vintage Tulip Stamp



On February 14, 2015, in Riverside, CA, the U.S. Postal Service[®] will issue the *Vintage Tulip*, 70-cent mail-use stamp, in one design, in a pressure-sensitive adhesive (PSA) pane of 20 stamps (Item 587800).

The stamp will go on sale nationwide February 14, 2015.

In 2015, the U.S. Postal Service will issue *Vintage Tulip*, an all-occasion, two-ounce stamp, available to accommodate the weight of heavy invitations for weddings and other celebrations, greeting cards, and mailings such as small gifts that require extra postage. The stamp art features an elaborate floral line drawing of a tulip similar to the design of the 2015 *Vintage Rose* Forever[®] stamp. Jeanne Greco designed these stamps using drawings from engraved plates originally created by naturalist artist Maria Sibylla Merian (1647–1717). A small, deep crimson heart on both stamps adds a dash of color to the designs and makes them a natural pair. These stamps were printed using the intaglio printing technique. *Vintage Tulip* and *Vintage Rose* are the latest additions to the popular *Weddings* series. Greg Breeding was the art director.

To learn more about the stories behind the stamps, visit http://uspsstamps.com.

Initial Supply to Post Offices

Stamp Fulfillment Services will not make a subsequent automatic push distribution to Post Offices™. Post Offices may begin ordering stamps through SFS Web at the end of January, which is prior to the FDOI.

How to Order the First-Day-of-Issue Postmark

Customers have 60 days to obtain the first-day-of-issue postmark by mail. They may purchase new stamps at their local Post Office, at The Postal Store[®] website at http://www.usps.com/shop, or by calling 800-STAMP-24. They should affix the stamps to envelopes of their choice, address the envelopes (to themselves or others), and place them in a larger envelope addressed to:

The Vintage Tulip Stamp Postmaster Riverside Main Post Office 3890 Orange Street Riverside, CA 92501-3638

After applying the first-day-of-issue postmark, the Postal Service™ will return the envelopes through the mail. There is no charge for the postmark up to a quantity of 50. For more than 50, customers have to pay five cents each. All orders must be postmarked by April 15, 2015.

How to Order First-Day Covers

The Postal Service also offers first-day covers for new stamp issues and Postal Service stationery items post-marked with the official first-day-of-issue cancellation. Each item has an individual catalog number and is offered in the quarterly *USA Philatelic* catalog, online at http://usps.com/shop, or by calling 800-782-6724. Customers may request a free catalog by calling 800-782-6724 or writing to:

U.S. Postal Service Catalog Request PO Box 219014 Kansas City, MO 64121-9014

Philatelic Products

There are eight philatelic products for this stamp issue:

- 587806, Press Sheet with Die cut, \$168.00, (print quantity 500).
- 587808, Press Sheet without Die cut, \$168.00, (print quantity 1,000).
- 587810*, Digital Color Postmark Keepsake, \$15.95.
- 587816*, First-Day Cover, \$1.14.
- 587821*, Digital Color Postmark, \$1.85.
- 587824*, Framed Art, \$29.95.
- 587831*, Stamp Deck Card, \$0.95.
- 587832*, Stamp Deck Card with Digital Color Postmark, \$2.20.

Items with an asterisk (*) will use the 128 barcode from Stamp Fulfillment Services. All other philatelic products will continue to use barcode series A, with the exception of the Yearbook and the Guide Book.

Issue:	Vintage Tulip Stamp
Item Number:	587800
Denomination & Type of	70-cent, Mail-Use
Issue:	Dana of 00 (1 decima)
Format:	Pane of 20 (1 design)
Series:	Weddings
Issue Date & City:	February 14, 2015, Riverside, CA 92501
Designer:	Jeanne Greco, New York, NY
Art Director:	Greg Breeding, Charlottesville, VA
Typographer:	Greg Breeding, Charlottesville, VA
Modeler:	Donald Woo
Manufacturing Process:	Intaglio, Offset
Printer:	Banknote Corporation of America/ SSP
Printed at:	Browns Summit, NC
Press Type:	Alprinta 74
Stamps per Pane:	20
Print Quantity:	30 million stamps
Paper Type:	Phosphor Tagged Paper, Overall
Adhesive Type:	Pressure-sensitive adhesive
Processed at:	Banknote Corporation of America, Browns Summit SC
Colors:	PMS 433, PMS 207 (Intaglio)
Stamp Orientation:	Vertical
Image Area (w x h):	0.77 x 1.05 in./19.56 x 26.67 mm
Overall Size (w x h):	0.91 x 1.19 in./23.11 x 30.22 mm
Full Pane Size (w x h):	5.55 x 5.76 in./140.97 x 146.30 mm
Press Sheets Size (w x h):	16.65 x 23.04 in./ 422.91 x 585.22 mm
Plate Size:	240 stamps per revolution
Plate Numbers:	"S" followed by two (2) single digits
Marginal Markings:	, , , , , , , , , , , , , , , , , , , ,
Front:	Plate numbers in four corners of pane
Back:	© 2014 USPS • USPS logo • Plate
	position diagram • Barcode (587800)
	in upper right and lower left corners of
	pane • Promotional text

Stamp Services,Marketing and Sales, 1-22-15

Stamp Announcement 15-10: Stars and Stripes (Presorted Standard) Stamps







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On February 27, 2015, in Grapevine, TX, the U.S. Postal Service[®] will issue a non-denominated, presorted standard rate (10-cent value) *Stars and Stripes* stamp in three designs, in pressure-sensitive adhesive coils of 3,000 (Item 783100) and 10,000 (Item 783200) stamps.

The stamps will go on sale nationwide February 27, 2015.

This year, the U.S. Postal Service celebrates a symbol of national pride with the *Stars and Stripes* issuance. The design of the three presorted standard stamps, which together form elements of a waving flag, puts a contemporary spin on an American classic. The stamps feature wavy red and white stripes, a blue field, and five-pointed stars. Along the bottom of each stamp are the words "USA Presorted Standard." Art director Greg Breeding designed the stamps illustrated by Nancy Stahl.

To learn more about the stories behind the stamps, visit http://uspsstamps.com.

Initial Supply to Post Offices — \$300.00 Stars and Stripes Presorted Standard PSA Coil of 3,000 Stamps

Stamp Fulfillment Services will not make a subsequent automatic push distribution to Post Offices™. Post Offices may begin ordering stamps through SFS Web by mid-February, which is prior to the FDOI.

Initial Supply to Post Offices — \$1000.00 Stars and Stripes Presorted Standard PSA Coil of 10,000 Stamps

Stamp Fulfillment Services will not make a subsequent automatic push distribution to Post Offices. Post Offices

may begin ordering stamps through SFS Web by mid-February, which is prior to the FDOI.

How to Order the First-Day-of-Issue Postmark

Customers have 60 days to obtain the first-day-of-issue postmark by mail. They may purchase new stamps at their local Post Office, at The Postal Store[®] website at http://www.usps.com/shop, or by calling 800-STAMP-24. They should affix the stamps to envelopes of their choice, address the envelopes (to themselves or others), and place them in a larger envelope addressed to:

Stars and Stripes Stamps Postmaster Grapevine Main Post Office 1251 William D. Tate Avenue Grapevine, TX 76051-9998

After applying the first-day-of-issue postmark, the Postal Service™ will return the envelopes through the mail. There is no charge for the postmark up to a quantity of 50. For more than 50, customers have to pay five cents each. All orders must be postmarked by April 28, 2015.

How to Order First-Day Covers

The Postal Service also offers first-day covers for new stamp issues and Postal Service stationery items post-marked with the official first-day-of-issue cancellation. Each item has an individual catalog number and is offered in the quarterly *USA Philatelic* catalog, online at http://usps.com/shop, or by calling 800-782-6724. Customers may request a free catalog by calling 800-782-6724 or writing to:

U.S. Postal Service Catalog Request PO Box 219014 Kansas City, MO 64121-9014

Philatelic Products

There is one philatelic product for this stamp issue:

■ 783216*, First-Day Cover set of 3, \$3.00.

Items with an asterisk (*) will use the 128 barcode from Stamp Fulfillment Services. All other philatelic products will continue to use barcode series A, with the exception of the Yearbook and the Guide Book.

Issue:	Stars and Stripes Stamps
Item Number:	783100
Denomination & Type	Presorted Standard, Nondenominated
of Issue:	Definitive (10-cent value)
Format:	Coil of 3,000 (3 designs)
Series:	N/A
Issue Date & City:	February 27, 2015, Grapevine,
	TX 76051
Art Director:	Greg Breeding, Charlottesville, VA
Designer:	Greg Breeding, Charlottesville, VA
Typographer:	Greg Breeding, Charlottesville, VA
Artist:	Nancy Stahl, New York, NY
Modeler:	Donald Woo
Manufacturing	Offset
Process:	Bartanta Orana aliana (Amarica (OOD
Printer:	Banknote Corporation of America/SSP
Printed at:	Browns Summit, NC
Press Type:	Alprinta 74
Stamps per Coil:	3,000
Print Quantity:	60,000,000 stamps
Paper Type:	Nonphosphored, Type III
Adhesive Type:	Pressure-sensitive adhesive
Processed at:	Banknote Corporation of America,
	Browns Summit, NC
Colors:	PMS 186, PMS 570, PMS 662
Stamp Orientation:	Vertical
Image Area (w x h):	0.73 x 0.84 in./18.54 x 21.34 mm
Stamp Size (w x h):	0.87 x 0.98 in./22.10 x 24.89 mm
Plate Size:	540 stamps per revolution
Plate Numbers:	"S" followed by three (3) single digits
Coil Number	Plate numbers every 27th stamp below
Frequency:	stamp image

Issue:	Stars and Stripes Stamps
Item Number:	783200
Denomination & Type	Presorted Standard, Nondenominated
of Issue:	Definitive (10-cent value)
Format:	Coil of 10,000 (3 designs)
Series:	N/A
Issue Date & City:	February 27, 2015, Grapevine, TX 76051
Art Director:	Greg Breeding, Charlottesville, VA
Designer:	Greg Breeding, Charlottesville, VA
Typographer:	Greg Breeding, Charlottesville, VA
Artist:	Nancy Stahl, New York, NY
Modeler:	Donald Woo
Manufacturing	Offset
Process:	
Printer:	Banknote Corporation of America/SSP
Printed at:	Browns Summit, NC
Press Type:	Alprinta 74
Stamps per Coil:	10,000
Print Quantity:	1,000,000,000 stamps
Paper Type:	Nonphosphored, Type III
Adhesive Type:	Pressure-sensitive adhesive
Processed at:	Banknote Corporation of America,
	Browns Summit, NC
Colors:	PMS 186, PMS 570, PMS 662
Stamp Orientation:	Vertical
Image Area (w x h):	0.73 x 0.84 in./18.54 x 21.34 mm
Stamp Size (w x h):	0.87 x 0.98 in./22.10 x 24.89 mm
Plate Size:	540 stamps per revolution
Plate Numbers:	"S" followed by three (3) single digits
Coil Number	Plate numbers every 27th stamp below
Frequency:	stamp image

Stamp Services,Marketing and Sales, 1-22-15

Pictorial Postmarks Announcement

As a community service, the Postal Service™ offers pictorial postmarks to commemorate local events celebrated in communities throughout the nation. A list of events for which pictorial postmarks are authorized appears below. The sponsor of the pictorial postmark appears in italics under the date. Also provided are illustrations of these postmarks.

People attending these local events may obtain the postmark in person at the temporary Post Office™ station established there. Those who cannot attend the event but who wish to obtain the postmark may submit a mail order request. Pictorial postmarks are available only for the dates indicated, and requests must be postmarked no later than 30 days following the requested pictorial postmark date.

All requests must include a stamped envelope or post-card bearing at least the minimum First-Class Mail[®] postage. Items submitted for postmark may not include

postage issued after the date of the requested postmark. Such items will be returned unserviced.

Customers wishing to obtain a postmark should affix stamps to any envelope or postcard of their choice, address the envelope or postcard to themselves or others, insert a card of postcard thickness in envelopes for sturdiness, and tuck in the flap. Place the envelope or postcard in a larger envelope and address it to: Pictorial Postmarks, followed by the Name of the Station, Address, City, State, ZIP+4[®] Code, as listed below.

Customers can also send stamped envelopes and postcards without addresses for postmark, as long as they supply a larger envelope with adequate postage and their return address. After applying the pictorial postmark, the Postal Service returns the items (with or without addresses) under addressed protective cover.

The following pictorial postmarks have been extended for 30 days:









January 8, 2015

The Hermitage Home of the People's President
Andrew Jackson Station
Postmaster
3908 Lebanon Road
Hermitage, TN 37076-9998

January 14, 2015

Stephen Decatur Chapter #4, Universal Ship Cancellation Society
Commissioning Station
Postmaster
11251 Rancho Carmel Drive

San Diego, CA 92199-9996

January 15, 2015

Cape Fear Civil War Round Table
Civil War Station
Postmaster
152 North Front Street
Wilmington, NC 28401-3921

January 19, 2015

Town of White Springs
MLK Station
Postmaster
16555 Springs Street
White Springs, FL 32096-1932



January 24, 2015

Town of White Springs Suwanne Bicycle Association Station Postmaster 16555 Springs Street White Springs, FL 32096-1932



February 1, 2015

Southeastern Stamp Expo Hall of Fame Station Postmaster 265 Mitchell Road Norcross, GA 30071-9998



January 30, 2015

Southeastern Stamp Expo College Station Postmaster 265 Mitchell Road Norcross, GA 30071-9998



February 1, 2015

Boy Scouts of America Barefoot Mailman Station Postmaster 2200 NW 72 Avenue #514 Miami, FL 33152-9998



January 31, 2015

Southeastern Stamp Expo Football Station Postmaster 265 Mitchell Road Norcross, GA 30071-9998



February 2, 2015

Business Improvement District of Sun Prairie Groundhog Day Station Postmaster PO Box 9998 Sun Prairie, WI 53590-9998

Stamp Services,
 Marketing and Sales, 1-22-15

How to Order the First-Day-of-Issue Digital Color or Traditional Postmarks

Customers have 60 days to obtain the first-day-of-issue postmarks by mail. They may purchase new stamps at their local Post Office $^{\text{TM}}$, by telephone at 800-STAMP-24, or at The Postal Store $^{\text{®}}$ website at www.usps.com/shop.

Traditional Postmarks

Customers should affix the stamps to envelopes of their choice, address them to themselves or others, or provide a self-addressed return envelope with sufficient postage large enough to accommodate the canceled item. Mail the request to the corresponding city of issuance. There is no charge for the first 50 postmarks. There is a 5-cent charge for each additional postmark over 50. Customers should submit a check, money order, or credit card for payment. After applying the first-day-of-issue postmark, the Postal Service™ will return the envelopes to the customer by U.S. Mail.

All postmark requests should go to the first-day-ofissue city. The first-day-of-issue city Post Office will then forward in bulk all postmark requests to Cancellation Services, Stamp Fulfillment Services, PO Box 449992, Kansas City, MO 64144-9992 by respective Post Offices.

Digital Color Postmarks

Only select stamp issues offer a digital color postmark. Customers may submit #6 or #10 envelopes constructed of paper rated as "laser safe." The Postal Service recommends envelopes of 80-pound Accent Opaque, acid-free, 9/16" side seams with no glue on the flap. The maximum size of all digital color postmarks is 2" high x 4" long. Allow sufficient space on the envelope to accommodate the postmark. Do not use self-adhesive labels for addresses on the envelope. Two test envelopes must be included. There is a minimum of 10 envelopes at 50 cents per postmark required at the time of servicing. Customers should submit a check, money order, or credit card for payment.

The Postal Service reserves the right to not accept hand-painted and other cachet envelopes that are not compatible with our digital color postmark equipment. The Postal Service also reserves the right to substitute traditional black rubber postmarks if use of nonspecified envelopes results in poor image quality or damage to equipment.

Customers should affix the stamps to the envelopes and address them to themselves or others for return through the mail. Or, they may include an additional self-addressed return envelope, large enough to accommodate their canceled items, with sufficient postage affixed for return of their postmarked items. Mail the request for a first-day-of-

issue digital color postmark to the corresponding city of issuance. Post Offices will then forward all customer requests for digital color postmarks to Cancellation Services, Stamp Fulfillment Services, PO Box 449992, Kansas City, MO 64144-9992.

After applying the first-day-of-issue postmark, the Postal Service will return the envelopes to the customer by U.S. Mail.



Wilt Chamberlain Stamps

Retail Manager Philadelphia Metropolitan District 3190 South 70th Street Philadelphia, PA 19153-3244

February 3, 2015



Wilt Chamberlain Stamps

Retail Manager Philadelphia Metropolitan District 3190 South 70th Street Philadelphia, PA 19153-3244

February 3, 2015



Circus Souvenir Sheet

Postmaster 303 Broadway Street Baraboo, WI 53913-6738

February 8, 2015





The War of 1812: Battle of New Orleans Stamp

Marketing Manager 701 Loyola Avenue #10003 New Orleans, LA 70113-9996 March 9, 2015



The War of 1812: Battle of New Orleans Stamp

Marketing Manager 701 Loyola Avenue #10003 New Orleans, LA 70113-9996 March 9, 2015





\$1 Patriotic Wave Stamp

Cancellation Services 8300 NE Underground Drive, Pillar 210 Kansas City, MO 64144-0001

March 13, 2015



Love: Forever Hearts Stamps

Postmaster Richmond Post Office 1801 Brook Road Richmond, VA 23232-9996

March 23, 2015

Digital Color Pictorial



\$2 Patriotic Wave Stamp

Norcross Main Office 265 Mitchell Road Norcross, GA 30071-9998

March 31, 2015

Digital Color Pictorial



Lunar New Year: Year of the Ram Stamp

Attention: Station Manager Chinatown Station 867 Stockton Street San Francisco, CA 94108-9998

April 8, 2015

Digital Color Pictorial



Robert Robinson Taylor Stamp

Special Events PO Box 92282 Washington, DC 20090-2282

April 13, 2015

Black and White Pictorial



Robert Robinson Taylor Stamp

Special Events PO Box 92282 Washington, DC 20090-2282

April 13, 2015

Digital Color Pictorial



The Vintage Rose Stamp

Postmaster Riverside Main Post Office 3890 Orange Street Riverside, CA 92501-3638

April 15, 2015

Digital Color Pictorial



The Vintage Tulip Stamp

Postmaster Riverside Main Post Office 3890 Orange Street Riverside, CA 92501-3638

April 15, 2015

Digital Color Pictorial

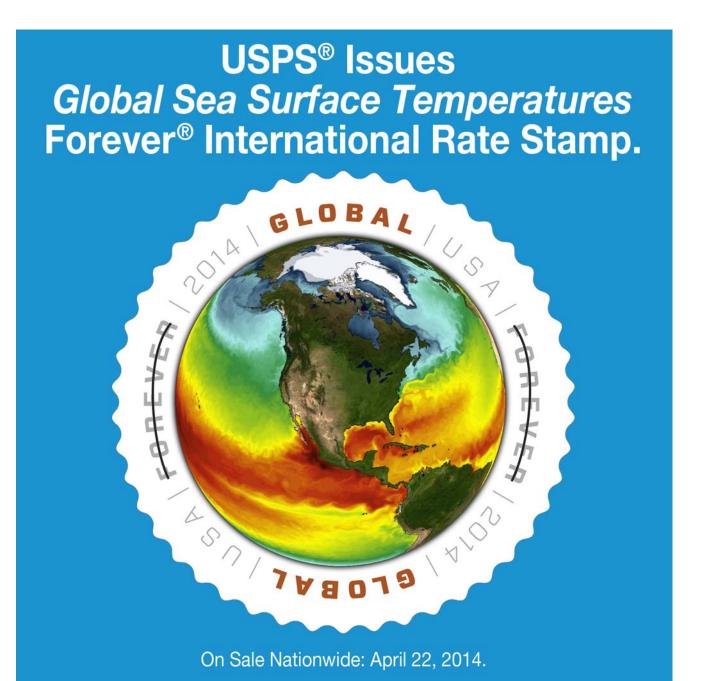
Supply Management

USPS Headquarters Managers and Field Installation Heads: February 2015 Semi-Annual Capital Property Review

The next Semi-Annual Capital Property Review is scheduled to begin on February 2, 2015; the completion deadline is February 17, 2015. If you are the Material Accountability Officer (MAO) or are responsible for conducting the Semi-Annual Capital Property Review and you need training or guidance, please contact a supporting Asset Accountability Service Center at the following link: http://blue.usps.gov/purchase/assetmgnt/am_aasc_home.htm.

An MAO training course is also available on the Learning Management System website — the course number is 10023576. The course provides basic instructions on how to track, transfer, and dispose of equipment and includes guidance on completing a Semi-Annual Capital Property Review and its associated forms.

Asset Management Performance and Accountability,
 Supply Management, 1-22-15



Postal Bulletin 2014 Annual Index

January - December 2014

PB 22380 - 22405

The following articles are updated regularly in the Postal Bulletin and are not listed in the index:

- Counterfeit Canadian Money Order Forms.
- Domestic Orders.
- How to Order the First-Day-of-Issue Digital Color or Traditional Postmarks.
- Invalid Express Mail Corporate Account Numbers.
- Mail Alert.
- Missing Children Posters.
- Missing, Lost, or Stolen Canadian Money Order Forms.
- Missing, Lost, or Stolen U.S. Money Order Forms.

- Overseas Military/Diplomatic Mail.
- Pictorial Postmarks Announcement.
- Post Office Changes.
- Stamps by Mail Brochure Ordering Information.
- Thrift Savings Plan Fact Sheet.
- Toll-Free Number Available to Verify Canadian Money Orders.
- Verifying U.S. Postal Service Money Orders.
- What's New on USPS.com?
- Withholding of Mail Orders.

- A -

ADDRESS MANAGEMENT
Change of Address Update
ADMINISTRATIVE SUPPORT MANUAL
New Deal Art Collection (ASM Revision)
Security (ASM Revision)
- C -
CONSUMER/CUSTOMER RELATIONS
See also Publicity Kits.
2014 Holiday Philatelic Products
2014 Stamp Yearbook and The Postal Service Guide to U.S. Stamps — 41st Edition
Be Prepared — Election and Political Mail on the Rise
C. Alfred "Chief" Anderson Stamp (<i>Publicity Kit</i>)
Connecting Senders to Receivers
Election Mail 2014 (<i>Publicity Kit</i>)
Energy Action Month 2014 — Tips for Advanced Energy Savers (Publicity Kit)
Holiday Overview 2014: This Is Our Season (<i>Publicity Kit</i>)
Honoring Heroes: Vance Blanchard, Rural Letter Carrier
Mailbox Improvement Week, May 18–24, 2014 (Field Information Kit)
Medal of Honor: Korean War Forever Stamps (Publicity Kit)
National Consumer Protection Week, March 2–8, 2014 (Field Information Kit)
National Dog Bite Prevention Week, May 18–24, 2014 (Field Information Kit)
National Passport Awareness Month: A U.S. Passport is Your Key to International Travel (Cover Story)
October is National Stamp Collecting Month: Holy Philately! It's Batman! (Cover Story)
COMMUNICATIONS
2013 Dog Attack Rankings by City
25.5 25g

- D -

DELIVERY

2014 National Rural Route Mail Count	22381 (01-23-14)
Mailbox Improvement Week, May 18–24, 2014 (Field Information Kit)	22389 (05-15-14)

DIRECTIVES

See also Administrative Support Manual, Domestic Mail Manual, Employee and Labor Relations Manual, Handbooks, International Mail Manual, Management Instructions, Posters, and Publications.

DIRECTIVES AND FORMS UPDATE

DIRECTIVES AND FORMS UPDATE	
Directives and Forms Update (Publication 223 Revision)	(03-06-14)
Directives and Forms Update (Publication 223 Revision)	(05-01-14)
Directives and Forms Update (Publication 223 Revision)	(07-10-14)
Directives and Forms Update (Publication 223 Revision)	(10-02-14)
Directives and Forms Update (Publication 223 Revision)	(12-25-14)
DOMESTIC MAIL MANUAL	
See also Labeling Lists.	
Additional and Extra Services (DMM Revision)	(01-09-14)
Additional Changes to Periodicals Sacking Requirements (DMM Revision)	. ,
Authorized PC Postage Providers (DMM Revision)	
Clarification — Centralized Account Processing System (CAPS) (DMM Revision)	
Clarification — Preparing Pallets (DMM Revision)	
Clarification of Periodicals Carrier Route Eligibility (DMM Revision)	
Clarification of Permit Fee Waiver in Participation Requirements for Full-Service Pieces (DMM Revision)	(06-26-14)
Clarification of Pricing Eligibility for Standard Mail Saturation Flats (DMM Revision)	(02-20-14)
Clarifications for Flats Sequencing System Sortation (DMM Revision)	(01-23-14)
Clarifications to Extra Services Standards (DMM Revision)	(11-27-14)
Commercial Prices for Ground Return Service (DMM Clarification)	(05-29-14)
Delayed Implementation Date for New Standards for Parcels Containing Hazardous Materials (DMM Revision)	(03-20-14)
Domestic Competitive Products Pricing and Mailing Standards Changes (DMM Correction)	(09-04-14)
Domestic Competitive Products Pricing and Mailing Standards Changes (DMM Revision)	(08-21-14)
Domestic Mail Manual Streamlining (DMM Revision)	(05-29-14)
Domestic Mail Manual Streamlining (DMM Revision)	` ,
Domestic Mail Manual Streamlining (DMM Revision)	(10-02-14)
DMM Deferral of Effective Date: Elimination of Business Reply Mail (BRM) Parcels	,
eDoc Volume Criteria for Single-Piece First-Class Mail (DMM Correction)	
eDoc Volume Criteria for Single-Piece First-Class Mail (DMM Revision)	,
FSS Facility Pallets (DMM Revision)	
Hold For Pickup Service Expanded to Additional Products (DMM Revision)	
Implementation of Full-Service Intelligent Mail Requirements (DMM Revision)	,
Inclusion of "Diplomatic Post Office (DPO)" for Mail Balloting Materials (DMM Revision)	,
Inclusion of "Diplomatic Post Office (DPO)" to Various Standards (DMM Revision)	(02-20-14)
Inclusion of "Diplomatic Post Office (DPO)" When Sending Hazardous, Restricted, or Perishable Materials (DMM Revision)	(04-17-14)
Labeling List L012 for Automation Letter 5-Digit ZIP Code Scheme Combinations (DMM Revision)	
New Commercial Service Premium Forwarding Service Commercial (DMM Revision)	,
New Mailing Standards for Domestic Mailing Services Products (DMM Revision)	. ,
New Mailing Standards for Domestic Mailing Services Products (DMM Revision)	,
New Options for Restricted Delivery and Pickup On Demand Services (DMM Revision)	
New Priority Mail Window Flat Rate Envelope (DMM Revision)	
Premium Forwarding Service Commercial Replaced Priority Mail Reshipment (DMM Correction)	
Priority Mail Express Delivery Times (DMM Correction)	
Qualified Business Reply Mail — Revised PS Form 6805 (DMM Revision)	
Revised Postage and Fee Refund Criteria (DMM Revision)	(06-26-14)
Updated Internet Change of Address Credit Card Authentication Fee (DMM Correction)	(03-20-14)
USPS Package Intercept Automated Retail Requests — Delayed Implementation (DMM Clarification)	(01-23-14)
LICEC Beatings Interested Automated Batail Beautiful Insulance to Control (BANA Obstification)	(00 00 14)

- E -

EMPLOYEE AND LABOR RELATIONS MANUAL

Administrative Salary Offsets (ELM Revision)	. 22396 (08-21-14)
Collection of Postal Debts From Nonbargaining Unit Employees by Salary Offset (ELM Revision)	. 22396 (08-21-14)
Employee Benefits (ELM Revision)	. 22404 (12-11-14)
Employee Relations (ELM Revision).	. 22394 (07-24-14)

Employment and Placement (ELM Revision)	,
Employment and Placement (ELM Revision)	,
Federal Employees Health Benefits Program (ELM Revision)	,
Injury Compensation Program (ELM Revision)	
Labor Relations (ELM Revision)	,
Labor Relations (ELM Revision)	,
Organizational Structure Policies and Job Evaluation Processes (ELM Revision)	
Pay Administration (ELM Revision)	4)
Pay Administration (ELM Revision)	4)
Pay Administration (ELM Revision)	4)
Reductions in Grade (ELM Revision)	,
Reporting Requirements of Employee Noncash Tangible Awards (ELM Revision)	4)
Smoking (ELM Revision)	4)
Training and Development (ELM Revision)	4)
EMPLOYEES	
See also Employee and Labor Relations Manual, RIF Competitive Areas, Safety and Health, and	
Voice of the Employee.	
General	
2014 Open Season and Other Benefits and Payroll Election Opportunities	4)
Equal Employment Opportunity Statement	
Flexible Spending Accounts 2014 Open Season: November 10–December 21, 2014	-
Health Benefits Open Season	,
National Employee Emergency Hotline Enhancements	,
New Employee Password Replaces 4-digit USPS PIN for Online HR Access	,
New Employee Password Replaces 4-digit USPS PIN for Online HR Access	,
New Employee Password Replaces 4-digit USPS PIN for Online HR Access	,
New Password System to be Rolled Out — Password Will Replace Employee PIN Online	,
New Password System to be Rolled Out — Password Will Replace Employee PIN Online	,
Notice to All Post Offices with Rural Delivery Service: Rural Carrier Guarantee Period	4)
The Health Benefits, Dental, and Vision Programs are Available on LiteBlue: You Will Have 24/7 Access to the Program Information You Need	4)
The Health Benefits, Dental, and Vision Programs are Going Green: LiteBlue will Provide You with 24/7 Access to the Program Information You Need	4)
The Health Benefits, Dental, and Vision Programs are Going Green: LiteBlue will Provide You with 24/7 Access to the Program Information You Need	4)
RIF Competitive Areas for the Postal Service	,
RIF Competitive Areas for the Postal Service	,
RIF Competitive Areas for the Postal Service	,
USPS Non-Career Employee Health Benefits Plan Open Season	,
ENVIRONMENT	.,
See Sustainability.	
EQUIPMENT MAINTENANCE ALLOWANCE SCHEDULE	
Equipment Maintenance Allowance Schedule for Rural Routes	,
Equipment Maintenance Allowance Schedule for Rural Routes	,
Equipment Maintenance Allowance Schedule for Rural Routes	4)
-F-	
FIELD INFORMATION KITS	
Mailbox Improvement Week, May 18–24, 2014 (Field Information Kit)	4)
National Consumer Protection Week, March 2–8, 2014 (Field Information Kit).	
National Dog Bite Prevention Week, May 18–24, 2014 (Field Information Kit)	,
Open Season Kit 2014 (Field Information Kit)	
	+)
FINANCE	
See also Equipment Maintenance Allowance Schedule, Forms, Handbooks, International Reply Coupons, and Pay Dates and Leave Year.	
2013 Tax Information: Form W-2 Wage and Tax Statement; Form 1099	4)
2014 Bank Secrecy Act Mandatory Training is Available	4)
2015 Pay Dates and Leave Year	4)

2015 Social Security and Medicare Tax Withholding Rates and Limits	
2015 Social Security and Medicare Tax Withholding Rates and Limits	
Accounting for Stamp Stock Shipment Discrepancies	
Avoid Travel Card Foreign Currency Conversion Fees	
BSA Updates	
Christmas Pay Procedures for Rural Carriers	
Claims Process Updates	,
Claims Process Updates — Domestic and International	
Federal Agency Stamp Orders	
Federal Income Tax Withholding	,
Federal Taxation Percentages for Supplemental Wages	
Finance Number Control Master (FNCM) Request Freeze	
Fiscal Year 2014 Closing Guidance: Message From the Controller	
Forever Stamp Stock Revaluation Instructions	
Forever Stamps Price Change Instructions for Stamps by Mail Orders	
Form W-2, Wage and Tax Statement — Changing Your Current Mailing Address	
Form W-4, Completion for Employees Claiming Exempt Status for 2014	
IRS Reporting Requirements of Attorney Fees, Back Pay, or Wages	
Local Tax Code Information	22402 (11-13-14)
Semipostal Stamp Revaluation Instructions	
Travel Card Credit Limits Lowered to One Dollar on Infrequent Traveler's Accounts	22393 (07-10-14)
Wage Overpayment Indebtedness —Tax Treatment	22402 (11-13-14)
FORMS	
Barcoded PS Form 3533	22390 (05-29-14)
PS Form 17-G Revision: Federal Agency Stamp Orders.	,
PS Form 800-B is Now Obsolete.	
PS Form 991 Revision	, ,
PS Form 3533, Application for Refund of Fees, Products, and Withdrawal of Customer Accounts	,
PS Form 3972 Revision	
PS Forms 4600, 4601, and 4602	• •
PS Form 8105-A, Funds Transaction Report, and PS 8105-B, Suspicious Transaction Report, Revisions	,
PS Form 8170 Reminder: Reporting Procedure for Freedom of Information Act Requests	
Updated Periodicals Application Forms	
Opulica i Citodicais Application i Offis	22404 (12 11 14)
- H -	
HANDBOOKS	
Handbook F-18 is Now Available	00000 (00 00 14)
Revised Handbook AS-353, Guide to Privacy, the Freedom of Information Act, and Records Management	,
Revised Handbook AS-353, Guide to Privacy, the Freedom of Information Act, and Records Management	,
	,
Revised Handbook AS-353, Privacy Act System of Records	,
Revised Handbook AS-701, Bill of Lading Document Retention	
Revised Handbook AS-709, Local Buying and Purchase Card Policies and Procedures	
Revised Handbook AS-805, Information Security	•
Revised Handbook EL-304, Maintenance Selection System	,
Revised Handbook EL-312, Revision	,
Revised Handbook EL-312, Revision	` ,
Revised Handbook EL-312, Assignment, Reassignment, and Promotion.	
Revised Handbook EL-312, Limiting Area of Consideration	
Revised Handbook EL-312, Preemployment Interview	22397 (09-04-14)
Revised Handbook EL-312, Recruitment	00404/45 ** **
Revised Handbook EL-312, Suitability	` ,
Revised Handbook EL-312, Supervisor Selection Process	22391 (06-12-14)
Revised Handbook EL-380, Changes to Guidance for PCES Employees on Annual Leave Carryover	22391 (06-12-14) 22397 (09-04-14)
	22391 (06-12-14) 22397 (09-04-14) 22380 (01-09-14)
Revised Handbook EL-801, Smoking	22391 (06-12-14) 22397 (09-04-14) 22380 (01-09-14) 22389 (05-15-14)
Revised Handbook EL-801, Smoking	22391 (06-12-14) 22397 (09-04-14) 22380 (01-09-14) 22389 (05-15-14) 22394 (07-24-14)
Revised Handbook EL-801, Smoking	22391 (06-12-14) 22397 (09-04-14) 22380 (01-09-14) 22389 (05-15-14) 22394 (07-24-14) 22389 (05-15-14)
Revised Handbook EL-801, Smoking Revised Handbook F-15, Travel and Relocation Revised Handbook F-15, Travel Cards Revised Handbook RE-1, New Deal Art Collection	22391 (06-12-14) 22397 (09-04-14) 22380 (01-09-14) 22389 (05-15-14) 22394 (07-24-14) 22389 (05-15-14) 22395 (08-07-14)
Revised Handbook EL-801, Smoking	22391 (06-12-14) 22397 (09-04-14) 22380 (01-09-14) 22389 (05-15-14) 22394 (07-24-14) 22389 (05-15-14) 22395 (08-07-14)

HEROES HUMAN RESOURCES See Employees. - 1 -INFORMATION SECURITY Notification of Cyber Intrusion and Employee Data Compromise; Special PMG Video Message INFORMATION TECHNOLOGY INSPECTION SERVICE INTERNATIONAL MAIL INTERNATIONAL MAIL MANUAL

Individual Country Listings for Bangladesh, France, and Morocco (IMM Revision)22405 (12-25-14)Individual Country Listings for Brazil and the Cayman Islands (IMM Revision)22382 (02-06-14)Individual Country Listing for Uruguay (IMM Revision)22390 (05-29-14)International Inquiry Online (IMM Revision)22398 (09-18-14)International Money Orders to Mexico (IMM Revision)22405 (12-25-14)IPA and ISAL Service to Cuba (IMM Correction)22396 (08-21-14)ISAL Service to Japan and Great Britain (IMM Revision)22396 (08-21-14)

Mailing Free Matter for the Blind (IMM Revision)	, ,
Minimum Weight for IPA and ISAL Mixed Country Price Groups (IMM Correction)	
New Contact Information for Requesting Postage Refunds from Foreign Countries (IMM Revision)	,
Packaging and Shipping International Cremated Remains (IMM Revision)	
Packaging and Shipping International Cremated Remains (IMM Revision)	,
Postponement of Changes to Two Country Names (IMM Revision)	,
Postal Qualified Wholesaler and Global Direct Entry Wholesaler Programs (IMM Revision)	
Priority Mail Express International Service Is Available to Lebanon (IMM Revision)	,
Priority Mail Express International Weight Limit for Macao (IMM Revision)	
Reference for Tokelau (IMM Revision)	22390 (05-29-14)
References for Dangerous Goods (IMM Revision)	
Size and Weight Limits for Australia (IMM Revision)	22394 (07-24-14)
Special Drawing Right Values and Indemnity Limits for Ordinary Priority Mail International Parcels and	
Registered Mail Service (IMM Revision)	22402 (11-13-14)
Temporary Suspension of Electronic USPS Delivery Confirmation International Service to Various	00004 (00 40 44)
Countries (IMM Revision)	,
Updated U.S. Census Bureau Requirements When Sending an International Shipment (IMM Revision)	
U.S. Census Requirements for Sending an International Shipment (IMM Revision)	22403 (11-27-14)
-L-	
LABOR RELATIONS	
Penalty Overtime Exclusion	22401 (10-30-14)
Postal Service Policy on Workplace Harassment	22392 (06-26-14)
LABELING LISTS	
Labeling List Changes	22385 (03-20-14)
Labeling List Changes	, ,
Labeling List Changes	,
Labeling List Changes	,
Labeling List Changes	,
Labeling List Changes	,
Labeling List Changes	22402 (11 10 14)
Labeling List Onlanges	22/10/ (12-11-17)
	22404 (12-11-14)
- M -	22404 (12-11-14)
	22404 (12-11-14)
MAILBOX IMPROVEMENT WEEK	, ,
MAILBOX IMPROVEMENT WEEK Mailbox Improvement Week, May 18–24, 2014 (Field Information Kit)	, ,
MAILBOX IMPROVEMENT WEEK Mailbox Improvement Week, May 18–24, 2014 (Field Information Kit)	, ,
MAILBOX IMPROVEMENT WEEK Mailbox Improvement Week, May 18–24, 2014 (Field Information Kit)	22389 (05-15-14)
MAILBOX IMPROVEMENT WEEK Mailbox Improvement Week, May 18–24, 2014 (Field Information Kit) MAILING AND SHIPPING See also Domestic Mail Manual, International Mail Manual, Labeling Lists, and Mover's Guide. 2014 Postal Explorer CDs Available to Manual Post Offices.	22389 (05-15-14) 22390 (05-29-14)
MAILBOX IMPROVEMENT WEEK Mailbox Improvement Week, May 18–24, 2014 (Field Information Kit)	22389 (05-15-14) 22390 (05-29-14)
MAILBOX IMPROVEMENT WEEK Mailbox Improvement Week, May 18–24, 2014 (Field Information Kit) MAILING AND SHIPPING See also Domestic Mail Manual, International Mail Manual, Labeling Lists, and Mover's Guide. 2014 Postal Explorer CDs Available to Manual Post Offices.	22389 (05-15-14) 22390 (05-29-14)
MAILBOX IMPROVEMENT WEEK Mailbox Improvement Week, May 18–24, 2014 (Field Information Kit) MAILING AND SHIPPING See also Domestic Mail Manual, International Mail Manual, Labeling Lists, and Mover's Guide. 2014 Postal Explorer CDs Available to Manual Post Offices. Growing the USPS "Returns" Business: Nobody Does It Better!	22389 (05-15-14) 22390 (05-29-14) 22405 (12-25-14)
MAILBOX IMPROVEMENT WEEK Mailbox Improvement Week, May 18–24, 2014 (Field Information Kit) MAILING AND SHIPPING See also Domestic Mail Manual, International Mail Manual, Labeling Lists, and Mover's Guide. 2014 Postal Explorer CDs Available to Manual Post Offices. Growing the USPS "Returns" Business: Nobody Does It Better! MANAGEMENT INSTRUCTIONS	22389 (05-15-14) 22390 (05-29-14) 22405 (12-25-14) 22389 (05-15-14)
MAILBOX IMPROVEMENT WEEK Mailbox Improvement Week, May 18–24, 2014 (Field Information Kit) MAILING AND SHIPPING See also Domestic Mail Manual, International Mail Manual, Labeling Lists, and Mover's Guide. 2014 Postal Explorer CDs Available to Manual Post Offices. Growing the USPS "Returns" Business: Nobody Does It Better! MANAGEMENT INSTRUCTIONS Management Instruction: FM-640-2014-2, Government-Issued, Individually Billed Travel Charge Cards	22389 (05-15-14) 22390 (05-29-14) 22405 (12-25-14) 22389 (05-15-14) 22394 (07-24-14)
MAILBOX IMPROVEMENT WEEK Mailbox Improvement Week, May 18–24, 2014 (Field Information Kit) MAILING AND SHIPPING See also Domestic Mail Manual, International Mail Manual, Labeling Lists, and Mover's Guide. 2014 Postal Explorer CDs Available to Manual Post Offices. Growing the USPS "Returns" Business: Nobody Does It Better! MANAGEMENT INSTRUCTIONS Management Instruction: FM-640-2014-2, Government-Issued, Individually Billed Travel Charge Cards Management Instruction: FM-640-2014-1 and Use of Updated Notice 4314-C New Management Instruction (MI) EL-650-2014-2: Representation of Postal Service Employees	22389 (05-15-14) 22390 (05-29-14) 22405 (12-25-14) 22389 (05-15-14) 22394 (07-24-14) 22403 (11-27-14)
MAILBOX IMPROVEMENT WEEK Mailbox Improvement Week, May 18–24, 2014 (Field Information Kit) MAILING AND SHIPPING See also Domestic Mail Manual, International Mail Manual, Labeling Lists, and Mover's Guide. 2014 Postal Explorer CDs Available to Manual Post Offices. Growing the USPS "Returns" Business: Nobody Does It Better! MANAGEMENT INSTRUCTIONS Management Instruction: FM-640-2014-2, Government-Issued, Individually Billed Travel Charge Cards Management Instruction: FM-640-2014-1 and Use of Updated Notice 4314-C	22389 (05-15-14) 22390 (05-29-14) 22405 (12-25-14) 22389 (05-15-14) 22394 (07-24-14) 22403 (11-27-14)
MAILBOX IMPROVEMENT WEEK Mailbox Improvement Week, May 18–24, 2014 (Field Information Kit) MAILING AND SHIPPING See also Domestic Mail Manual, International Mail Manual, Labeling Lists, and Mover's Guide. 2014 Postal Explorer CDs Available to Manual Post Offices. Growing the USPS "Returns" Business: Nobody Does It Better! MANAGEMENT INSTRUCTIONS Management Instruction: FM-640-2014-2, Government-Issued, Individually Billed Travel Charge Cards Management Instruction: FM-640-2014-1 and Use of Updated Notice 4314-C New Management Instruction (MI) EL-650-2014-2: Representation of Postal Service Employees	22389 (05-15-14) 22390 (05-29-14) 22405 (12-25-14) 22389 (05-15-14) 22394 (07-24-14) 22403 (11-27-14)
MAILBOX IMPROVEMENT WEEK Mailbox Improvement Week, May 18–24, 2014 (Field Information Kit) MAILING AND SHIPPING See also Domestic Mail Manual, International Mail Manual, Labeling Lists, and Mover's Guide. 2014 Postal Explorer CDs Available to Manual Post Offices. Growing the USPS "Returns" Business: Nobody Does It Better! MANAGEMENT INSTRUCTIONS Management Instruction: FM-640-2014-2, Government-Issued, Individually Billed Travel Charge Cards Management Instruction: FM-640-2014-2, Government-Issued, Individually Billed Travel Charge Cards Management Instruction PO-160-2014-1 and Use of Updated Notice 4314-C New Management Instruction (MI) EL-650-2014-2: Representation of Postal Service Employees in Administrative Proceedings. MARKETING	22389 (05-15-14) 22390 (05-29-14) 22405 (12-25-14) 22389 (05-15-14) 22394 (07-24-14) 22403 (11-27-14) 22387 (04-17-14)
MAILBOX IMPROVEMENT WEEK Mailbox Improvement Week, May 18–24, 2014 (Field Information Kit) MAILING AND SHIPPING See also Domestic Mail Manual, International Mail Manual, Labeling Lists, and Mover's Guide. 2014 Postal Explorer CDs Available to Manual Post Offices. Growing the USPS "Returns" Business: Nobody Does It Better! MANAGEMENT INSTRUCTIONS Management Instruction: FM-640-2014-2, Government-Issued, Individually Billed Travel Charge Cards. Management Instruction: FM-640-2014-2, Government-Issued, Individually Billed Travel Charge Cards. Management Instruction PO-160-2014-1 and Use of Updated Notice 4314-C. New Management Instruction (MI) EL-650-2014-2: Representation of Postal Service Employees in Administrative Proceedings. MARKETING 2014 Holiday Philatelic Products.	22389 (05-15-14) 22390 (05-29-14) 22405 (12-25-14) 22389 (05-15-14) 22394 (07-24-14) 22403 (11-27-14) 22387 (04-17-14) 22404 (12-11-14)
MAILBOX IMPROVEMENT WEEK Mailbox Improvement Week, May 18–24, 2014 (Field Information Kit) MAILING AND SHIPPING See also Domestic Mail Manual, International Mail Manual, Labeling Lists, and Mover's Guide. 2014 Postal Explorer CDs Available to Manual Post Offices. Growing the USPS "Returns" Business: Nobody Does It Better! MANAGEMENT INSTRUCTIONS Management Instruction: FM-640-2014-2, Government-Issued, Individually Billed Travel Charge Cards Management Instruction: FM-640-2014-2, Government-Issued, Individually Billed Travel Charge Cards Management Instruction PO-160-2014-1 and Use of Updated Notice 4314-C New Management Instruction (MI) EL-650-2014-2: Representation of Postal Service Employees in Administrative Proceedings. MARKETING 2014 Holiday Philatelic Products. 2014 Mailing Promotions	22389 (05-15-14) 22390 (05-29-14) 22405 (12-25-14) 22389 (05-15-14) 22384 (07-24-14) 22403 (11-27-14) 22387 (04-17-14) 22404 (12-11-14) 22380 (01-09-14)
MAILBOX IMPROVEMENT WEEK Mailbox Improvement Week, May 18–24, 2014 (Field Information Kit) MAILING AND SHIPPING See also Domestic Mail Manual, International Mail Manual, Labeling Lists, and Mover's Guide. 2014 Postal Explorer CDs Available to Manual Post Offices. Growing the USPS "Returns" Business: Nobody Does It Better! MANAGEMENT INSTRUCTIONS Management Instruction: FM-640-2014-2, Government-Issued, Individually Billed Travel Charge Cards. Management Instruction: FM-640-2014-2, Government-Issued, Individually Billed Travel Charge Cards. Management Instruction PO-160-2014-1 and Use of Updated Notice 4314-C. New Management Instruction (MI) EL-650-2014-2: Representation of Postal Service Employees in Administrative Proceedings. MARKETING 2014 Holiday Philatelic Products.	22389 (05-15-14) 22390 (05-29-14) 22405 (12-25-14) 22389 (05-15-14) 22394 (07-24-14) 22403 (11-27-14) 22387 (04-17-14) 22404 (12-11-14) 22380 (01-09-14) 22395 (08-07-14)
MAILBOX IMPROVEMENT WEEK Mailbox Improvement Week, May 18–24, 2014 (Field Information Kit). MAILING AND SHIPPING See also Domestic Mail Manual, International Mail Manual, Labeling Lists, and Mover's Guide. 2014 Postal Explorer CDs Available to Manual Post Offices. Growing the USPS "Returns" Business: Nobody Does It Better! MANAGEMENT INSTRUCTIONS Management Instruction: FM-640-2014-2, Government-Issued, Individually Billed Travel Charge Cards Management Instruction: FM-640-2014-2, Government-Issued, Individually Billed Travel Charge Cards Management Instruction PO-160-2014-1 and Use of Updated Notice 4314-C New Management Instruction (MI) EL-650-2014-2: Representation of Postal Service Employees in Administrative Proceedings. MARKETING 2014 Holiday Philatelic Products. 2014 Mailing Promotions. 2014 Mailing Promotions: Opening the Door to Innovation and Technology Connecting Senders to Receivers.	22389 (05-15-14) 22390 (05-29-14) 22405 (12-25-14) 22389 (05-15-14) 22394 (07-24-14) 22403 (11-27-14) 22387 (04-17-14) 22404 (12-11-14) 22395 (08-07-14) 22400 (10-16-14)
MAILBOX IMPROVEMENT WEEK Mailbox Improvement Week, May 18–24, 2014 (Field Information Kit). MAILING AND SHIPPING See also Domestic Mail Manual, International Mail Manual, Labeling Lists, and Mover's Guide. 2014 Postal Explorer CDs Available to Manual Post Offices. Growing the USPS "Returns" Business: Nobody Does It Better! MANAGEMENT INSTRUCTIONS Management Instruction: FM-640-2014-2, Government-Issued, Individually Billed Travel Charge Cards. Management Instruction: FM-640-2014-2, Government-Issued, Individually Billed Travel Charge Cards. Management Instruction PO-160-2014-1 and Use of Updated Notice 4314-C. New Management Instruction (MI) EL-650-2014-2: Representation of Postal Service Employees in Administrative Proceedings. MARKETING 2014 Holiday Philatelic Products. 2014 Mailing Promotions: Opening the Door to Innovation and Technology Connecting Senders to Receivers. Growing the USPS "Returns" Business: Nobody Does It Better!	22389 (05-15-14) 22390 (05-29-14) 22405 (12-25-14) 22389 (05-15-14) 22394 (07-24-14) 22403 (11-27-14) 22387 (04-17-14) 22404 (12-11-14) 22380 (01-09-14) 22395 (08-07-14) 22400 (10-16-14) 22405 (12-25-14)
MAILBOX IMPROVEMENT WEEK Mailbox Improvement Week, May 18–24, 2014 (Field Information Kit) MAILING AND SHIPPING See also Domestic Mail Manual, International Mail Manual, Labeling Lists, and Mover's Guide. 2014 Postal Explorer CDs Available to Manual Post Offices. Growing the USPS "Returns" Business: Nobody Does It Better! MANAGEMENT INSTRUCTIONS Management Instruction: FM-640-2014-2, Government-Issued, Individually Billed Travel Charge Cards Management Instruction: FM-640-2014-2, Government-Issued, Individually Billed Travel Charge Cards Management Instruction PO-160-2014-1 and Use of Updated Notice 4314-C New Management Instruction (MI) EL-650-2014-2: Representation of Postal Service Employees in Administrative Proceedings. MARKETING 2014 Holiday Philatelic Products. 2014 Mailing Promotions 2014 Mailing Promotions: Opening the Door to Innovation and Technology Connecting Senders to Receivers Growing the USPS "Returns" Business: Nobody Does It Better! Holiday Overview 2014: This Is Our Season (Publicity Kit)	22389 (05-15-14) 22390 (05-29-14) 22405 (12-25-14) 22389 (05-15-14) 22394 (07-24-14) 22403 (11-27-14) 22387 (04-17-14) 22404 (12-11-14) 22380 (01-09-14) 22395 (08-07-14) 22400 (10-16-14) 22405 (12-25-14)
Mailbox Improvement Week, May 18–24, 2014 (Field Information Kit) Mailing And Shipping See also Domestic Mail Manual, International Mail Manual, Labeling Lists, and Mover's Guide. 2014 Postal Explorer CDs Available to Manual Post Offices. Growing the USPS "Returns" Business: Nobody Does It Better! MANAGEMENT INSTRUCTIONS Management Instruction: FM-640-2014-2, Government-Issued, Individually Billed Travel Charge Cards Management Instruction FM-640-2014-2, Government-Issued, Individually Billed Travel Charge Cards Management Instruction PO-160-2014-1 and Use of Updated Notice 4314-C New Management Instruction (MI) EL-650-2014-2: Representation of Postal Service Employees in Administrative Proceedings. MARKETING 2014 Holiday Philatelic Products 2014 Mailing Promotions. 2014 Mailing Promotions: Opening the Door to Innovation and Technology Connecting Senders to Receivers. Growing the USPS "Returns" Business: Nobody Does It Better! Holiday Overview 2014: This Is Our Season (Publicity Kit) MOVER'S GUIDE	22389 (05-15-14) 22390 (05-29-14) 22405 (12-25-14) 22389 (05-15-14) 22394 (07-24-14) 22403 (11-27-14) 22387 (04-17-14) 22404 (12-11-14) 22380 (01-09-14) 22395 (08-07-14) 22400 (10-16-14) 22405 (12-25-14) 22401 (10-30-14)
MAILBOX IMPROVEMENT WEEK Mailbox Improvement Week, May 18–24, 2014 (Field Information Kit) MAILING AND SHIPPING See also Domestic Mail Manual, International Mail Manual, Labeling Lists, and Mover's Guide. 2014 Postal Explorer CDs Available to Manual Post Offices. Growing the USPS "Returns" Business: Nobody Does It Better! MANAGEMENT INSTRUCTIONS Management Instruction: FM-640-2014-2, Government-Issued, Individually Billed Travel Charge Cards. Management Instruction: FM-640-2014-1 and Use of Updated Notice 4314-C. New Management Instruction (MI) EL-650-2014-2: Representation of Postal Service Employees in Administrative Proceedings. MARKETING 2014 Holiday Philatelic Products. 2014 Mailing Promotions. 2014 Mailing Promotions: Opening the Door to Innovation and Technology Connecting Senders to Receivers Growing the USPS "Returns" Business: Nobody Does It Better! Holiday Overview 2014: This Is Our Season (Publicity Kit) MOVER'S GUIDE Publication 75, Mover's Guide, News	22389 (05-15-14) 22390 (05-29-14) 22405 (12-25-14) 22389 (05-15-14) 22394 (07-24-14) 22403 (11-27-14) 22387 (04-17-14) 22404 (12-11-14) 22380 (01-09-14) 22405 (12-25-14) 22401 (10-30-14) 22380 (01-09-14)
MAILBOX IMPROVEMENT WEEK Mailbox Improvement Week, May 18–24, 2014 (Field Information Kit) MAILING AND SHIPPING See also Domestic Mail Manual, International Mail Manual, Labeling Lists, and Mover's Guide. 2014 Postal Explorer CDs Available to Manual Post Offices. Growing the USPS "Returns" Business: Nobody Does It Better! MANAGEMENT INSTRUCTIONS Management Instruction: FM-640-2014-2, Government-Issued, Individually Billed Travel Charge Cards Management Instruction: FM-640-2014-2, Government-Issued, Individually Billed Travel Charge Cards Management Instruction FM-640-2014-2, Government-Issued, Individually Billed Travel Charge Cards Management Instruction PO-160-2014-1 and Use of Updated Notice 4314-C New Management Instruction (MI) EL-650-2014-2: Representation of Postal Service Employees in Administrative Proceedings. MARKETING 2014 Holiday Philatelic Products 2014 Mailing Promotions. 2014 Mailing Promotions: Opening the Door to Innovation and Technology Connecting Senders to Receivers Growing the USPS "Returns" Business: Nobody Does It Better! Holiday Overview 2014: This Is Our Season (Publicity Kit) MOVER'S GUIDE Publication 75, Mover's Guide, News Publication 75, Mover's Guide, News	22389 (05-15-14) 22390 (05-29-14) 22405 (12-25-14) 22389 (05-15-14) 22384 (07-24-14) 22403 (11-27-14) 22387 (04-17-14) 22404 (12-11-14) 22380 (01-09-14) 22405 (12-25-14) 22401 (10-30-14) 22380 (01-09-14) 22381 (01-23-14)
MAILBOX IMPROVEMENT WEEK Mailbox Improvement Week, May 18–24, 2014 (Field Information Kit) MAILING AND SHIPPING See also Domestic Mail Manual, International Mail Manual, Labeling Lists, and Mover's Guide. 2014 Postal Explorer CDs Available to Manual Post Offices. Growing the USPS "Returns" Business: Nobody Does It Better! MANAGEMENT INSTRUCTIONS Management Instruction: FM-640-2014-2, Government-Issued, Individually Billed Travel Charge Cards. Management Instruction: FM-640-2014-1 and Use of Updated Notice 4314-C. New Management Instruction (MI) EL-650-2014-2: Representation of Postal Service Employees in Administrative Proceedings. MARKETING 2014 Holiday Philatelic Products. 2014 Mailing Promotions. 2014 Mailing Promotions: Opening the Door to Innovation and Technology Connecting Senders to Receivers Growing the USPS "Returns" Business: Nobody Does It Better! Holiday Overview 2014: This Is Our Season (Publicity Kit) MOVER'S GUIDE Publication 75, Mover's Guide, News	22389 (05-15-14) 22390 (05-29-14) 22405 (12-25-14) 22389 (05-15-14) 22389 (07-24-14) 22403 (11-27-14) 22387 (04-17-14) 22380 (01-09-14) 22404 (12-11-14) 22405 (12-25-14) 22401 (10-30-14) 22401 (10-30-14) 22380 (01-09-14) 22380 (01-09-14) 22380 (01-09-14) 22381 (01-23-14) 22385 (03-20-14)

Publication 75, Mover's Guide, News	,
Publication 75, Mover's Guide, News	,
Publication 75, Mover's Guide, News 22393 (07-10- Publication 75, Mover's Guide, News 22398 (09-18-	,
Publication 75, Mover's Guide, News	,
Publication 75, Mover's Guide, News	,
Publication 75, Mover's Guide, News	,
·	1-7)
- N -	
NATIONAL CONSUMER PROTECTION WEEK	
National Consumer Protection Week, March 2–8, 2014 (Field Information Kit)	-14)
NATIONAL DOG BITE PREVENTION WEEK	
National Dog Bite Prevention Week, May 18–24, 2014 (Field Information Kit)	-14)
NATIONAL PASSPORT AWARENESS MONTH	,
National Passport Awareness Month: A U.S. Passport is Your Key to International Travel (Cover Story)	-14)
NATIONAL STAMP COLLECTING MONTH	,
October is National Stamp Collecting Month: Holy Philately! It's Batman!	14)
	-14)
New Products and Innovations	
2014 Mailing Promotions	,
Growing the USPS "Returns" Business: Nobody Does It Better!	,
New Metered Mail Price. 22383 (02-20- USPS Uses Innovative Ideas to Enhance the Value of Mail. 22384 (03-06-	
·	-14)
NETWORK OPERATIONS	4.4\
Optional eInduction Marking on Intelligent Mail Container Placard	,
USPS to Enable Cancellation of All Mail Processed on Advanced Facer Canceller Systems	-14)
NOTICES	
Clarification — Priority Mail Included Insurance — Returns Exclusion	,
Notice 123, Price List: Correction	,
Notice: IMpb Compliance Thresholds for September 7, 2014	
Notice: International Mail Global Express Guaranteed Service Resumes to all Destinations in Ukraine	
Notice: January 2014 Postage Price Changes	,
Reminder: Only Use Current Versions of Notice 3-A and 3-S	,
- P -	
PASSPORTS	
A U.S. Passport is Your Key to International Travel	,
National Passport Awareness Month: A U.S. Passport is Your Key to International Travel (Cover Story)	-14)
Personnel	
See Employees.	
PHILATELY	
General	
2014 Stamp Yearbook and The Postal Service Guide to U.S. Stamps — 41st Edition	-14)
Correction: Pictorial Postmark Announcement for Year of the Horse Station	-14)
Correction: Stamp Announcement 14-9: Abraham Lincoln Stamp	-14)
Correction: Stamp Announcement 14-13: Star-Spangled Banner Stamp	
Correction: Stamp Announcement 14-15: USS Arizona Memorial Stamp	,
Correction: Stamp Announcement 14-23: Songbirds Stamps	
Correction: Stamp Announcement 14-32: Medal of Honor: Korean War Stamps	
Correction: Stamp Announcement 14-37: Poinsettia Stamp	,
Holiday Stamps 2014: This is Our Season — Leep a Wide Variety on Hand	- 14)
To Ensure Customer Satisfaction	-14)
Notice: January 2014 Postage Price Changes	,
October is National Stamp Collecting Month: Holy Philately! It's Batman!	

Update: Stamp Announcement 14-3: Love: Cut Paper Heart Stamp	22382 (02-06-14)
Update: Stamp Announcement 14-14: C. Alfred "Chief" Anderson Stamp	22384 (03-06-14)
Update: Stamp Announcement 14-15: USS Arizona Memorial Stamp	, ,
Update: Stamp Stock Items Withdrawn From Regular Sale and From Sale at Philatelic Centers	
Update: Technical Details Tables for Stamp Announcements	
Update: Stamp Announcement 14-6: The Star Spangled Banner Stamp	22382 (02-06-14)
USPS Unveils the Next Stamp in the Music Icons Series: Jimi Hendrix	22385 (03-20-14)
New Issues	
\$1.00 Patriotic Wave (Stamp Announcement 15-02)	22404 (12-11-14)
\$2.00 Patriotic Wave (Stamp Announcement 15-03)	22405 (12-25-14)
Abraham Lincoln (Stamp Announcement 14-09)	22381 (01-23-14)
A Flag for All Seasons (Stamp Announcement 14-22)	22385 (03-20-14)
Batman (Stamp Announcement 14-46)	22399 (10-02-14)
Breast Cancer Research Semipostal (Stamp Announcement 14-41)	22398 (09-18-14)
C. Alfred "Chief" Anderson (Stamp Announcement 14-14)	22383 (02-20-14)
Celebrity Chefs (Stamp Announcement 14-39)	22398 (09-18-14)
Charlton Heston (Stamp Announcement 14-21)	22384 (03-06-14)
Christmas Magi (Stamp Announcement 14-48)	22400 (10-16-14)
Circus Souvenir Sheet (Stamp Announcement 14-51)	22401 (10-30-14)
Civil War: 1864 (Stamp Announcement 14-33)	22392 (06-26-14)
Farmers Markets (Stamp Announcement 14-34)	22393 (07-10-14)
Ferns (Stamp Announcement 14-04)	22381 (01-23-14)
Ferns (Stamp Announcement 14-19)	22384 (03-06-14)
Glade Creek Grist Mill Priority Mail (Stamp Announcement 14-40)	22398 (09-18-14)
Global: Sea Surface Temperatures (Stamp Announcement 14-24)	22386 (04-03-14)
Global: Silver Bells Wreath (Stamp Announcement 14-43)	22398 (09-18-14)
Great Spangled Fritillary (Butterfly) (Stamp Announcement 14-08)	22381 (01-23-14)
Harvey Milk (Stamp Announcement 14-28)	22388 (05-01-14)
Holiday Stamped Envelopes (Stamp Announcement 14-44)	22399 (10-02-14)
Hot Rods (Stamp Announcement 14-30)	22389 (05-15-14)
Hudson River School (Stamp Announcement 14-36)	22394 (07-24-14)
Hummingbird (Stamp Announcement 14-07)	22381 (01-23-14)
Janis Joplin (Stamp Announcement 14-35)	22394 (07-24-14)
Jimi Hendrix (Stamp Announcement 14-18)	22384 (03-06-14)
Love: Cut Paper Heart (Stamp Announcement 14-03)	22381 (01-23-14)
Love: Forever Hearts (Stamp Announcement 15-04)	22405 (12-25-14)
Lunar New Year: Year of the Ram (Stamp Announcement 15-05)	22405 (12-25-14)
Medal of Honor: Korean War (Stamp Announcement 14-32)	22392 (06-26-14)
Migratory Bird Hunting and Conservation (Stamp Announcement 14-31)	22390 (05-29-14)
Nevada Statehood (Stamp Announcement 14-29)	22388 (05-01-14)
Poinsettia (Stamp Announcement 14-37)	22396 (08-21-14)
Purple Heart Medal (Stamp Announcement 14-45)	22399 (10-02-14)
Ralph Ellison (Stamp Announcement 14-11)	22382 (02-06-14)
Red, White, and Blue (Stamp Announcement 14-25)	22387 (04-17-14)
Rudolph the Red-Nosed Reindeer (Stamp Announcement 14-47)	22400 (10-16-14)
Shirley Chisholm (Stamp Announcement 14-05)	22381 (01-23-14)
Songbirds (Stamp Announcement 14-23)	22385 (03-20-14)
The Star-Spangled Banner (Stamp Announcement 14-06)	22381 (01-23-14)
The Star-Spangled Banner (Stamp Announcement 14-13)	
The War of 1812: Battle of New Orleans (Stamp Announcement 15-01)	
The War of 1812: Fort McHenry (Stamp Announcement 14-38)	
Tree Stamped Card (Stamp Announcement 14-20)	, ,
USS Arizona Memorial (Stamp Announcement 14-15)	, ,
Verrazano-Narrows Bridge (Stamp Announcement 14-17)	,
Vintage Circus Posters (Stamp Announcement 14-27)	
Wedding Cake (Stamp Announcement 14-12)	
Where Dreams Blossom (Stamp Announcement 14-26)	
Wilt Chamberlain (Stamp Announcement 14-49)	22401 (10-30-14)

Winter Flowers (Stamp Announcement 14-10)	
Winter Fun (Stamp Announcement 14-42)	, ,
Winter Fun ATM (Stamp Announcement 14-50)	. 22401 (10-30-14)
Yes, I Do (Stamp Announcement 14-16)	. 22384 (03-06-14)
Postmarks	
Postmark America	. 22387 (04-17-14)
	. 22007 (0 1 17 11)
Remaining on Sale, Removed From Sale, and Approved for Sale	
Migratory Bird (Duck) Stamp Destruction	, ,
Save Vanishing Species Semipostal Stamp Reauthorized for Sale Through December 31,2018	
Save Vanishing Species Semipostal Stamp Products To Be Destroyed	
Stamp Stock Items Withdrawn From Regular Sale and From Sale at Philatelic Centers	, ,
Stamp Stock Items Withdrawn From Regular Sale and From Sale at Philatelic Centers	
Stamp Stock Items Withdrawn From Regular Sale and From Sale at Philatelic Centers	
Stamp Stock Items Withdrawn From Regular Sale and From Sale at Philatelic Centers	. 22397 (09-04-14)
Stamp Stock Items Withdrawn From Regular Sale and From Sale at Philatelic Centers	. 22403 (11-27-14)
Stamps and Postal Stationery	
2014 Stamps and Postal Stationery	. 22381 (01-23-14)
2014 Stamps and Postal Stationery	` ,
2014 Stamps and Postal Stationery	, ,
2014 Stamps and Postal Stationery	
2014 Stamps and Postal Stationery	•
2014 Stamps and Postal Stationery	,
·	, ,
2014 Stamps and Postal Stationery	
2014 Stamps and Postal Stationery	
2014 Stamps and Postal Stationery	
2014 Stamps and Postal Stationery	,
2014 Stamps and Postal Stationery	, ,
2014 Stamps and Postal Stationery	. 22399 (10-02-14)
2014 Stamps and Postal Stationery	
2015 Stamps and Postal Stationery	
2015 Stamps and Postal Stationery	. 22404 (12-11-14)
2015 Stamps and Postal Stationery POSTAL OPERATIONS MANUAL Smoking (POM Revision)	. 22404 (12-11-14)
2015 Stamps and Postal Stationery POSTAL OPERATIONS MANUAL Smoking (POM Revision) POSTERS	. 22404 (12-11-14)
2015 Stamps and Postal Stationery POSTAL OPERATIONS MANUAL Smoking (POM Revision) POSTERS See also POW-MIA Flags.	. 22404 (12-11-14)
2015 Stamps and Postal Stationery POSTAL OPERATIONS MANUAL Smoking (POM Revision) POSTERS See also POW-MIA Flags. Annual Leave Exchange Option Poster	. 22404 (12-11-14) . 22389(05-15-14) . 22402 (11-13-14)
2015 Stamps and Postal Stationery POSTAL OPERATIONS MANUAL Smoking (POM Revision) POSTERS See also POW-MIA Flags. Annual Leave Exchange Option Poster Equal Employment Opportunity Policy Statement Poster.	. 22404 (12-11-14) . 22389 (05-15-14) . 22402 (11-13-14) . 22385 (03-20-14)
2015 Stamps and Postal Stationery POSTAL OPERATIONS MANUAL Smoking (POM Revision) POSTERS See also POW-MIA Flags. Annual Leave Exchange Option Poster Equal Employment Opportunity Policy Statement Poster. Federal Employees Health Benefits Open Season Poster.	. 22404 (12-11-14) . 22389 (05-15-14) . 22402 (11-13-14) . 22385 (03-20-14) . 22402 (11-13-14)
2015 Stamps and Postal Stationery POSTAL OPERATIONS MANUAL Smoking (POM Revision) POSTERS See also POW-MIA Flags. Annual Leave Exchange Option Poster Equal Employment Opportunity Policy Statement Poster. Federal Employees Health Benefits Open Season Poster. Federal Employees Dental and Vision Insurance Program Open Season Poster.	. 22404 (12-11-14) . 22389 (05-15-14) . 22402 (11-13-14) . 22385 (03-20-14) . 22402 (11-13-14) . 22402 (11-13-14)
2015 Stamps and Postal Stationery POSTAL OPERATIONS MANUAL Smoking (POM Revision) POSTERS See also POW-MIA Flags. Annual Leave Exchange Option Poster Equal Employment Opportunity Policy Statement Poster. Federal Employees Health Benefits Open Season Poster. Federal Employees Dental and Vision Insurance Program Open Season Poster Flexible Spending Accounts 2014 Open Season Poster.	. 22404 (12-11-14) . 22389 (05-15-14) . 22402 (11-13-14) . 22385 (03-20-14) . 22402 (11-13-14) . 22402 (11-13-14) . 22402 (11-13-14)
2015 Stamps and Postal Stationery POSTAL OPERATIONS MANUAL Smoking (POM Revision) POSTERS See also POW-MIA Flags. Annual Leave Exchange Option Poster Equal Employment Opportunity Policy Statement Poster. Federal Employees Health Benefits Open Season Poster. Federal Employees Dental and Vision Insurance Program Open Season Poster Flexible Spending Accounts 2014 Open Season Poster. Flu Shot Poster	. 22404 (12-11-14) . 22389 (05-15-14) . 22402 (11-13-14) . 22385 (03-20-14) . 22402 (11-13-14) . 22402 (11-13-14) . 22402 (11-13-14) . 22403 (11-27-14)
2015 Stamps and Postal Stationery POSTAL OPERATIONS MANUAL Smoking (POM Revision). POSTERS See also POW-MIA Flags. Annual Leave Exchange Option Poster. Equal Employment Opportunity Policy Statement Poster. Federal Employees Health Benefits Open Season Poster. Federal Employees Dental and Vision Insurance Program Open Season Poster Flexible Spending Accounts 2014 Open Season Poster. Flu Shot Poster Fluorescent Lamps Recycling Poster	. 22404 (12-11-14) . 22389 (05-15-14) . 22402 (11-13-14) . 22385 (03-20-14) . 22402 (11-13-14) . 22402 (11-13-14) . 22402 (11-13-14) . 22403 (11-27-14) . 22404 (12-11-14)
2015 Stamps and Postal Stationery POSTAL OPERATIONS MANUAL Smoking (POM Revision). POSTERS See also POW-MIA Flags. Annual Leave Exchange Option Poster. Equal Employment Opportunity Policy Statement Poster. Federal Employees Health Benefits Open Season Poster. Federal Employees Dental and Vision Insurance Program Open Season Poster. Flexible Spending Accounts 2014 Open Season Poster. Flu Shot Poster Fluorescent Lamps Recycling Poster Internet Security Enhancement For USPS Employee Web Self-Service Applications Poster.	. 22404 (12-11-14) . 22389 (05-15-14) . 22402 (11-13-14) . 22385 (03-20-14) . 22402 (11-13-14) . 22402 (11-13-14) . 22402 (11-13-14) . 22403 (11-27-14) . 22404 (12-11-14) . 22385 (03-20-14)
2015 Stamps and Postal Stationery POSTAL OPERATIONS MANUAL Smoking (POM Revision). POSTERS See also POW-MIA Flags. Annual Leave Exchange Option Poster. Equal Employment Opportunity Policy Statement Poster. Federal Employees Health Benefits Open Season Poster. Federal Employees Dental and Vision Insurance Program Open Season Poster. Flexible Spending Accounts 2014 Open Season Poster. Fluorescent Lamps Recycling Poster Internet Security Enhancement For USPS Employee Web Self-Service Applications Poster. Internet Security Enhancement For USPS Employee Web Self-Service Applications Poster	. 22404 (12-11-14) . 22389 (05-15-14) . 22402 (11-13-14) . 22385 (03-20-14) . 22402 (11-13-14) . 22402 (11-13-14) . 22402 (11-13-14) . 22403 (11-27-14) . 22404 (12-11-14) . 22385 (03-20-14) . 22386 (04-03-14)
POSTAL OPERATIONS MANUAL Smoking (POM Revision). POSTERS See also POW-MIA Flags. Annual Leave Exchange Option Poster. Equal Employment Opportunity Policy Statement Poster. Federal Employees Health Benefits Open Season Poster. Federal Employees Dental and Vision Insurance Program Open Season Poster. Flexible Spending Accounts 2014 Open Season Poster. Fluorescent Lamps Recycling Poster Internet Security Enhancement For USPS Employee Web Self-Service Applications Poster. Internet Security Enhancement For USPS Employee Web Self-Service Applications Poster. Mail Security Posters	. 22404 (12-11-14) . 22389 (05-15-14) . 22402 (11-13-14) . 22385 (03-20-14) . 22402 (11-13-14) . 22402 (11-13-14) . 22402 (11-13-14) . 22403 (11-27-14) . 22404 (12-11-14) . 22385 (03-20-14) . 22386 (04-03-14) . 22391 (06-12-14)
POSTAL OPERATIONS MANUAL Smoking (POM Revision). POSTERS See also POW-MIA Flags. Annual Leave Exchange Option Poster. Equal Employment Opportunity Policy Statement Poster. Federal Employees Health Benefits Open Season Poster. Federal Employees Dental and Vision Insurance Program Open Season Poster. Flexible Spending Accounts 2014 Open Season Poster. Flu Shot Poster Fluorescent Lamps Recycling Poster Internet Security Enhancement For USPS Employee Web Self-Service Applications Poster Internet Security Enhancement For USPS Employee Web Self-Service Applications Poster Mail Security Posters The Office of Inspector General Creates New Fraud Awareness Poster.	. 22404 (12-11-14) . 22389 (05-15-14) . 22402 (11-13-14) . 22385 (03-20-14) . 22402 (11-13-14) . 22402 (11-13-14) . 22402 (11-13-14) . 22403 (11-27-14) . 22404 (12-11-14) . 22385 (03-20-14) . 22386 (04-03-14) . 22391 (06-12-14)
POSTAL OPERATIONS MANUAL Smoking (POM Revision). POSTERS See also POW-MIA Flags. Annual Leave Exchange Option Poster. Equal Employment Opportunity Policy Statement Poster. Federal Employees Health Benefits Open Season Poster. Federal Employees Dental and Vision Insurance Program Open Season Poster. Flexible Spending Accounts 2014 Open Season Poster. Fluorescent Lamps Recycling Poster Internet Security Enhancement For USPS Employee Web Self-Service Applications Poster. Internet Security Enhancement For USPS Employee Web Self-Service Applications Poster. Mail Security Posters	. 22404 (12-11-14) . 22389 (05-15-14) . 22402 (11-13-14) . 22385 (03-20-14) . 22402 (11-13-14) . 22402 (11-13-14) . 22402 (11-13-14) . 22403 (11-27-14) . 22404 (12-11-14) . 22385 (03-20-14) . 22386 (04-03-14) . 22391 (06-12-14)
POSTAL OPERATIONS MANUAL Smoking (POM Revision). POSTERS See also POW-MIA Flags. Annual Leave Exchange Option Poster. Equal Employment Opportunity Policy Statement Poster. Federal Employees Health Benefits Open Season Poster. Federal Employees Dental and Vision Insurance Program Open Season Poster. Flexible Spending Accounts 2014 Open Season Poster. Flu Shot Poster Fluorescent Lamps Recycling Poster Internet Security Enhancement For USPS Employee Web Self-Service Applications Poster Internet Security Enhancement For USPS Employee Web Self-Service Applications Poster Mail Security Posters The Office of Inspector General Creates New Fraud Awareness Poster.	. 22404 (12-11-14) . 22389 (05-15-14) . 22402 (11-13-14) . 22385 (03-20-14) . 22402 (11-13-14) . 22402 (11-13-14) . 22402 (11-13-14) . 22402 (11-13-14) . 22403 (11-27-14) . 22404 (12-11-14) . 22385 (03-20-14) . 22386 (04-03-14) . 22397 (09-04-14)
POSTAL OPERATIONS MANUAL Smoking (POM Revision) POSTERS See also POW-MIA Flags. Annual Leave Exchange Option Poster Equal Employment Opportunity Policy Statement Poster Federal Employees Health Benefits Open Season Poster Federal Employees Dental and Vision Insurance Program Open Season Poster Flexible Spending Accounts 2014 Open Season Poster Flu Shot Poster Fluorescent Lamps Recycling Poster Internet Security Enhancement For USPS Employee Web Self-Service Applications Poster Internet Security Enhancement For USPS Employee Web Self-Service Applications Poster Mail Security Posters The Office of Inspector General Creates New Fraud Awareness Poster. PRICING	. 22404 (12-11-14) . 22389 (05-15-14) . 22402 (11-13-14) . 22385 (03-20-14) . 22402 (11-13-14) . 22402 (11-13-14) . 22402 (11-13-14) . 22402 (11-13-14) . 22403 (11-27-14) . 22404 (12-11-14) . 22386 (04-03-14) . 22397 (09-04-14) . 22380 (01-09-14)
POSTAL OPERATIONS MANUAL Smoking (POM Revision) POSTERS See also POW-MIA Flags. Annual Leave Exchange Option Poster Equal Employment Opportunity Policy Statement Poster Federal Employees Health Benefits Open Season Poster Federal Employees Dental and Vision Insurance Program Open Season Poster Flexible Spending Accounts 2014 Open Season Poster Fluorescent Lamps Recycling Poster Internet Security Enhancement For USPS Employee Web Self-Service Applications Poster Internet Security Enhancement For USPS Employee Web Self-Service Applications Poster Mail Security Posters The Office of Inspector General Creates New Fraud Awareness Poster PRICING Changes to Pricing for International Mailing Services (IMM Revision)	. 22404 (12-11-14) . 22389 (05-15-14) . 22402 (11-13-14) . 22385 (03-20-14) . 22402 (11-13-14) . 22402 (11-13-14) . 22402 (11-13-14) . 22402 (11-13-14) . 22403 (11-27-14) . 22385 (03-20-14) . 22386 (04-03-14) . 22397 (09-04-14) . 22380 (01-09-14) . 22383 (02-20-14)
POSTAL OPERATIONS MANUAL Smoking (POM Revision). POSTERS See also POW-MIA Flags. Annual Leave Exchange Option Poster. Equal Employment Opportunity Policy Statement Poster. Federal Employees Health Benefits Open Season Poster. Federal Employees Dental and Vision Insurance Program Open Season Poster. Flexible Spending Accounts 2014 Open Season Poster. Flu Shot Poster Fluorescent Lamps Recycling Poster Internet Security Enhancement For USPS Employee Web Self-Service Applications Poster. Internet Security Enhancement For USPS Employee Web Self-Service Applications Poster Mail Security Posters The Office of Inspector General Creates New Fraud Awareness Poster. PRICING Changes to Pricing for International Mailing Services (IMM Revision) Clarification of Pricing Eligibility for Standard Mail Saturation Flats (DMM Revision)	. 22404 (12-11-14) . 22389 (05-15-14) . 22402 (11-13-14) . 22385 (03-20-14) . 22402 (11-13-14) . 22402 (11-13-14) . 22402 (11-13-14) . 22402 (11-13-14) . 22403 (11-27-14) . 22404 (12-11-14) . 22386 (04-03-14) . 22397 (09-04-14) . 22380 (01-09-14) . 22380 (01-09-14) . 22380 (05-29-14)
POSTAL OPERATIONS MANUAL Smoking (POM Revision). POSTERS See also POW-MIA Flags. Annual Leave Exchange Option Poster. Equal Employment Opportunity Policy Statement Poster. Federal Employees Health Benefits Open Season Poster. Federal Employees Dental and Vision Insurance Program Open Season Poster. Flexible Spending Accounts 2014 Open Season Poster. Fluorescent Lamps Recycling Poster Internet Security Enhancement For USPS Employee Web Self-Service Applications Poster Internet Security Enhancement For USPS Employee Web Self-Service Applications Poster Mail Security Posters The Office of Inspector General Creates New Fraud Awareness Poster. PRICING Changes to Pricing for International Mailing Services (IMM Revision) Clarification of Pricing Eligibility for Standard Mail Saturation Flats (DMM Revision) Commercial Prices for Ground Return Service (DMM Clarification)	. 22404 (12-11-14) . 22389 (05-15-14) . 22402 (11-13-14) . 22385 (03-20-14) . 22402 (11-13-14) . 22402 (11-13-14) . 22402 (11-13-14) . 22403 (11-27-14) . 22404 (12-11-14) . 22385 (03-20-14) . 22380 (04-03-14) . 22397 (09-04-14) . 22380 (01-09-14) . 22383 (02-20-14) . 22390 (05-29-14) . 22383 (02-20-14)
POSTAL OPERATIONS MANUAL Smoking (POM Revision). POSTERS See also POW-MIA Flags. Annual Leave Exchange Option Poster. Equal Employment Opportunity Policy Statement Poster. Federal Employees Health Benefits Open Season Poster. Federal Employees Dental and Vision Insurance Program Open Season Poster Flexible Spending Accounts 2014 Open Season Poster. Fluorescent Lamps Recycling Poster Internet Security Enhancement For USPS Employee Web Self-Service Applications Poster. Internet Security Enhancement For USPS Employee Web Self-Service Applications Poster Mail Security Posters The Office of Inspector General Creates New Fraud Awareness Poster. PRICING Changes to Pricing for International Mailing Services (IMM Revision) Clarification of Pricing Eligibility for Standard Mail Saturation Flats (DMM Revision) Commercial Prices for Ground Return Service (DMM Clarification) Minimum Weight for IPA and ISAL Mixed Country Price Groups (IMM Correction)	. 22404 (12-11-14) . 22389 (05-15-14) . 22402 (11-13-14) . 22385 (03-20-14) . 22402 (11-13-14) . 22402 (11-13-14) . 22402 (11-13-14) . 22403 (11-27-14) . 22404 (12-11-14) . 22385 (03-20-14) . 22386 (04-03-14) . 22397 (09-04-14) . 22380 (01-09-14) . 22383 (02-20-14) . 22383 (02-20-14) . 22383 (02-20-14) . 22383 (02-20-14)
POSTAL OPERATIONS MANUAL Smoking (POM Revision). POSTERS See also POW-MIA Flags. Annual Leave Exchange Option Poster. Equal Employment Opportunity Policy Statement Poster. Federal Employees Health Benefits Open Season Poster. Federal Employees Dental and Vision Insurance Program Open Season Poster. Flexible Spending Accounts 2014 Open Season Poster. Flushot Poster Fluorescent Lamps Recycling Poster Internet Security Enhancement For USPS Employee Web Self-Service Applications Poster. Internet Security Enhancement For USPS Employee Web Self-Service Applications Poster Mail Security Posters The Office of Inspector General Creates New Fraud Awareness Poster. PRICING Changes to Pricing for International Mailing Services (IMM Revision) Clarification of Pricing Eligibility for Standard Mail Saturation Flats (DMM Revision) Commercial Prices for Ground Return Service (DMM Clarification) Minimum Weight for IPA and ISAL Mixed Country Price Groups (IMM Correction) New Metered Mail Price.	. 22404 (12-11-14) . 22389 (05-15-14) . 22402 (11-13-14) . 22385 (03-20-14) . 22402 (11-13-14) . 22402 (11-13-14) . 22402 (11-13-14) . 22403 (11-27-14) . 22404 (12-11-14) . 22385 (03-20-14) . 22380 (04-03-14) . 22397 (09-04-14) . 22380 (01-09-14) . 22383 (02-20-14) . 22383 (02-20-14) . 22383 (02-20-14) . 22383 (02-20-14) . 22383 (02-20-14) . 22383 (02-20-14)
POSTAL OPERATIONS MANUAL Smoking (POM Revision). POSTERS See also POW-MIA Flags. Annual Leave Exchange Option Poster. Equal Employment Opportunity Policy Statement Poster. Federal Employees Health Benefits Open Season Poster. Federal Employees Dental and Vision Insurance Program Open Season Poster. Flexible Spending Accounts 2014 Open Season Poster. Flexible Spending Accounts 2014 Open Season Poster. Flu Shot Poster Fluorescent Lamps Recycling Poster Internet Security Enhancement For USPS Employee Web Self-Service Applications Poster. Internet Security Posters The Office of Inspector General Creates New Fraud Awareness Poster. PRICING Changes to Pricing for International Mailing Services (IMM Revision) Clarification of Pricing Eligibility for Standard Mail Saturation Flats (DMM Revision) Commercial Prices for Ground Return Service (DMM Clarification) Minimum Weight for IPA and ISAL Mixed Country Price Groups (IMM Correction) New Metered Mail Price. Revised Postage and Fee Refund Criteria (DMM Revision). Updated Internet Change of Address Credit Card Authentication Fee (DMM Correction)	. 22404 (12-11-14) . 22389 (05-15-14) . 22402 (11-13-14) . 22385 (03-20-14) . 22402 (11-13-14) . 22402 (11-13-14) . 22402 (11-13-14) . 22403 (11-27-14) . 22404 (12-11-14) . 22385 (03-20-14) . 22380 (04-03-14) . 22397 (09-04-14) . 22380 (01-09-14) . 22383 (02-20-14) . 22383 (02-20-14) . 22383 (02-20-14) . 22383 (02-20-14) . 22383 (02-20-14) . 22383 (02-20-14)
POSTAL OPERATIONS MANUAL Smoking (POM Revision). POSTERS See also POW-MIA Flags. Annual Leave Exchange Option Poster. Equal Employment Opportunity Policy Statement Poster. Federal Employees Health Benefits Open Season Poster. Federal Employees Dental and Vision Insurance Program Open Season Poster Flexible Spending Accounts 2014 Open Season Poster. Flushot Poster Fluorescent Lamps Recycling Poster Internet Security Enhancement For USPS Employee Web Self-Service Applications Poster Internet Security Enhancement For USPS Employee Web Self-Service Applications Poster Mail Security Posters The Office of Inspector General Creates New Fraud Awareness Poster. PRICING Changes to Pricing for International Mailing Services (IMM Revision) Clarification of Pricing Eligibility for Standard Mail Saturation Flats (DMM Revision) Commercial Prices for Ground Return Service (DMM Clarification) Minimum Weight for IPA and ISAL Mixed Country Price Groups (IMM Correction) New Metered Mail Price. Revised Postage and Fee Refund Criteria (DMM Revision). Updated Internet Change of Address Credit Card Authentication Fee (DMM Correction) PROMOTIONS	. 22404 (12-11-14) . 22389 (05-15-14) . 22402 (11-13-14) . 22385 (03-20-14) . 22402 (11-13-14) . 22402 (11-13-14) . 22402 (11-13-14) . 22403 (11-27-14) . 22404 (12-11-14) . 22385 (03-20-14) . 22386 (04-03-14) . 22391 (06-12-14) . 22397 (09-04-14) . 22383 (02-20-14) . 22383 (02-20-14) . 22383 (02-20-14) . 22383 (02-20-14) . 22383 (02-20-14) . 22385 (03-20-14) . 22385 (03-20-14)
POSTAL OPERATIONS MANUAL Smoking (POM Revision). POSTERS See also POW-MIA Flags. Annual Leave Exchange Option Poster. Equal Employment Opportunity Policy Statement Poster. Federal Employees Health Benefits Open Season Poster. Federal Employees Dental and Vision Insurance Program Open Season Poster. Flexible Spending Accounts 2014 Open Season Poster. Flexible Spending Accounts 2014 Open Season Poster. Flu Shot Poster Fluorescent Lamps Recycling Poster Internet Security Enhancement For USPS Employee Web Self-Service Applications Poster. Internet Security Posters The Office of Inspector General Creates New Fraud Awareness Poster. PRICING Changes to Pricing for International Mailing Services (IMM Revision) Clarification of Pricing Eligibility for Standard Mail Saturation Flats (DMM Revision) Commercial Prices for Ground Return Service (DMM Clarification) Minimum Weight for IPA and ISAL Mixed Country Price Groups (IMM Correction) New Metered Mail Price. Revised Postage and Fee Refund Criteria (DMM Revision). Updated Internet Change of Address Credit Card Authentication Fee (DMM Correction)	. 22404 (12-11-14) . 22389 (05-15-14) . 22402 (11-13-14) . 22385 (03-20-14) . 22402 (11-13-14) . 22402 (11-13-14) . 22402 (11-13-14) . 22403 (11-27-14) . 22404 (12-11-14) . 22385 (03-20-14) . 22386 (04-03-14) . 22391 (06-12-14) . 22397 (09-04-14) . 22383 (02-20-14) . 22383 (02-20-14) . 22383 (02-20-14) . 22383 (02-20-14) . 22385 (03-20-14) . 22385 (03-20-14) . 22385 (03-20-14)

PUBLICATIONS

See also Directives and Forms Update and Mover's Guide.
Appendix Content Listing (Publication 52 Revision)
Changes to Post Office Box Service and Caller Service Fee Groups (Publication 431 Revision)
Changes to Post Office Box Service and Caller Service Fee Groups (Publication 431 Revision)
Changes to Post Office Box Service and Caller Service Fee Groups (Publication 431 Revision)
Changes to Post Office Box Service and Caller Service Fee Groups (Publication 431 Revision)
Changes to Post Office Box Service and Caller Service Fee Groups (Publication 431 Revision)
Changes to Post Office Box Service and Caller Service Fee Groups (Publication 431 Revision)
Changes to Post Office Box Service and Caller Service Fee Groups (Publication 431 Revision)
Changes to Post Office Box Service and Caller Service Fee Groups (Publication 431 Revision)
Changes to Post Office Box Service and Caller Service Fee Groups (Publication 431 Revision)
Changes to Post Office Box Service and Caller Service Fee Groups (Publication 431 Revision)
Changes to Post Office Box Service and Caller Service Fee Groups (Publication 431 Revision)
Changes to Post Office Box Service and Caller Service Fee Groups (Publication 431 Revision)
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Changes to Post Office Box Service and Caller Service Fee Groups (Publication 431 Revision)
Changes to Post Office Box Service and Caller Service Fee Groups (Publication 431 Revision)
Changes to Post Office Box Service and Caller Service Fee Groups (Publication 431 Revision)
Employee's Guide to Understanding, Preventing, and Reporting Harassment (Publication 553 Revision)
How to Package and Ship Cremated Remains (Publication 139 Correction)
How to Package and Ship Cremated Remains (Publication 139 Revision)
Prohibitions and Restrictions on Mailing Animals, Plants, and Related Matter (<i>Publication 14 Revision</i>)
Updated National Contact Information (<i>Publication 542 Revision</i>)
Updates and Consolidation of DMM Requirements (Publication 52 Revision)
Publicity Kits
PUBLICITY KITS
PUBLICITY KITS C. Alfred "Chief" Anderson Stamp (Publicity Kit). 22384 (03-06-14)
PUBLICITY KITS 22384 (03-06-14) C. Alfred "Chief" Anderson Stamp (Publicity Kit). 22384 (03-06-14) Election Mail 2014 (Publicity Kit). 22391 (06-12-14)
PUBLICITY KITS C. Alfred "Chief" Anderson Stamp (Publicity Kit). 22384 (03-06-14) Election Mail 2014 (Publicity Kit) 22391 (06-12-14) Energy Action Month 2014 — Tips for Advanced Energy Savers (Publicity Kit) 22398 (09-18-14)
PUBLICITY KITS 22384 (03-06-14) C. Alfred "Chief" Anderson Stamp (Publicity Kit) 22384 (03-06-14) Election Mail 2014 (Publicity Kit) 22391 (06-12-14) Energy Action Month 2014 — Tips for Advanced Energy Savers (Publicity Kit) 22398 (09-18-14) Holiday Overview 2014: This Is Our Season (Publicity Kit) 22401 (10-30-14)
PUBLICITY KITS C. Alfred "Chief" Anderson Stamp (Publicity Kit). 22384 (03-06-14) Election Mail 2014 (Publicity Kit). 22391 (06-12-14) Energy Action Month 2014 — Tips for Advanced Energy Savers (Publicity Kit). 22398 (09-18-14) Holiday Overview 2014: This Is Our Season (Publicity Kit). 22401 (10-30-14) Medal of Honor: Korean War Forever Stamps (Publicity Kit). 22394 (07-24-14)
PUBLICITY KITS 22384 (03-06-14) C. Alfred "Chief" Anderson Stamp (Publicity Kit) 22384 (03-06-14) Election Mail 2014 (Publicity Kit) 22391 (06-12-14) Energy Action Month 2014 — Tips for Advanced Energy Savers (Publicity Kit) 22398 (09-18-14) Holiday Overview 2014: This Is Our Season (Publicity Kit) 22401 (10-30-14)
PUBLICITY KITS C. Alfred "Chief" Anderson Stamp (Publicity Kit). 22384 (03-06-14) Election Mail 2014 (Publicity Kit) 22391 (06-12-14) Energy Action Month 2014 — Tips for Advanced Energy Savers (Publicity Kit) 22398 (09-18-14) Holiday Overview 2014: This Is Our Season (Publicity Kit) 22401 (10-30-14) Medal of Honor: Korean War Forever Stamps (Publicity Kit) 22394 (07-24-14) National Dog Bite Prevention Week, May 18–24, 2014 (Publicity Kit) 22388 (05-01-14)
PUBLICITY KITS C. Alfred "Chief" Anderson Stamp (Publicity Kit). 22384 (03-06-14) Election Mail 2014 (Publicity Kit). 22391 (06-12-14) Energy Action Month 2014 — Tips for Advanced Energy Savers (Publicity Kit). 22398 (09-18-14) Holiday Overview 2014: This Is Our Season (Publicity Kit). 22401 (10-30-14) Medal of Honor: Korean War Forever Stamps (Publicity Kit). 22394 (07-24-14)
PUBLICITY KITS C. Alfred "Chief" Anderson Stamp (Publicity Kit). 22384 (03-06-14) Election Mail 2014 (Publicity Kit) 22391 (06-12-14) Energy Action Month 2014 — Tips for Advanced Energy Savers (Publicity Kit) 22398 (09-18-14) Holiday Overview 2014: This Is Our Season (Publicity Kit) 22401 (10-30-14) Medal of Honor: Korean War Forever Stamps (Publicity Kit) 22394 (07-24-14) National Dog Bite Prevention Week, May 18–24, 2014 (Publicity Kit) 22388 (05-01-14)
PUBLICITY KITS C. Alfred "Chief" Anderson Stamp (Publicity Kit) 22384 (03-06-14) Election Mail 2014 (Publicity Kit) 22391 (06-12-14) Energy Action Month 2014 — Tips for Advanced Energy Savers (Publicity Kit) 22398 (09-18-14) Holiday Overview 2014: This Is Our Season (Publicity Kit) 22401 (10-30-14) Medal of Honor: Korean War Forever Stamps (Publicity Kit) 22394 (07-24-14) National Dog Bite Prevention Week, May 18–24, 2014 (Publicity Kit) 22388 (05-01-14) - R - RETAIL
PUBLICITY KITS C. Alfred "Chief" Anderson Stamp (Publicity Kit). 22384 (03-06-14) Election Mail 2014 (Publicity Kit) 22391 (06-12-14) Energy Action Month 2014 — Tips for Advanced Energy Savers (Publicity Kit) 22398 (09-18-14) Holiday Overview 2014: This Is Our Season (Publicity Kit) 22401 (10-30-14) Medal of Honor: Korean War Forever Stamps (Publicity Kit) 22394 (07-24-14) National Dog Bite Prevention Week, May 18–24, 2014 (Publicity Kit) 22388 (05-01-14) - R - RETAIL 2014 Holiday Philatelic Products 22404 (12-11-14)
PUBLICITY KITS C. Alfred "Chief" Anderson Stamp (Publicity Kit) 22384 (03-06-14) Election Mail 2014 (Publicity Kit) 22391 (06-12-14) Energy Action Month 2014 — Tips for Advanced Energy Savers (Publicity Kit) 22398 (09-18-14) Holiday Overview 2014: This Is Our Season (Publicity Kit) 22401 (10-30-14) Medal of Honor: Korean War Forever Stamps (Publicity Kit) 22394 (07-24-14) National Dog Bite Prevention Week, May 18-24, 2014 (Publicity Kit) 22388 (05-01-14) - R - RETAIL 2014 Holiday Philatelic Products 22404 (12-11-14) 2014 Stamp Yearbook and The Postal Service Guide to U.S. Stamps — 41st Edition 22402 (11-13-14)
PUBLICITY KITS C. Alfred "Chief" Anderson Stamp (Publicity Kit). 22384 (03-06-14) Election Mail 2014 (Publicity Kit) 22391 (06-12-14) Energy Action Month 2014 — Tips for Advanced Energy Savers (Publicity Kit) 22398 (09-18-14) Holiday Overview 2014: This Is Our Season (Publicity Kit) 22401 (10-30-14) Medal of Honor: Korean War Forever Stamps (Publicity Kit) 22394 (07-24-14) National Dog Bite Prevention Week, May 18-24, 2014 (Publicity Kit) 22388 (05-01-14) - R - RETAIL 2014 Holiday Philatelic Products 22404 (12-11-14) 2014 Stamp Yearbook and The Postal Service Guide to U.S. Stamps — 41st Edition 22402 (11-13-14) Changes to Age Verification for Mailing of Cigarettes and Smokeless Tobacco Products 22389 (05-15-14)
PUBLICITY KITS C. Alfred "Chief" Anderson Stamp (Publicity Kit) 22384 (03-06-14) Election Mail 2014 (Publicity Kit) 22391 (06-12-14) Energy Action Month 2014 — Tips for Advanced Energy Savers (Publicity Kit) 22398 (09-18-14) Holiday Overview 2014: This Is Our Season (Publicity Kit) 22401 (10-30-14) Medal of Honor: Korean War Forever Stamps (Publicity Kit) 22394 (07-24-14) National Dog Bite Prevention Week, May 18-24, 2014 (Publicity Kit) 22388 (05-01-14) - R - RETAIL 2014 Holiday Philatelic Products 22404 (12-11-14) 2014 Stamp Yearbook and The Postal Service Guide to U.S. Stamps — 41st Edition 22402 (11-13-14)
PUBLICITY KITS C. Alfred "Chief" Anderson Stamp (Publicity Kit). 22384 (03-06-14) Election Mail 2014 (Publicity Kit) 22391 (06-12-14) Energy Action Month 2014 — Tips for Advanced Energy Savers (Publicity Kit) 22398 (09-18-14) Holiday Overview 2014: This Is Our Season (Publicity Kit) 22401 (10-30-14) Medal of Honor: Korean War Forever Stamps (Publicity Kit) 22394 (07-24-14) National Dog Bite Prevention Week, May 18-24, 2014 (Publicity Kit) 22388 (05-01-14) - R - RETAIL 2014 Holiday Philatelic Products 22404 (12-11-14) 2014 Stamp Yearbook and The Postal Service Guide to U.S. Stamps — 41st Edition 22402 (11-13-14) Changes to Age Verification for Mailing of Cigarettes and Smokeless Tobacco Products 22389 (05-15-14)
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PUBLICITY KITS C. Alfred "Chief" Anderson Stamp (Publicity Kit). 22384 (03-06-14) Election Mail 2014 (Publicity Kit) 22391 (06-12-14) Energy Action Month 2014 — Tips for Advanced Energy Savers (Publicity Kit) 22398 (09-18-14) Holiday Overview 2014: This Is Our Season (Publicity Kit) 22401 (10-30-14) Medal of Honor: Korean War Forever Stamps (Publicity Kit) 22394 (07-24-14) National Dog Bite Prevention Week, May 18-24, 2014 (Publicity Kit) 22388 (05-01-14) - R - RETAIL 2014 Holiday Philatelic Products 22404 (12-11-14) 2014 Stamp Yearbook and The Postal Service Guide to U.S. Stamps — 41st Edition 22402 (11-13-14) Changes to Age Verification for Mailing of Cigarettes and Smokeless Tobacco Products 22389 (05-15-14) Growing the USPS "Returns" Business: Nobody Does It Better! 22405 (12-25-14) Holiday Overview 2014: This is Our Season 22405 (11-30-14) Holiday Stamps 2014: Customers Want Stamps This Holiday Season — Keep a Wide Variety on Hand to Ensure Customer Satisfaction 22400 (10-16-14)
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PUBLICITY KITS C. Alfred "Chief" Anderson Stamp (Publicity Kit) 22384 (03-06-14) Election Mail 2014 (Publicity Kit) 22391 (06-12-14) Energy Action Month 2014 — Tips for Advanced Energy Savers (Publicity Kit) 22398 (09-18-14) Holiday Overview 2014: This Is Our Season (Publicity Kit) 22401 (10-30-14) Medal of Honor: Korean War Forever Stamps (Publicity Kit) 22394 (07-24-14) National Dog Bite Prevention Week, May 18-24, 2014 (Publicity Kit) 22398 (05-01-14) - R - RETAIL 2014 Holiday Philatelic Products 22404 (12-11-14) 2014 Stamp Yearbook and The Postal Service Guide to U.S. Stamps — 41st Edition 22402 (11-13-14) Changes to Age Verification for Mailing of Cigarettes and Smokeless Tobacco Products 22389 (05-15-14) Growing the USPS "Returns" Business: Nobody Does It Better! 22405 (12-25-14) Holiday Overview 2014: This is Our Season 22401 (10-30-14) Holiday Stamps 2014: Customers Want Stamps This Holiday Season — Keep a Wide Variety on Hand to Ensure Customer Satisfaction. 22400 (10-16-14) - S - SAFETY AND HEALTH Beat the Heat, Stay Cool 22390 (05-29-14) Beat the Heat, Stay Cool 22394 (07-24-14)
PUBLICITY KITS C. Alfred "Chief" Anderson Stamp (Publicity Kit) 22384 (03-06-14) Election Mail 2014 (Publicity Kit) 22391 (06-12-14) Energy Action Month 2014 — Tips for Advanced Energy Savers (Publicity Kit) 22398 (09-18-14) Holiday Overview 2014: This Is Our Season (Publicity Kit) 22401 (10-30-14) Medal of Honor: Korean War Forever Stamps (Publicity Kit) 22394 (07-24-14) National Dog Bite Prevention Week, May 18-24, 2014 (Publicity Kit) 22398 (05-01-14) - R - RETAIL 2014 Holiday Philatelic Products 22404 (12-11-14) 2014 Stamp Yearbook and The Postal Service Guide to U.S. Stamps — 41st Edition 22402 (11-13-14) Changes to Age Verification for Mailing of Cigarettes and Smokeless Tobacco Products 22389 (05-15-14) Growing the USPS "Returns" Business: Nobody Does It Better! 22405 (12-25-14) Holiday Overview 2014: This is Our Season 22401 (10-30-14) Holiday Stamps 2014: Customers Want Stamps This Holiday Season — Keep a Wide Variety on Hand to Ensure Customer Satisfaction 22400 (10-16-14) - S - SAFETY AND HEALTH Beat the Heat, Stay Cool 22390 (05-29-14)

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SUPPLY MANAGEMENT

eBuy2 Yearly Purchases of 5-Gallon Bottled Drinking Water Services from Nestle and DS Waters for Fiscal Year 2015	399 (10-02-14)
Interest Rate on Contract Claims	,
Interest Rate on Contract Claims	,
Keep Your Elevator Moving — Get an Elevator Preventative Maintenance Service Contract	382 (02-06-14)
Recycling Empty Toner and Inkjet Cartridges	
USPS Headquarters Managers and Field Installation Heads: February 2014 Semi-Annual Capital Property Review	380 (01-09-14)
USPS Headquarters Managers and Field Installation Heads: Training for the August 2014 Semi-Annual Capital Property Review	394 (07-24-14)
USPS Headquarters Managers and Field Installation Heads: Training for the February 2014 Semi-Annual Capital Property Review	381 (01-23-14)
USPS Headquarters Managers, Field Installation Heads, and Material Accountability Officers (MAOs): Announcing the New MAO Course	103 (11-27-14)
USPS Lock and Key Return Program	,
SUSTAINABILITY	(5)
Electronics Recycling Tips for Postal-owned Assets	386 (04-03-14)
Energy Action Month 2014 — Tips for Advanced Energy Savers (Publicity Kit)	398 (09-18-14)
Federal Recycling for America's Future	386 (04-03-14)
Federal Reporting Requirements on Hazardous and Toxic Chemicals	382 (02-06-14)
Go Green — Celebrate Earth Day by Recycling eWaste	386 (04-03-14)
Green Teams as Change Agents for Waste and Cost Reduction	, ,
Hosting an Employee eWaste Recycling Event	386 (04-03-14)
How to Recycle Postal Service Facility eWaste	, ,
Standard Operating Procedure (SOP): Disposal of Medical Sharps and "Soft" Medical Waste	
Standard Operating Procedure (SOP): Pharmaceutical Disposal	
Standard Operating Procedure (SOP): Recycling Fluorescent Lamps by Mail	104 (12-11-14)
The Health Benefits, Dental, and Vision Programs are Going Green: LiteBlue will Provide You with 24/7 Access to the Program Information You Need	399 (10-02-14)
- V -	
VOICE OF THE EMPLOYEE	
Second Quarter Voice of the Employee Surveys are in the Mail	381 (01-23-14)
The Voice of the Employee Surveys are Coming Soon	387 (04-17-14)
Fourth Quarter Voice of the Employee Surveys are in the Mail	393 (07-10-14)



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